# Oracle FLEXCUBE Direct Banking Release 12.0.1.0.0 Oracle iPad Application Based Banking User Manual



FINANCIAL SERVICES

Part No. E52306-01



# **Table of Contents**

| 1. Transaction Host Integration Matrix |    |
|--|----|
| 2. Log In                              |    |
| 3. Logout                              |    |
| 4. Pre-Login Transactions              |    |
| 5. Setting any Transaction as Favorite |    |
| 6. Dashboard/Landing screen            | 16 |
| 6.1. Account Relationship              | 17 |
| 6.2. Notifications                     | 18 |
| 6.3. Service Requests                  | 19 |
| 7. Account Activity                    | 21 |
| 8. Account Details                     | 25 |
| 9. My Accounts                         | 30 |
| 10. Ádhoc Statement                    | 32 |
| 11. Stop Cheque                        | 37 |
| 12. My Cheques                         | 41 |
| 13. New Cheque Book                    |    |
| 14. Loan Details                       |    |
| 15. Financing Details                  |    |
| 16. Notification                       |    |
| 16.1. Reminders                        |    |
| 16.2. Compose Message                  |    |
| 16.3. Interaction                      |    |
| 16.4. Sent Messages                    |    |
| 16.5. Alerts                           |    |
| 16.6. Bulletin                         |    |
| 16.7. Tasks                            |    |
| 17. Forex Inquiry                      |    |
| 18. Beneficiary Maintenance            |    |
| 19. Own Account Transfer               |    |
| 20. Internal Transfer                  |    |
| 21. Domestic Payment                   |    |
| 22. International Account Transfer     |    |
| 23. My Schedule Payment                |    |
| 24. Pay Bill                           |    |
| 25. Register Biller                    |    |
| 26. Delete Biller                      |    |
| 27. Open Term Deposit                  |    |
| 28. Deposit Redemption                 |    |
| 29. Deposit Details                    |    |
| 30. Transaction Activities             |    |
| 31. Transactions to Authorize          |    |
| 32. Change Password                    |    |
| 33. Credit Card Details                |    |
| 34. Credit Card Statement              |    |
| 35. Credit Card Payment                |    |
| 36. Force Change Password              |    |
| 37. Contract Deposits                  |    |
| 38. Buy Funds                          |    |
| 39. Redeem Funds                       |    |
| 40. Portfolio                          |    |
| 41. Switch Funds                       |    |
| 42. Order Status                       |    |
| 43. Transaction Password Behavior      |    |
|  |    |



| 44. ATM Branch Locator |  |
|------------------------|--|
| 45. Offers             |  |
| 46. Live Help          |  |
|                        |  |



# **1. Transaction Host Integration Matrix**

### Legends

| - <u>egenas</u> |  |
|-----------------|--|
| NH              | No Host Interface Required.                  |
| *               | Host Interface to be developed separately.   |
| ✓               | Pre integrated Host interface available.     |
| ×               | Pre integrated Host interface not available. |
| Y               | Yes  |
| Ν               | No   |

| Transaction Name                    | FLEXCUBE UBS | Third Party Host<br>System | Qualified with<br>Mobile Enabler |
|-------------------------------------|--------------|----------------------------|----------------------------------|
| Log In                              | NH           | NH                         | Y                                |
| Log Out                             | NH           | NH                         | Y                                |
| Account Activity                    | ×            | *                          | N                                |
| Account Details                     | ×            | *                          | Y                                |
| Account Summary                     | ×            | *                          | Y                                |
| Ad-hoc Account<br>Statement Request | ×            | *                          | N                                |
| Stop /Unblock Cheque<br>Request     | ×            | *                          | N                                |
| Cheque Status Inquiry               | ×            | *                          | N                                |



| Transaction Name                 | FLEXCUBE UBS | Third Party Host<br>System | Qualified with<br>Mobile Enabler |
|----------------------------------|--------------|----------------------------|----------------------------------|
| Cheque Book Request              | ✓            | *                          | N                                |
| Loan Details                     | ×            | *                          | N                                |
| Mail Box                         | NH           | NH                         | N                                |
| Exchange Rate Inquiry            | ×            | *                          | N                                |
| Own Account Transfer             | ×            | *                          | Y                                |
| Internal Account<br>Transfer     | ×            | *                          | N                                |
| Domestic Account<br>Transfer     | ~            | *                          | N                                |
| Pay Bill                         | ✓            | *                          | N                                |
| Register Biller                  | ✓            | *                          | N                                |
| Delete Biller                    | NH           | *                          | N                                |
| Redeem Term Deposit              | ✓            | *                          | N                                |
| TD Details                       | ×            | *                          | N                                |
| Transactions to<br>Authorize     | NH           | NH                         | N                                |
| Change Password                  | NH           | NH                         | Y                                |
| Credit Card Details              | ×            | *                          | N                                |
| Credit Card Statement            | ×            | *                          | N                                |
| Force Change Password            | NH           | NH                         | Y                                |
| Contract TD View                 | ×            | *                          | N                                |
| Buy Mutual Fund                  | ×            | *                          | N                                |
| Redeem Mutual Fund               | ×            | *                          | N                                |
| Portfolio                        | ×            | *                          | N                                |
| Switch Mutual Fund               | ×            | *                          | N                                |
| Order Status                     | ×            | *                          | N                                |
| Transaction Password<br>Behavior | NH           | *                          | Y                                |
| ATM / Branch Locator             | NH           | *                          | N                                |



| Transaction Name                  | FLEXCUBE UBS | Third Party Host<br>System | Qualified with<br>Mobile Enabler |
|-----------------------------------|--------------|----------------------------|----------------------------------|
| Financing Details                 | ~            | *                          | Ν                                |
| PreLogin Transaction              | NH           | NH                         | Ν                                |
| Beneficiary Maintenance           | NH           | NH                         | Ν                                |
| Credit Card Payment               | NA           | *                          | Ν                                |
| International Account<br>Transfer | 1            | *                          | Ν                                |
| My Scheduled Transfers            | ✓            | *                          | N                                |
| Open Term Deposit                 | 1            | *                          | N                                |



# 2. Log In

This option allows you to perform the transaction through FLEXCUBE Direct Banking system using iPad.

#### To login into the iPad Banking Application

1. Download the FCDB application on the iPad. Click FCDB application icon. The system displays initial **Login** screen to login into the application.



### Login



- 2. Type the user id and password provided to login.
- 3. Click the Sign In button. The system displays Welcome screen.



#### Welcome Screen

| ad ô   |                             |              | 12:40 PM                |                    |                 | 13 % 🗉      |
|--|-----------------------------|--------------|-------------------------|--------------------|-----------------|-------------|
|  |                             | O            | RACLE                   |                    |                 | Log Off     |
| Velcome  |                             |              |                         | 30-0               | 04-2012 17:55:2 | 1 GMT +0530 |
|  |                             |              |                         |                    |                 |             |
| Account Relation   | nship                       |              |                         |                    | Not             | tifications |
| Current and Sa   |                             | \$3,789.03 > |                         | eraction Bulletins | Aleri           | Tasks       |
|  |                             |              | There are no reminders  | set for you.       |                 |             |
| Islamic Finance  | £ 1,0:                      | 22,000.00 >  |                         |                    |                 |             |
| steel Loan   | 8 £ 8                       | 10,135.44 >  |                         |                    |                 |             |
|  |                             |              |                         |                    |                 |             |
| Islamic Term De  | posits £ :                  | 52,200.00 >  |                         |                    |                 |             |
| 👷 Islamic Current  | and Savings £               | -5,000.00 >  |                         |                    |                 |             |
| Service Request  | s                           |              |                         |                    |                 |             |
| Reference No   | Description                 | Status       |                         |                    |                 |             |
| 128352502428373  | Account Closure             | Closed       |                         |                    |                 |             |
| 132947997235690  | Credit Card Hot Listing     | Closed       |                         |                    |                 |             |
| 759174437235728  | Account Closure             | Pending      | *                       | Today Week         | Month           | सि ज        |
| Credit Card  | Whichever the car, war Auto |              |                         | Ithewatchshop      |                 |             |
| Get Bix cash bank" on movies.<br>neightone bills, & a stilling bills<br>'sandstorm apply |                             |              | 20%<br>Marstro Debit co |                    |                 | It stored   |
| 191  | -                           | E.           | :=                      | ~                  |                 |             |
| Services   | Offers                      | Mutual Funds | Transaction Activities  | Accounts           | Transfers       | *           |

4. Select any transaction icon to proceed with that transaction.

Note: You can also view ATM Branch Locators, Offers available using options in lower panel of landing screen.



# 3. Logout

This option enables you to log off the application.

### To log out of the iPad Banking Application

- 1. Log on to the iPad Banking Application.
- 2. Click the **Log Off** button.



### Welcome Screen

|  |  | O                    | RACLE                  |                                     | Log                 |
|--|--|----------------------|------------------------|-------------------------------------|---------------------|
| come   | _  | _                    | _                      | 304                                 | Log Off             |
| Account Relation   | ship 🚺   |                      |                        | <b>0</b>                            | Notifications       |
| Current and Savi   | ngs £ 120,463  | ,789.03 🔉            | Reminders I<br>Subject | nteraction Bulletins<br>Description | Alert Tasks<br>Date |
| Islamic Finance  | £ 1,022  | 2,000.00 >           | test                   | reminders                           | 05-05-2012          |
| 🔩 Loan   | £ 810  | ),135.44 🔉           | landing page           | software is buggy                   | 06-05-2012          |
| 🦚 Islamic Term Dep   | osits £ 52   | 2,200.00 >           | wyrwyrwyr              | wetwtewt                            | 12-05-2012          |
| 🔬 Islamic Current a  | nd Savings 🛛 £ -5  | 5,000.00 <b>&gt;</b> | wyrwyrwyr              | wetwtewt                            | 13-05-2012          |
| Service Requests   |  |                      | wyrwyrwyr              | wetwtewt                            | 14-05-2012          |
| Reference No   | Description  | Status               | SS                     | SAHJIL                              | 14-05-2012          |
| 128352502428373  | Account Closure  | Closed               | SAHILM                 | SAHILI                              | 14-05-2012          |
| 132947997235690  | Credit Card Hot Listing  | Closed               | wyrwyrwyr              | wetwtewt                            | 15-05-2012          |
| 759174437235728  | Account Closure  | Pending              | *                      |                                     | H M                 |
| Credit Card<br>Ger Ps cash best <sup>2</sup> on movies<br>neighbore bill, 4 selley bill<br>"undition apply | Whites the star and the store that t |                      |                        |                                     |                     |
| 2 <b>9</b> 2   | <b></b>  | <u>_9</u>            | 8                      |                                     | - E                 |

3. The system displays initial **Login** screen.



# 4. Pre-Login Transactions

These are the transactions that you can perform without logging into the application. These options are available on the Login screen as shown below.



### Login



- 1. As shown in above screen, you can perform below pre login transactions.
  - ATM Branch Locator: This enables user to search ATMs and bank branches across any location. It also displays maps along with the ATM Bank Branch address. Please refer ATM Branch Locator section for further details.
  - **Help**: This option enables user to ask for any help and get in contact with bank officias.
  - Offers: This option enables user to view various offers available. Please refer offers section for further details.
  - Contact: Using this option, user can contact bank for any required information or queries.



### 5. Setting any Transaction as Favorite

This option enables you to set any transaction as Favorite. That transaction will be available under the Favorites tab for direct access without navigating through Menu and submenus.

#### To set any transaction as Favorite

- 1. Click the Favorite icon to set the transaction as Favorite. The system will display transaction list.
- 2. Click **Edit** button. You can set any transaction as favorite or vice versa. Select the encircled button of transaction and drag it under Favorite Transaction panel. Transaction will be set as favorite and it will be shown under Favorite Transaction list.

#### **Favorite Transaction**



| iPad ᅙ                                  | 2:03 PM                             |                       | <b>≁</b> 31 % 🗈 |
|---|-------------------------------------|-----------------------|-----------------|
|   | ORACLE                              | Done Favourites       | Log Off         |
| Welcome SAILAJA                         |                                     | Favourite Transaction |                 |
| Account Relationship                    | (1)                                 | Adhoc Statement       | ≡               |
| Current and Savings £ 120,463,789.03    | Reminders Interaction               | 👹 Pay Bill            | =               |
|   | There are no reminders set for you. | n Delete Biller       | ≡               |
| Islamic Finance £ 1,022,000.00          |                                     | 😹 New Cheque Book     | ≡               |
| 🗞 Loan £ 810,135.44                     | >                                   | Add Favourites        | _               |
| Islamic Term Deposits £ 52,200.00       | >                                   | Stop Cheque           |                 |
| lslamic Current and Savings £ -5,000.00 | >                                   | Change Password       | ≡               |
| Service Requests                        |                                     | 罪 Redeem Funds        | =               |
|   | atus                                | Portfolio             | ≡               |
|   | losed                               |                       | ≡               |
|   | losed                               | internal Transfer     | ≡               |
| 759174437235728 Account Closure Pe      | ending Today                        | 춣 Deposit Redemption  | ≡               |
| GridiCad<br>Gridicade fanoes            |                                     | 🌺 Register Biller     | ≡               |
|   | Address to Debit card               |                       | JT KENDY        |
| Services Offers Mutual                  | Funds Transaction Activities Acc    | counts Transfers      | *               |

- 3. Click any Favorite transaction icon to proceed with that transaction.
- 4. To remove any already set Favorite transaction, click the same Favorite icon. Select the encircled button of favorite transaction and drag it under Add Favorite Transaction panel.



# 6. Dashboard/Landing screen

Dashboard screen mainly divided into three sections, Account Relationship, Notification and Service Requests. You can perform and view various transactions available on dashboard screen.



### 6.1. Account Relationship

You can view list of various accounts mapped to the user. Account Relationship panel displays list of account like CASA, Islamic, Term Deposit accounts and respective amount available for that account.

- 1. Select any account type from **Account Relationship** panel. List of all accounts available under that account type will be displayed in right hand side panel with its details.
- 2. Click any account from **List of Account** panel displayed in right hind side panel. You can proceed for account related activities.

Note: You can view investment details and wealth management information only if Private Wealth Management customer is mapped to user.

#### iPad @ 2:08 PM ORACLE Log Off Welcome SAILAJA 02-05-2012 19:30:11 GMT +0530 **Account Relationship** List Of Accounts 6 Account No Sanctioned Loan Amoun Customer Id Current and Savings £ 120,463,789.03 > 004OLA1GBP000006 004001664 £ 10,000.00 Bank Futura, 81241, London Islamic Finance £ 1,022,000.00 > 004CLAQGBP000002 004002482 £ 50,000.00 Bank Futura, Neethle Street, £ 810,135.44 > stean 🕹 004CLAQGBP000003 004002482 £ 50,000.00 Bank Futura, Neethle Street, 🔊 Islamic Term Deposits £ 52,200.00 > 004CLATGBP000001 004002482 £ 50,000.00 Bank Futura, Neethle Street, Islamic Current and Savings £ -5,000.00 > 004CLAQGBP000009 004004598 £ 500,000.00 Bank Futura, Neethle Street, Service Requests SKNCLP1GBP000004 SKN004498 £ 100,000.00 **Reference** No Description Status Bank Futura, 2ndStreet Branch, Request 595121563165371 Activate Credit Card SKNCLP1GBP000005 SKN004498 £ 50,000.00 Process Bank Futura, 2ndStreet Branch, 761462398439937 Account Closure Pending SKNCLP1INR000004 SKN004498 Rs 10,000.00 128352502428373 Account Closure Closed Loan 1 Tran action Activit Tra

Account Relationship

3. Click Substitution to view available accounts and their respective amounts in pie chart format.



### 6.2. Notifications

You can view notifications /alerts in notification panel. Notifications displays

- Reminders
- Interaction
- Bulletins
- Alert
- Tasks

Note: Notifications details are explained in Notification chapter.



### **6.3. Service Requests**

You can view various service requests raised by user.

#### To view the Service Request details

1. Select any service request to be viewed in **Service Request** Panel. The System displays **Service Request** Details Screen.

### **Service Request**

| iPad 중  |                     | 5:59 PM                                    |       | 62 % 💷                |
|---|---------------------|--|-------|-----------------------|
| 2   |                     | ORACLE                                     | Close | Log Off               |
| Welcome SAILA   |                     |  |       | 35 GMT +0530          |
| s   | ervice Request      |  |       |                       |
| Account F   | Transaction:        | Account Closure                            |       | otifications<br>Tasks |
| Curren  | E-Banking Reference | ce No:761462398439937                      |       |                       |
| Islamic   | Status:             | Pending                                    |       | 12 05:30              |
| 🚓 Loan  | Created By:         | MICORP                                     |       |                       |
| 🔊 Islamic   | Created On:         | 30-04-2012 17:49:41                        |       |                       |
| A   | Updated By:         | MICORP                                     |       |                       |
| Islamic   | Updated On:         | 30-04-2012 17:49:41                        |       |                       |
| Service R<br>Reference No                                 |                     |  |       |                       |
| 59512156316   |                     |  |       |                       |
| 76146239843   |                     | * Indicates mandatory fields. ** Indicates |       |                       |
| 12835250242   |                     |  |       | ास आ                  |
|   |                     |  |       |                       |
| Greft Card<br>Ger in such bold * a<br>Rightone Bill, & en |                     |  |       | placest \$            |
| Services  |                     |  |       | *                     |

### **Field Description**

| Field Name                 | Description  |
|----------------------------|--|
| Transaction                | [Display]<br>Displays the name of the transaction.   |
| E-Banking<br>Reference No. | [Display]<br>Displays the reference number generated when the service<br>request of transaction was initiated. |



| Field Name | Description   |
|------------|---|
| Status     | [Display]<br>Displays the status of service request for that transaction.                                   |
| Created By | [Display]<br>Displays the name of the user who has raised service request for that transaction.             |
| Created On | [Display]<br>Displays the date and time on which the service request was<br>imitated.                       |
| Updated By | [Display]<br>Displays the user id of the user who last updated the status of the service request.           |
| Updated On | [Display]<br>Displays the date and time on which the service request status of transaction was last updated |

2. Click **Close** to close the screen.



# 7. Account Activity

Using this option, you can get the account activity details for a selected account and a specified period.

#### To view the account activity details

- 1. Log on to the iPad Banking application.
- 2. Select Accounts Relationship > Account from dashboard screen. The system displays List Of Account screen on right hand side panel of the dashboard screen.



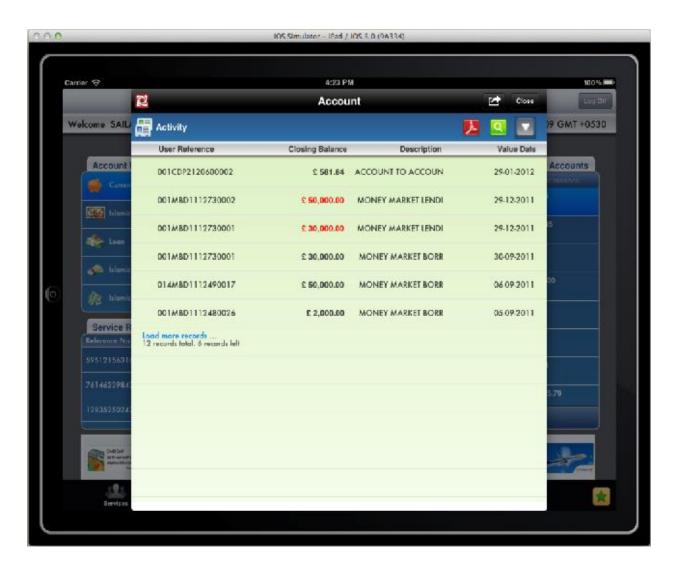
#### Dashboard

| 00 | 0                                   |                                     |  | iOS Simulat                         | or - iPad / iOS 5.0 (9A334)              |                          |   |      |
|----|-------------------------------------|-------------------------------------|--|-------------------------------------|--|--------------------------|---|------|
| 6  |                                     |                                     |  |                                     |  |                          |   |      |
|    |                                     | -                                   |  |                                     | 4.00.014                                 |                          |   | _, ] |
|    | Carr                                | ier 🙃                               |  | 0                                   | 4:20 PM                                  |                          | 100% 🗉  |      |
|    |                                     |                                     |  | O                                   | RACLE                                    |                          | Log Off   |      |
|    | Welcome SMITH 03-05-2012 21:37:50 0 |                                     |  |                                     |  | -2012 21:37:50 GMT +0530 |   |      |
|    |                                     |                                     |  |                                     |  |                          |   |      |
|    |                                     | Account Relation                    | ship   |                                     |  |                          | List Of Accounts  |      |
|    |                                     | Current and Savi                    | occardio de la companya de | ,790.81                             | Account No                               | Customer Id              | Current Balance   |      |
|    | 1                                   | Current and Savi                    | ngs 1. 372   | ATTU.01 2                           | 00400434401                              | 004004344                | £ -1,149,245.79   |      |
|    |                                     | Islamic Term Deposits £ 12,200.00 > |  | ,200.00 >                           | Bank Futura, Neethle Stree               | et,                      |   |      |
|    |                                     |                                     |  |                                     | 00400434402                              | 004004344                | £ 35,132.59   |      |
|    |                                     | S Term Deposits                     | £ 60   | ,549.00 >                           | Bank Futura, Neethle Stree               |                          |   |      |
|    | 5                                   |                                     |  |                                     | 00400434403<br>Bank Futura,Neethle Stree | 004004344                | £ 983,210.52  |      |
|    |                                     |                                     |  |                                     | 00400434404                              | 004004344                | \$ 4,426.67   |      |
| 0  | 0                                   |                                     |  |                                     | Bank Futura, Neethle Stree               | et,                      |   |      |
|    |                                     |                                     |  |                                     | 00400434406                              | 004004344                | € 1,155.39  |      |
|    |                                     | Service Requests                    |  |                                     | Bank Futura, Neethle Stree               |                          | New Sector Control of |      |
|    | 8                                   | Reference No                        | Description  | Status                              | 00400434408<br>Bank Futura,Neethle Stree | 004004344                | ₹ 8,781.27  |      |
|    |                                     | 595121563165371                     | Activate Credit Card   | Request<br>Processi                 | 0111111117                               | 004004344                | £ -44.00  |      |
|    |                                     |                                     |  |                                     | Bank Futura,33 Atlanta Pe                |                          |   |      |
|    |                                     | 761462398439937                     | Account Closure  | Pending                             | 0111111131                               | 004004344                | £ 1,123.00  |      |
|    |                                     | 128352502428373                     | Account Closure  | Closed                              |  |                          |   |      |
|    |                                     |                                     |  |                                     |  | Current and Saving       | <b>N</b>  |      |
|    |                                     |                                     |  |                                     | Ith                                      | ewatchshop.              |   |      |
|    |                                     |                                     | Whiche Loan is   | er the car, our Auto<br>The answer. | 20%                                      | 92% OFF                  |   |      |
|    |                                     |                                     |  |                                     |  | Rs.1000                  |   |      |
|    |                                     |                                     |  | -                                   |  |                          |   |      |
|    |                                     | Services                            | Offers   | Transac                             | ction Activities                         | Accounts                 | Transfers 🦲   |      |
|    |                                     |                                     |  |                                     |  |                          |   |      |
|    |                                     |                                     |  |                                     |  |                          |   |      |

3. Select the account from the list for viewing the details. The system displays **Account Activity** screen.



### **Account Activity**



#### **Field Description**

| Field Name         | Description   |
|--------------------|---|
| User Reference No. | [Display]<br>This field displays the transaction user reference number when<br>transaction was initiated. |
| Closing Balance    | [Display]<br>This field displays the closing balance of the account after the<br>last transaction.        |
| Description        | [Display]<br>This field displays the description of the transaction.                                      |



| Field Name         | Description   |
|--------------------|---|
| User Reference No. | [Display]<br>This field displays the transaction user reference number when<br>transaction was initiated. |
| Closing Balance    | [Display]<br>This field displays the closing balance of the account after the<br>last transaction.        |
| Description        | [Display]<br>This field displays the description of the transaction.                                      |
| Value Date         | [Display]<br>This field displays the Value date of the transaction.                                       |

- 4. Click icon to perform transaction like Own Account Transfers, Pay Bills on selected account.
- 5. Click the **Close** button to close the screen.



# 8. Account Details

This menu allows you to view the account details of the selected account.

#### To view the account details

- 1. Log on to the iPad Banking application.
- 2. Select Accounts Relationship > Account from dashboard screen. The system displays List Of Account screen on right hand side panel of the dashboard screen.



#### Dashboard

| 00 | 0                                   |                                     |  | iOS Simulat                         | or - iPad / iOS 5.0 (9A334)              |                          |   |      |
|----|-------------------------------------|-------------------------------------|--|-------------------------------------|--|--------------------------|---|------|
| 6  |                                     |                                     |  |                                     |  |                          |   |      |
|    |                                     | -                                   |  |                                     | 4.00.014                                 |                          |   | _, ] |
|    | Carr                                | ier 🙃                               |  | 0                                   | 4:20 PM                                  |                          | 100% 🗉  |      |
|    |                                     |                                     |  | O                                   | RACLE                                    |                          | Log Off   |      |
|    | Welcome SMITH 03-05-2012 21:37:50 0 |                                     |  |                                     |  | -2012 21:37:50 GMT +0530 |   |      |
|    |                                     |                                     |  |                                     |  |                          |   |      |
|    |                                     | Account Relation                    | ship   |                                     |  |                          | List Of Accounts  |      |
|    |                                     | Current and Savi                    | occardio de la companya de | ,790.81                             | Account No                               | Customer Id              | Current Balance   |      |
|    | 1                                   | Current and Savi                    | ngs 1. 372   | ATTU.01 2                           | 00400434401                              | 004004344                | £ -1,149,245.79   |      |
|    |                                     | Islamic Term Deposits £ 12,200.00 > |  | ,200.00 >                           | Bank Futura, Neethle Stree               | et,                      |   |      |
|    |                                     |                                     |  |                                     | 00400434402                              | 004004344                | £ 35,132.59   |      |
|    |                                     | S Term Deposits                     | £ 60   | ,549.00 >                           | Bank Futura, Neethle Stree               |                          |   |      |
|    | 5                                   |                                     |  |                                     | 00400434403<br>Bank Futura,Neethle Stree | 004004344                | £ 983,210.52  |      |
|    |                                     |                                     |  |                                     | 00400434404                              | 004004344                | \$ 4,426.67   |      |
| 0  | 0                                   |                                     |  |                                     | Bank Futura, Neethle Stree               | et,                      |   |      |
|    |                                     |                                     |  |                                     | 00400434406                              | 004004344                | € 1,155.39  |      |
|    |                                     | Service Requests                    |  |                                     | Bank Futura, Neethle Stree               |                          | New Sector Control of |      |
|    | 8                                   | Reference No                        | Description  | Status                              | 00400434408<br>Bank Futura,Neethle Stree | 004004344                | ₹ 8,781.27  |      |
|    |                                     | 595121563165371                     | Activate Credit Card   | Request<br>Processi                 | 0111111117                               | 004004344                | £ -44.00  |      |
|    |                                     |                                     |  |                                     | Bank Futura,33 Atlanta Pa                |                          |   |      |
|    |                                     | 761462398439937                     | Account Closure  | Pending                             | 0111111131                               | 004004344                | £ 1,123.00  |      |
|    |                                     | 128352502428373                     | Account Closure  | Closed                              |  |                          |   |      |
|    |                                     |                                     |  |                                     |  | Current and Saving       | <b>N</b>  |      |
|    |                                     |                                     |  |                                     | Ith                                      | ewatchshop.              |   |      |
|    |                                     |                                     | Whiche Loan is   | er the car, our Auto<br>The answer. | 20%                                      | 92% OFF                  |   |      |
|    |                                     |                                     |  |                                     |  | Rs.1000                  |   |      |
|    |                                     |                                     |  | -                                   |  |                          |   |      |
|    |                                     | Services                            | Offers   | Transac                             | ction Activities                         | Accounts                 | Transfers 🦲   |      |
|    |                                     |                                     |  |                                     |  |                          |   |      |
|    |                                     |                                     |  |                                     |  |                          |   |      |

3. Select the account from the list for viewing the details. The system displays **Account Details** screen.



#### **Account Details**

| Carr | rier 🙃          |   | 4:2                                    | 3 PM  |                      | 100% 📟  |
|------|-----------------|---|--|---|----------------------|---------|
|      |                 | 2                                       | Acc                                    | ount  | Close                | Log Off |
| W    | elcome SAILA    | Details - 001000282 (<br>Branch,London  | 0019847832980 Bank Fu                  |   |                      | T +0530 |
|      |                 | Name                                    | VISHNU3                                | Opening I   | Own Account Transfer |         |
|      | Account         | Account Number                          | 001000282<br>0019847832980 Bank        | Account 1   | Internal Transfer    | ants    |
|      | Stee Islamic    | Account Relationship                    | Single                                 | Account St.                                       | Domestic Payment     |         |
|      | Loan            | Branch Number                           | Bank Futura,2ndStreet<br>Branch,London | Product N.  | Ad hoc Statement     |         |
|      |                 | Account Currency                        | GBP                                    |   | Pay Bills            |         |
|      | see Islamic     | Facilities                              |  |   |                      |         |
|      | 🙊 Islamic       | Cheque Book                             | Yes                                    | Standing Instruc<br>Allog                         | Screenshot           |         |
|      | Service R       | Overdraft Allowed                       | No                                     |   | Email                |         |
|      | Reference No    | Balance                                 |  |   |                      |         |
|      |                 | Current Balance                         | £ 82,418.16                            | Amount on Hold                                    | £ 0.00               |         |
|      |                 | Uncleared Funds                         | £ 0.00                                 | Overdraft Limit                                   | £ 0.00               |         |
|      |                 | Balance Available                       | £ 82,418.16                            | Minimum Balance<br>Required                       | £ 0.00               |         |
|      | Contribut       | Net Available Balance for<br>withdrawal | £ 82,418.16                            |   | _                    |         |
|      | Ger Phase Links | Others                                  |  |   |                      | Toma .  |
|      | 10-             | ATM Daily Withdrawal<br>Limit           | £ 0.00                                 | Eligible Advance Against<br>Uncleared Funds Limit | £ 0.00               |         |



### **Field Description**

| Field Name                         | Description   |
|------------------------------------|---|
| Account Details                    |   |
| Name                               | [Display]<br>This field displays the name of the account holder.  |
| Opening Date                       | [Display]<br>This field displays the date on which the account is opened.   |
| Account Number                     | [Display]<br>This field displays the Account Number of the Customer's account.  |
| Account Type                       | [Display]<br>This field displays the type of the account. For e.g. Current,<br>Saving, Term Deposit.                    |
| Account<br>Relationship            | [Display]<br>This field displays the Account Ownership of the Customer's<br>account. For e.g. Sole Owner, Joint Account |
| Account Status                     | [Display]<br>This field displays the Status of the account.   |
| Branch Number                      | [Display]<br>This field displays the Bank Branch number in which account is operating.                                  |
| Product Name                       | [Display]<br>This field displays the name of the banking product to which<br>account belongs.                           |
| Account Currency                   | [Display]<br>This field displays the account base currency.   |
| Facilities                         |   |
| Cheque Book                        | [Display]<br>This field displays whether cheque book facility is provided for account.                                  |
| Standing<br>Instruction<br>Allowed | [Display]<br>This field displays whether standing instructions are allowed for account.                                 |



| Field Name  | Description  |
|---|--|
| Overdraft Allowed                                     | [Display]<br>This field displays whether overdraft facility is provided for account.                                     |
| Balances  |  |
| Current Balance                                       | [Display]<br>This field displays the current balance of the account along with<br>the account currency.                  |
| Account On Hold                                       | [Display]<br>This field displays the amount on hold or earmarked amount in the account                                   |
| Uncleared Funds                                       | [Display]<br>This field displays the funds in the account that are not cleared<br>with the base currency in the account. |
| Overdraft limit                                       | [Display]<br>This field displays the uncleared funds of the account.   |
| Balance Available                                     | [Display]<br>This field displays the available balance in account  |
| Minimum Balance<br>Required                           | [Display]<br>This field displays the minimum balance to be maintained in account   |
| Net available<br>balance for<br>withdrawal            | [Display]<br>This field displays the net available balance for withdrawal.   |
| Others  |  |
| ATM Daily<br>withdrawal Limit                         | [Display]<br>This field displays the maximum possible withdrawal per day from<br>ATM                                     |
| Eligible Advance<br>against Un cleared<br>funds limit | [Display]<br>This field displays the amount of eligible advance against the<br>unclear funds.                            |

4. Click icon to perform transaction like Own Account Transfers, Pay Bills on selected account.

5. Click the **Close** button to close the screen.

# 9. My Accounts

Account summary provides a summarized view of all the accounts mapped to the customer id.

### To view the account summary

- 1. Log on to the iPad Banking application.
- 2. Select Account Relationship > Account from the dashboard screen.



#### Accounts

| 12 21:37:50 GMT +0530<br>List Of Accounts<br>Current Balance<br>£ -1,149,245.79<br>£ 35,132.59<br>£ 983,210.52<br>\$ 4,426.67 |
|---|
| Current Balance<br>£ -1,149,245.79<br>£ 35,132.59<br>£ 983,210.52   |
| £ -1,149,245.79<br>£ 35,132.59<br>£ 983,210.52  |
| £ 35,132.59<br>£ 983,210.52   |
| £ 983,210.52  |
| £ 983,210.52  |
|   |
| \$ 4,426.67   |
| \$ 4,426.67   |
|   |
| € 1,155.39  |
| 0 1,100.00  |
| ₹ 8,781.27  |
|   |
| £ -44.00  |
| £ 1,123.00  |
|   |
|   |
|   |
|   |
| £ -44.0   |

### **Field Description**

| Field Name      | Description   |
|-----------------|---|
| Account No      | [Display]<br>This field displays the account number selected from the pop over.         |
| Current Balance | [Display]<br>This field displays the balance available in the account with<br>currency. |
| Customer Id     | [Display]<br>This field displays the customer Id of the user                            |



# **10. Adhoc Statement**

This menu allows you to request for an account statement for the period specified.

#### To request the Adhoc Statement

- 1. Log on to the iPad Banking application.
- 2. Select Accounts > Adhoc Statement from the menu. The system displays Adhoc Statement screen.



#### Adhoc Statement Request

| iPad 중  | 1:10 PM   | 1 2          | 23 % 😎 |
|---|---|--------------|--------|
| 3   | ORACLE <sup>®</sup>   | Close        | og Off |
| Welcome SAILA   | Submit  | 28 GMT +0    | 530    |
|   | Ad hoc Account  |              |        |
| Account F   | Account Type*: Current and Savings >  | otifications |        |
| Current   |   |              |        |
| Islamic   |   | 12 19:16     |        |
| iloan   |   | 12 19:16     |        |
| 🦛 Islamic   |   | 12 19:10     |        |
| Re Islamic  |   | 12 21:01     |        |
|   |   | 12 20:33     |        |
| Service R<br>Reference No                                     |   | 12 20:22     |        |
| 12835250242   |   | 12 20:17     |        |
| 13294799725   |   | 12 17:31     |        |
| 75917443723   |   | 14           |        |
|   |   |              |        |
| Gredit Cand<br>Ger this cash book no<br>talgeboor bills & set | You can request for an additional account statement for an Current, Saving, Deposit of Ioan account for a | - Arrow      | 2      |
| 1.01  | specific period using this option.<br>Please select the type of account first.                            |              |        |
| Services  |   |              |        |

#### **Field Description**

| Field Name   | Description   |
|--------------|---|
| Account Type | [Mandatory, Pop Over]   |
|              | Select the type of account for which statement request is to be made. |

 Click the Submit button. The system displays Adhoc Statement screen. OR Click the Close button to close the screen.



#### Adhoc Account Statement Request

| iPad 🗟   |                       | 11:39 AM            |      |        |       | 50% 🛤                          |
|--|-----------------------|---------------------|------|--------|-------|--------------------------------|
| 2  |                       | ORACLE              | Ē    |        | Close | Log Off                        |
| Welcome SAIL/  | Ad hoc Account        |                     | Back | Submit |       | 56 GMT +0530<br>EUR 119/119 11 |
| Account F  | Account Type:         | Current and Savings |      | >      |       | otifications<br>Tasks          |
| Islamic  | From Date(dd-mm-yyyy) |                     |      |        |       |                                |
| k Loan   | To Date(dd-mm-yyyy)*: |                     |      |        |       |                                |
| slamic   |                       |                     |      |        |       |                                |
| Jamic Islamic  |                       |                     |      |        |       |                                |
| Service R<br>Reference No  |                       |                     |      |        |       |                                |
| 59512156316  |                       |                     |      |        |       |                                |
| 76146239843  |                       |                     |      |        |       |                                |
|  |                       |                     |      |        |       |                                |
| Gredit Card<br>Grey's cash beak's<br>neightone bills, if and<br>Your |                       |                     |      |        |       | T ANNO S                       |
| Services   |                       |                     |      |        |       |                                |

### **Field Description**

| Field Name              | Description  |
|-------------------------|--|
| Account Type            | [Display]<br>This field displays the account type selected in the previous screen.         |
| Select Account          | [Mandatory, Pop Over]<br>Select the Account number radio button from the list of accounts. |
| From Date               | [Mandatory, Alphanumeric, 10]<br>Type the From date as start date for the Adhoc statement. |
| To Date                 | [Mandatory, Alphanumeric, 10]<br>Type the To date as end date for the Adhoc statement.     |
| 4. Click the <b>Sub</b> | nit button. The system displays Adhoc Statement Verify screen.                             |

OR Click the **Back** button to return to the previous screen. OR



Click the  $\ensuremath{\text{Close}}$  button to exit from the application. OR

Click the **Home** button to go to the menu screen.

#### Adhoc Account Statement Request Verify

| iPad   | 1:11 PM                                    |        | 1 23% 🖾                           |
|--|--|--------|-----------------------------------|
| 2  | ORACLE                                     | Close  | Log Off                           |
| Welcome SAIL4  | Confirm                                    | Change | 28 GMT +0530                      |
|  | 00221111199 002<br>id-mm-yyyy): 29-03-2011 |        | otifications<br>Tasks<br>12 19:16 |
| Loan To Date(dd-   | mm-yyyy): 30-10-2011                       |        | 12 19:16<br>12 19:10<br>12 21:01  |
| Service R<br>Reference No                                |  |        | 12 20:33<br>12 20:22              |
| 12835250242<br>13294799723                               |  |        | 12 20:17<br>12 17:31              |
| 75917443725<br>Creft Corf<br>Gran end barrin<br>Services |  |        |                                   |

 Click the Confirm button. The system displays Adhoc Statement Confirm screen. OR Click the Change button to navigate to the previous screen. OR Click the Close button to close the window.





### Adhoc Account Statement Request Confirm

 Click the Close button to close the screen. OR

Click the **Ok** button. The initial **Adhoc Statement** screen is displayed.



# 11. Stop Cheque

This menu allows you to stop unpaid cheque issued from the account or unblock a blocked/stopped cheque. You can stop/unblock a single cheque.

### To stop cheque

- 1. Log on to the iPad Banking application.
- 2. Select **Services > Stop Cheque** from the menu. The system displays **Stop Cheque** screen.



## Stop Cheque

| iPad 🗢   |                  | 1:51                            | PM  |  | 52 % 💷                |
|--|------------------|---------------------------------|---|--|-----------------------|
| 2  |                  | ORAC                            | ILE'  | Close  | Log Off               |
| Welcome SAILA  | Stop Cheque      |                                 | _   | Submit                                       | 46 GMT +0530          |
| Account F  | Select Action*:  |                                 |   |  | otifications<br>Tasks |
| Current  | Select Account*: | Select Account                  |   | <b>)                                    </b> |                       |
| Islamic  | Cheq             | ue Number                       | Cheque Range  |  |                       |
| toan   | Reason*:         | Reason                          |   |  |                       |
| islamic<br>Islamic   |                  |                                 |   |  |                       |
| Service R<br>Reference No  |                  |                                 |   |  |                       |
| 59512156316  |                  |                                 |   |  |                       |
| 76146239843  |                  |                                 |   |  |                       |
| 12835250242<br>CrickCod<br>Generation?re<br>Services and Services<br>Services and Services<br>Services<br>Services and Service |                  | also revoke the stop payment in | have made alternate arrangements fo<br>struction issued earlier.You can block |  |                       |
| Services   |                  |                                 |   |  | *                     |

## **Field Description**

| Field Name     | Description   |
|----------------|---|
| Select Action  | [Mandatory, Pop Over]   |
|                | Select the action to be performed i.e. Stop or cancel from the list.  |
| Select Account | [Mandatory, Pop Over]   |
|                | Select the account for which the request is being made from the list. |
| Search Type    | [Mandatory, Pop Over]   |
|                | Select the search type as Cheque number or cheque range.              |
| Cheque Number  | [Mandatory, Numeric, 20]  |
|                | Input the Valid Cheque Number which has to be stopped or Unblocked.   |



| Field Name   | Description  |
|--------------|--|
| Cheque Range | [Optional, Alphanumeric, 20]   |
|              | Input the Starting cheque number and ending cheque number of the cheques to be stopped or unblocked. |
| Reason       | [Mandatory, Alphanumeric, 40]  |
|              | Input the reason of Stop or Unblock Of cheque for reference.   |
|              | This field displays is an optional field for Cancel stopped cheque.                                  |

- 3. Enter the relevant details.
- Click the Submit button. The system displays Stop Cheque Verify screen. OR Click the Close button to close the screen.

### **Stop Cheque Verify**

| iPad 🔶  |                    | 1:52 PM                        |        | 52 % 💷   |
|---|--------------------|--------------------------------|--------|--|
| 3   | 2                  | ORACLE                         | Close  | Log Off  |
| Welcome SAILA   | Stop Cheque Verify | Confirm                        | Change | 46 GMT +0530   |
|   | Action:            | Stop Cheque<br>00400166401 004 |        | otifications<br>Tasks  |
| Islamic   | Cheque Number:     | 189001797                      | - 8    |  |
| Loan 🐝 Islamic  | Reason:            | account closure                | - 1    |  |
| Jslamic   |                    |                                |        |  |
| Service R<br>Reference No<br>59512156316                            |                    |                                |        |  |
| 76146239843   |                    |                                |        |  |
| 12835250242   |                    |                                |        |  |
| Ordit Card<br>Get Si cash book "a<br>riskybook bill & Antho<br>Your |                    |                                |        | a service of the serv |
| Services  |                    |                                |        | *  |

5. Click the **Confirm** button. The system displays **Stop Cheque Confirm** screen. OR



Click the **Change** button to return to the previous screen. OR Click the **Close** button to close the screen.

## Stop Cheque Confirm

| iPad 중   |  | 1:52 PM   |          | 52 % 💷               |
|--|--|---|----------|----------------------|
| Z  |  | ORACLE <sup>®</sup>   | Close    | Log Off              |
| Welcome SAILA  |  |   | ОК       | 46 GMT +0530         |
| s  | top Cheque Confirr                           |   |          |                      |
| Account F  | Action:                                      | Stop Cheque   | <b>L</b> | tifications<br>Tasks |
| Curreni  | Account:                                     | 00400166401 004   |          |                      |
| Islamic  | Cheque Number:                               | 189001797   |          |                      |
| 🐟 Loan   | Reason:                                      | account closure   |          |                      |
| see Islamic  |  |   |          |                      |
| 😥 Islamic  |  |   |          |                      |
| Service R<br>Reference No                                  |  |   |          |                      |
| 5951215631 <i>6</i>  |  |   |          |                      |
| 76146239843  |  |   |          |                      |
| 12835250242  |  |   |          |                      |
| Cedit Cald<br>Cells ara badrin<br>Ingland Bill & an<br>Tal |  |   |          | Present              |
| Services   | Request Submitted S<br>Transaction having re | uccessfully.<br>ference 101262828441339 has been Auto Authorized. |          | *                    |

6. Click the **OK** button to get back to previous screen. OR

Click the **Close** button to close the screen.



# 12. My Cheques

This menu enables you to view the status of a cheque issued.

## To inquire the cheque status

- 1. Log on to the iPad Banking application.
- 2. Select **Services > My Cheques** from the menu. The system displays **My Cheques** screen.



### **My Cheques**



### **Field Description**

| Field Name     | Description   |
|----------------|---|
| Select Account | [Mandatory, Pop over]   |
|                | Select the account for which the cheque status is to be inquired.             |
| Status         | [Mandatory, Pop over]   |
|                | Select the status of cheque for which inquiry is to be made. The options are: |
|                | • All   |
|                | • Used  |
|                | Not Used  |
|                | Stopped   |
|                | Rejected  |
|                | Cancelled   |



| Field Name    | Description  |
|---------------|--|
| Cheque Number | [Mandatory, Numeric, 20]<br>Type the cheque number for which status is to be inquired. |
| Cheque Range  | [Mandatory, Numeric, 20]<br>Type the cheque range to be viewed.                        |

 Click the Submit button. The system displays My Cheques screen with the cheque status details. OR

Click the **Close** button to close the screen.

## My Cheques

| iPad ᅙ                          |                | 1:46 PM         |       | 53 % 🔳                |
|---------------------------------|----------------|-----------------|-------|-----------------------|
| 2                               |                | ORACLE          | Close | Log Off               |
| Welcome SAIL/                   |                |                 | Back  | 46 GMT +0530          |
|                                 | y Cheques      |                 |       |                       |
| Account F                       | Account:       | 00400166401 004 |       | otifications<br>Tasks |
| Curren!                         |                |                 |       |                       |
| Islamic                         | Cheque Number: | 189001798       |       |                       |
| Loan                            | Cheque Status: | Not Used        |       |                       |
| se Islamic                      | Amount:        | 0.00 GBP        |       |                       |
| Je Islamic                      |                |                 |       |                       |
|                                 |                |                 |       |                       |
| Service R<br>Reference No       |                |                 |       |                       |
| 59512156316                     |                |                 |       |                       |
| 76146239845                     |                |                 |       |                       |
| 12835250242                     |                |                 |       |                       |
|                                 |                |                 |       |                       |
| Credit Card<br>Generation State |                |                 |       | See.                  |
|                                 |                |                 |       | (Taxanit              |
| Services                        |                |                 |       |                       |



# My Cheques

## **Field Description**

| Field Name    | Description  |
|---------------|--|
| Account       | [Display]<br>This field displays the account number. |
| Cheque Number | [Display]<br>This field displays the cheque number.  |
| Cheque Status | [Display]<br>This field displays the cheque status.  |
| Amount        | [Display]<br>This field displays the cheque amount.  |

 Click the **Back** button to navigate to the previous screen. OR Click the **Close** button to close the screen.



# 13. New Cheque Book

This menu enables you to place a request for a new cheque book to the bank.

### To request the cheque book

- 1. Log on **to the i**Pad Banking application.
- 2. Select **Services > New Cheque Book** from the menu. The system displays **New Cheque Book** screen.



## New Cheque Book

| iPad 중                                   |                        | 1:48 PM  | 1       |                    | 53 % 💷                |
|--|------------------------|--|---------|--------------------|-----------------------|
| 2  |                        | ORACI  | LE.     | Close              | Log Off               |
| Welcome SAILA                            | New Cheque Book        |  |         | Submit             | 46 GMT +0530          |
|  | Select Account:*       |  |         |                    | otifications<br>Tasks |
| Curren                                   | Cheque Book Type*:     |  |         |                    |                       |
| Islamic                                  | Bra                    | anch   | Courier |                    |                       |
| see Loan                                 | Cheque Book Option*:   | Cheque Book Option   |         | >                  |                       |
| Islamic                                  |                        |  |         |                    |                       |
| Service R<br>Reference No<br>59512156316 |                        |  |         |                    |                       |
| 76146239843                              |                        |  |         |                    |                       |
| 12835250242                              | You can make a choic   | e additional cheque book using<br>e to collect the cheque book fro |         | red at the address | RC M                  |
| Services                                 | specified by you while | submitting your request.   |         |                    | *                     |

# **Field Description**

| Field Name             | Description   |  |
|------------------------|---|--|
| Select Account         | [Mandatory, Pop Over]<br>Select the account for which new cheque book is to be issued.  |  |
| Mode of Delivery       | <ul> <li>[Mandatory, Pop Over]</li> <li>Select the mode of delivery for the cheque book. The options are:</li> <li>Branch</li> <li>Courier</li> </ul> |  |
| No. Of Cheque<br>Books | [Mandatory, Pop Over]<br>Select the number of cheque books required from the pop over.  |  |



| Field Name            | Description  |
|-----------------------|--|
| Cheque Book<br>Option | [Mandatory, Pop Over]<br>Select the cheque book option. The options are: |
|                       | Cheque Book With 10 Leaves   |
|                       | Cheque Book With 50 Leaves   |
|                       | Cheque Book With 25 leaves   |

 Click the Submit button. The system displays New Cheque Book – Verify screen. OR

Click the **Close** button to close the screen.

## **New Cheque Book – Verify**

| iPad 중  | 1:49 PM                                    |       | 53 % 💷                |
|---|--|-------|-----------------------|
|   |  | Close | Log Off               |
| Welcome SAILA                                       | Back Subr                                  | nit   | 46 GMT +0530          |
|   | New Cheque Book - Verify                   |       |                       |
| Account F   | Branch*: Branch                            | >     | otifications<br>Tasks |
| Current   | * Indicates mandatory fields. ** Indicates |       |                       |
| Islamic   |  |       |                       |
| iloan   |  |       |                       |
| s Islamic   |  |       |                       |
|   |  |       |                       |
| Islamic   |  |       |                       |
| Service R<br>Reference No                           |  |       |                       |
| 59512156316   |  |       |                       |
| 76146239843   |  |       |                       |
| 12835250242   |  |       |                       |
| 12835250242   |  |       | H M                   |
| Gredit Card   |  |       |                       |
| Ger Straub book" a<br>relations alls, & and<br>tana |  |       | at second             |
| <u>. 191</u>  |  |       |                       |
| Services  |  |       |                       |

- 4. Select the branch from the pop over.
- 5. Click the Submit button. The system displays New Cheque Book Verify screen.



# New Cheque Book

| iPad ᅙ   |                     | 1:49 PM                                    |       | 52 % 🖃                |
|--|---------------------|--|-------|-----------------------|
| 2  |                     | ORACLE                                     | Close | Log Off               |
| Welcome SAILA  | ew Cheque Book - V  | erify Confirm Change                       |       | 46 GMT +0530          |
| Account F  | Account:            | 00400166401 004                            |       | otifications<br>Tasks |
| Curren   | Cheque Book Option: | 10   |       |                       |
| Islamic  | Name:               | КЕТКІ                                      |       |                       |
| 🤹 Loan   | Mode of Delivery :  | Branch                                     |       |                       |
| se Islamic   | Address:            | 2nd Street                                 |       |                       |
| Jz Islamic   | Branch:             | Bank Futura,2ndStreet Branch,London        |       |                       |
| Star Islamic   | Zip/Postal Code:    |  |       |                       |
| Service R<br>Reference No                                | City:               | London                                     |       |                       |
| 59512156316  | State:              | Great Britain                              |       |                       |
| 76146239843  | Country:            | UNITED KINGDOM                             |       |                       |
| 12835250242  | Email:              |  |       |                       |
|  | Phone:              |  |       |                       |
| Gredit Card  |                     | * Indicates mandatory fields. ** Indicates |       |                       |
| Ger this cosh bash" a<br>Srightone bill, & still<br>York |                     |  |       | II seeing             |
| Services   |                     |  |       | *                     |

6. Click the **Confirm** button. The system displays **New Cheque Book – Confirm** screen. OR

Click the **Change** button to navigate to the previous screen. OR

Click the **Close** button to close the screen.



### New Cheque Book – Confirm

| iPad ᅙ   |                       | 1:49 PM  |       | 52 % 💷                |
|--|-----------------------|--|-------|-----------------------|
| 2  |                       | ORACLE   | Close | Log Off               |
| Welcome SAIL4                                    |                       | ОК   |       | 46 GMT +0530          |
| Ne   | ew Cheque Book -      |  |       |                       |
|  |                       |  |       |                       |
| Account F  | Account:              | 00400166401 004                                  |       | otifications<br>Tasks |
| Curren   | Cheque Book Option:   | 10   |       |                       |
| Islamic  | Name:                 | KETKI  |       |                       |
| Loan   | Mode of Delivery :    | Branch   |       |                       |
| slamic   | Address:              | 2nd Street                                       |       |                       |
|  | Branch:               | Bank Futura,2ndStreet Branch,London              |       |                       |
| St Islamic                                       | Zip/Postal Code:      |  |       |                       |
| Service R<br>Reference No                        | City:                 | London   |       |                       |
| 59512156312                                      | State:                | Great Britain                                    |       |                       |
| 76146239843                                      | Country:              | UNITED KINGDOM                                   |       |                       |
| 12835250242                                      | Email:                |  |       |                       |
| 12835250242                                      | Phone:                |  |       |                       |
| GreditCard                                       |                       | * Indicates mandatory fields. ** Indicates       |       |                       |
| Ger #4 cost book"s<br>regenere this & ell<br>San |                       |  |       | and a second          |
| Services   | Transaction having re | erence 212615888441323 has been Auto Authorized. |       | *                     |

7. Click the **Close** button to close the screen. OR

Click the **Ok** button. The initial **New Cheque Book** screen is displayed.



# 14. Loan Details

This allows you to view all the relevant details of the loan accounts.

#### To view the loan details

- 1. Log on to the iPad Banking application.
- 2. Select **Account Relationship > Loan** from the dashboard/Landing screen of iPad. as shown below:

Loan



|   |                             |                     | RACLE  |                | Log                    |
|---|-----------------------------|---------------------|--|----------------|------------------------|
| elcome SAILAJA                            | _                           | _                   | _  | 02-05          | -2012 19:30:11 GMT +05 |
| Account Relation                          | nship                       |                     |  | G .            | List Of Accounts       |
| Current and Sav                           |                             | 3,789.03 🔊          | Account No                                   | Customer Id    | Sanctioned Loan Amount |
|   |                             | 13,7 07.03 <b>y</b> | 004OLA1GBP000006                             | 004001664      | £ 10,000.00            |
| Islamic Finance                           | £ 1.02                      | 2,000.00 >          | Bank Futura, 81241, Lond                     | lon            |                        |
|   |                             |                     | 004CLAQGBP000002                             | 004002482      | £ 50,000.00            |
| loan                                      | £ 81                        | 0,135.44 >          | Bank Futura, Neethle Stre                    | et,            |                        |
|   |                             |                     | 004CLAQGBP000003                             | 004002482      | £ 50,000.00            |
| 🥠 Islamic Term De                         | posits £5                   | 2,200.00 🔉          | Bank Futura, Neethle Stre                    |                |                        |
|   |                             |                     | 004CLATGBP000001                             | 004002482      | £ 50,000.00            |
| Islamic Current                           | and Savings £               | 5,000.00 >          | Bank Futura, Neethle Stre                    |                |                        |
|   |                             |                     | 004CLAQGBP000009<br>Bank Futura.Neethle Stre | 004004598      | £ 500,000.00           |
| Service Request                           |                             |                     | SKNCLP1GBP000004                             | SKN004498      | £ 100,000.00           |
| Reference No                              | Description                 | Status              | Bank Futura, 2ndStreet Br                    |                | 2 100,000.00           |
| 595121563165371                           | Activate Credit Card        | Request<br>Processi | SKNCLP1GBP000005                             | SKN004498      | £ 50,000.00            |
|   |                             | New York            | Bank Futura,2ndStreet Br                     | anch,          |                        |
| 761462398439937                           | Account Closure             | Pending             | SKNCLP1INR000004                             | SKN004498      | Rs 10,000.00           |
| 128352502428373                           | Account Closure             | Closed              | B L E I 9 JC 1 B                             |                |                        |
|   |                             |                     |  | Loan           |                        |
|   |                             |                     |  | Ithewatchshop. |                        |
| Credit Card<br>Get #W-cosh bank*on movies | Whichever the car, our Auto | 00                  | 20%  | 92% OFF        |                        |
| telephone bills, & ability bills          |                             | Sir Flights         |  | Rs.1000        |                        |

- 3. As you select Loan accounts from **Account Relationship**, list of all loan accounts will be displayed in right hand side panel of the dashboard screen.
- 4. Select loan account from List Of Accounts. The system will display Loan Details of selected account.



### Loan Details

| Pad ᅙ   | ~                        | 2:08                    | 8 PM                  |              | 49%           |
|---|--------------------------|-------------------------|-----------------------|--------------|---------------|
|   | 2                        | Loan                    | Details               |              | Close Log Off |
| Welcome SAILA   | 004001664 004OLA1        | GBP000006 Bank Futura   | a,81241, London       |              | 11 GMT +0530  |
|   | Account Details          |                         |                       |              |               |
| Account   | Account                  | 004OLA1GBP000006<br>007 | Customer Id           | 004001664    | Accounts      |
| Current   | Product Name             | OPEN LINE LOAN          |                       |              | )             |
| Islamic   | Loan Details             |                         |                       |              |               |
| kan Loan  | Sanctioned Loan Amount   | £ 10,000.00             | Interest Rate         | 20.00000%    |               |
| 🔊 Islamic   | Maturity Date            | 05-08-2012              | Disbursed Loan Amount | 10000.000000 |               |
|   | Outstanding Loan Details |                         |                       |              |               |
| 🐙 Islamic   | Principal Balance        | £ 0.00                  | Next Installment Date | 05-05-2012   | 0             |
| Service R<br>Reference No   | Next Installment Amount  | £ 888.12                | Installment Arrears   | £ 5,697.59   | 00            |
| 59512156316   | Loan Outstanding         | £ 8,784.83              |                       |              |               |
| 76146239843   |                          |                         |                       |              | 00            |
| 12835250242   |                          |                         |                       |              |               |
|   |                          |                         |                       |              |               |
| Credit Card<br>Ger 8% cath bank*a<br>tripphone bills. 8 att<br>Yank |                          |                         |                       |              | ar second     |
| Services  |                          |                         |                       |              |               |

## **Field Description**

| Field Name      | Description   |
|-----------------|---|
| Account Details |   |
| Account         | [Display]<br>This field displays the Account Number of the Customer for the<br>Loan amount. |
| Customer Id     | [Display]<br>This field displays the customer id of the Customer                            |
| Product Name    | [Display]<br>This field displays the product name of the loan account.                      |
| Loan Details    |   |



| Field Name                 | Description  |
|----------------------------|--|
| Sanctioned Loan<br>Amount  | [Display]<br>This field displays the Approved loan amount.                             |
| Interest Rate              | [Display]<br>This field displays the Rate of interest charged for the loan.            |
| Maturity date              | [Display]<br>This field displays the Loan Maturity Date.                               |
| Disbursed Loan<br>Amount   | [Display]<br>This field displays the Loan amount disbursed till date.                  |
| Outstanding Loan de        | etails   |
| Principal Balance          | [Display]<br>This field displays the principal balance from the loan account.          |
| Next Installment<br>Date   | [Display]<br>This field displays the Date when the next installment has to be<br>paid. |
| Next Installment<br>Amount | [Display]<br>This field displays the next installment amount that has to be paid.      |
|                            |  |
| Installment arrears        | [Display]<br>This field displays the installment arrears for the loan account.         |

5. Click the **Close** button to close the screen.



# **15. Financing Details**

This allows you to view all the relevant details of the Islamic finance accounts.

## To view the financing details

- 1. Log on to the iPad Banking application.
- 2. Select **Account Relationship > Islamic Finance** from the dashboard/Landing screen of iPad. as shown below:

### **Islamic Financing**



| elcome SAILA<br>Account F  | JA                 |                |                     |   |                 |                         |
|--|--------------------|----------------|---------------------|---|-----------------|-------------------------|
| Account F  |                    |                |                     |   | 02-0.           | 5-2012 19:30:11 GMT +05 |
| 6-   | elationship        |                |                     |   | 6               | List Of Accounts        |
| Current  | and Savings        | £ 120,463,789. | 03 >                | Account No                                      | Customer Id     | Current Balance         |
| Islamic  | Finance            | £ 1,022,000.   | 00 >                | 0041A21121140002<br>Bank Futura,Neethle Street  | 004001664<br>,  | £ 100,000.00            |
| Loan   |                    | £ 810,135.     | 44 >                | 004IA21121140006<br>Bank Futura,Neethle Street  | 004001664       | £ 100,000.00            |
|  | Term Deposits      | £ 52,200.      |                     | 004IA21121140010<br>Bank Futura.Neethle Street  | 004001664       | £ 1,000.00              |
|  | Current and Saving |                |                     | 004IA21121140016<br>Bank Futura,Neethle Street  | 004001664       | £ 10,000.00             |
| <u></u>  |                    |                |                     | 004IA21121140022<br>Bank Futura, Neethle Street | 004001664       | £ 100,000.00            |
| Service Ro   | equests<br>Descrip | otion          | Status              | 004MSHR121080002                                | 004001664       | £ 100,000.00            |
| 59512156316  | 5371 Activat       | e Credit Card  | Request<br>Processi | Bank Futura, Neethle Street<br>004MSHR121140002 | ,<br>004001664  | £ 100,000.00            |
| 76146239843  | 9937 Accou         | nt Closure     | Pending             | Bank Futura, Neethle Street<br>004MURD121080010 | ,<br>004001664  | £ 100,000.00            |
| 12835250242  | 8373 Accou         | nt Closure     | Closed              | BI. E.I MILI. C                                 | Islamic Finance | e                       |
| Gredit Card<br>Gref is cash bank*on<br>religioner bills, & anti<br>'soul |                    |                |                     | Alexted Debit and                               |                 |                         |

- 3. As you select Islamic Finance accounts from **Account Relationship**, list of all Islamic accounts will be displayed in right hand side panel of the dashboard screen.
- 4. Select Islamic account from List Of Accounts. The system will display Financing Details of selected account.



## Financing Account Details

| iPad 🙃   |                             | 2                  | 2:09 PM                       |                         | 49% 🔳        |
|--|-----------------------------|--------------------|-------------------------------|-------------------------|--------------|
|  | 2                           | Financir           | ng Accoun                     | Close                   | Log Off      |
| Welcome SAILA                                      |                             |                    |                               |                         | 11 GMT +0530 |
|  | Account Details             |                    |                               |                         |              |
| Account I  | Customer Id                 | 004001664          | Account                       | 004IA21121140002<br>004 | Accounts     |
|  | Product Name                | IJARAH for Savings |                               |                         | 10           |
| Islamic  | Financing Details           |                    |                               |                         |              |
| 🌸 Loan   | Maturity Date               | 23-10-2012         | Amount Financed               | £ 100,000.00            | o.           |
| 🦚 Islamic  | Finance Amount<br>Disbursed | £ 100,000.00       | Profit Rate                   | 0.00%                   |              |
| 🐙 Islamic  | Lease Type                  | Financial Lease    | Lease Payment Mode            | Arrears                 |              |
|  | Outstanding Financing Deta  | ails               |                               |                         | 10           |
| Service R<br>Reference No                          | Principal Balance           | £ 100,000.00       | Next Installment Amount       | £ 0.00                  | 0            |
| 59512156316  | Installment Arrears         | £ 0.00             | Outstanding Finance<br>Amount | £ 100,000.00            | 10           |
| 76146239843  |                             |                    |                               |                         | 10           |
| 12835250242  |                             |                    |                               |                         |              |
|  |                             |                    |                               |                         |              |
| Credit Card<br>Ger Hingsbere bill. & all<br>Target |                             |                    |                               |                         | Ti stand     |
| Services   |                             |                    |                               |                         | *            |

# **Field Description**

| Field Name      | Description   |
|-----------------|---|
| Account Details |   |
| Account         | [Display]<br>This field displays the account numbers under a particular<br>customer ID. |
| Customer Id     | [Display]<br>This field displays the customer id of the selected account.               |
| Product Name    | [Display]<br>This field displays the financing product name.                            |



| Field Name                    | Description   |
|-------------------------------|---|
| Financing Details             |   |
| Amount Financed               | [Display]<br>This field displays the financed amount.   |
| Profit Rate                   | [Display]<br>This field displays the profit rate applicable to the financing account.   |
| Maturity Date                 | [Display]<br>This field displays the maturity date of the financing account.  |
| Finance Amount<br>Disbursed   | [Display]<br>This field displays the financing amount disbursed till date.  |
| Lease Type                    | [Display]<br>This field displays the type of the lease.<br>This field will be displayed when the selected account is opened<br>under <b>IJARAHA</b> or <b>TAWAROOQ</b> product.         |
| Lease Payment<br>Mode         | [Display]<br>This field displays the type of payment mode opted<br>This field will be displayed when the selected account is opened<br>under <b>IJARAHA</b> or <b>TAWAROOQ</b> product. |
| Outstanding Financ            | ing Details   |
| Principal Balance             | [Display]<br>This field displays the outstanding principle balance on the loan<br>account as on date.   |
| Next Installment<br>Date      | [Display]<br>This field displays the due date of the next installment.  |
| Next Installment<br>Amount    | [Display]<br>This field displays the next installment amount.   |
| Installment<br>Arrears        | [Display]<br>This field displays the unpaid installment amount.   |
| Outstanding<br>Finance Amount | [Display]<br>This field displays the outstanding finance amount to be paid.   |

5. Click the **Close** button to close the screen.



You can view notifications /alerts in notification panel of the dashboard screen.



# 16.1. Reminders

The Reminder functionality enables business users to register for reminders. Once a reminder is registered the user can view the reminder under the Reminder schedule. The reminder schedule will display all registered reminders i.e. reminders that are due on the current date and also reminders that are due in the future. Once the reminder is due, it appears under the, 'Reminders for Today' screen section of the Reminder schedule. The system will enable the user to take action on the reminder.

#### To access the Reminders option

- 1. Log on to the iPad Banking application.
- 2. Select Notification > Reminders on dashboard screen. List of reminders will be displayed.
- 3. Select the reminder to be viewed. You can modify, view or delete reminders.

|  |                    |                   | _                   | RACLE               | -           |                       |                           | Log                   |
|--|--------------------|-------------------|---------------------|---------------------|-------------|-----------------------|---------------------------|-----------------------|
| elcome SAILAJA   | AUD 0              | 63/0.63 0.63/0.63 | INR                 | 13.84/13.84 13.84/1 | 13.84       | 04-0<br>USD 1/12/1/12 | 05-2012 20:30:<br>192/192 | 32 GMT +053           |
|  |                    |                   |                     |                     |             |                       |                           |                       |
| Account Relat  |                    |                   |                     | Reminders           | Interaction | Bulletins             | Alert                     | otifications<br>Tasks |
| Current and  | Savings            | £ 130,014,87      | 3.25 >              | Subject             |             | cription              | Date                      | Tusks                 |
| Islamic Finan  | ce                 | £ 1,022,00        | 0.00 🔉              | test                | rem         | inders                | 05-05-20                  | 012                   |
|  |                    |                   |                     |                     |             |                       |                           |                       |
| Coan 😂   |                    | £ 810,13          | 5.44 >              |                     |             |                       |                           |                       |
| slamic Term  | Deposits           | £ 62,20           | 0.00 እ              |                     |             | View                  |                           |                       |
|  |                    |                   |                     |                     |             | Modify                |                           |                       |
| 🧼 Islamic Curre  | int and Saving     | gs £-5,00         | 0.00 🔉              |                     |             | Mouny                 | _                         |                       |
| Service Reque  | ete                |                   |                     |                     |             | Delete                |                           |                       |
| Reference No   | Descri             | ption             | Status              |                     | 6           |                       |                           |                       |
| 595121563165371  | Activa             | te Credit Card    | Request<br>Processi |                     |             |                       |                           |                       |
| 761462398439937  | Αςςου              | nt Closure        | Pending             |                     |             |                       |                           |                       |
| 128352502428373  | Αссоυ              | nt Closure        | Closed              | <u>*</u>            | Today       | Week                  | Month                     |                       |
|  | Whichever the care | arite             |                     | 50200               | Ithe        | watchshop             |                           |                       |
| Credit Card<br>Get Bis cath bask*on movies,<br>neiphone bits, & satity bits<br>Yundicore apply | Lian is the answe  | RS 400            |                     | 20                  | ****        | 92% OFF<br>85,1000    |                           | IT KENTIG             |
| <u></u>  |                    |                   | 12                  | 1                   |             |                       | E                         |                       |
| Services   | C                  | Offers M          | utual Funds         | Transaction Activi  | ities       | Accounts              | Transfers                 |                       |

#### Reminders

#### **To Register reminders**

1. Click **I** icon to register reminder. The system displays **Register Reminder** screen.



## **Register Reminders**

| iPad ᅙ                    | 11:55 AM          | 56% 🛤                 |
|---------------------------|-------------------|-----------------------|
|                           |                   | Close Log Off         |
| Welcome SAILA             |                   | 56 GMT +0530          |
| 1971.19                   | Register Reminder |                       |
| Account F                 | Frequency: *      | otifications<br>Tasks |
| Curreni                   | Subject :         |                       |
| Islamic                   | Start Date :      | 12                    |
| see Loan                  | End Date :        |                       |
| 🥠 Islamic                 | Description :     |                       |
| R Islamic                 |                   |                       |
| Service R<br>Reference No |                   |                       |
| 59512156316               |                   |                       |
| 76146239843               |                   |                       |
| 12835250242               |                   |                       |
|                           |                   |                       |
|                           |                   |                       |
| Services                  |                   |                       |

2. Click **Register** reminder. The system displays **Register Reminder Confirm** screen.



## **Register Reminders Confirm**

| iPad 🔶  |                   | 3:47 PM    |          | 91 % 📟                |
|---|-------------------|------------|----------|-----------------------|
| Z   |                   | ORACLE     | Close    | Log Off               |
| Welcome SAIL  |                   |            | ОК       | 41 GMT +0530          |
|   | Confirm           |            |          | П                     |
| Account F   | Subject :         | meeting    | <u> </u> | otifications<br>Tasks |
| Current   | Description :     | meeting    |          | 14313                 |
| Islamic   | Frequency :       | Monthly    |          | 12                    |
| 🐟 Loan  | End Date :        | 04-08-2012 |          |                       |
| sa Islamic  |                   |            |          |                       |
| Je Islamic  |                   |            |          |                       |
| Service R<br>Reference No                                     |                   |            |          |                       |
| 59512156316   |                   |            |          |                       |
| 76146239843   |                   |            |          |                       |
| 12835250242   |                   |            |          |                       |
| Cridit Card<br>Get Prata Notific<br>Station to La Lati<br>Tan |                   |            |          | CT RANK               |
| Services  | Reminder set succ | essfully.  |          |                       |

3. Click OK.



# 16.2. Compose Message

| arrier 🔶  |  |                       |                                      |    | 4:37 PM                      |             |                   |                    | 100%           |
|-----------|--|-----------------------|--------------------------------------|----|------------------------------|-------------|-------------------|--------------------|----------------|
|           |  |                       | C                                    | DI | ACL                          | E.          |                   |                    | Log Off        |
| Welcome   | RETAIL   |                       |                                      |    |                              |             | 29-1              | 11-2012 16:3       | 5:03 GMT +0530 |
| Aco       | ount Relations                                       | ship 🕚                |                                      |    |                              |             |                   |                    | Notifications  |
| <b>\$</b> | Current and Sav                                      | ings                  | £ -46,063.18 🔉                       |    | Reminders<br>There Are No Ir | Interaction | Bulletins<br>You. | Alert              | Tasks          |
| *         | Loan   |                       | £ 91,666.67 🕻                        |    |                              |             |                   |                    |                |
| *         | Islamic Term<br>Deposits                             | 2                     | 145,500.00 🔉                         |    |                              |             |                   |                    |                |
| ő         | Term Deposits  |                       | £ 695.00 🕽                           |    |                              |             |                   |                    |                |
|           | Credit Card  |                       | >                                    |    |                              |             |                   |                    |                |
| Total     | Position   | 1                     | 191,798.49                           |    |                              |             |                   |                    |                |
|           | vice Requests  |                       |                                      |    |                              |             |                   |                    |                |
| Refere    | nce No   | Description           | Status                               |    |                              |             |                   |                    |                |
| 34748     | 8077188216   | Reissue Transaction P | assword Pending                      | 9  |                              |             |                   |                    |                |
| 45017     | 2801042581   | Reissue Transaction P | assword Pending                      | 3  |                              |             |                   |                    |                |
|           |  |                       |                                      |    |                              | S           | ent Cor           | npose              |                |
|           | Credit Card<br>Get #% cosh bon<br>telephone bills, d | k* on movies, Loan is | her the car, our Auto<br>the answer. | ŻŚ | 400<br>BACK                  | 20          | %                 | 92% OFF<br>Rs.1000 | Ð              |
| S         | Services   | Accounts              | Offers                               |    | Mutual Fund                  | ds Trans    | action Activities | Transfer           |                |

1. Click **Compose** tab as encircled in above Notifications screen. The system displays Compose screen as shown below.



#### MailBox - Compose

| Carrier 奈                 | 6:59 PM   |             | 100% 📟           |
|---------------------------|---|-------------|------------------|
|                           |   | Close       | Log Off          |
| Welcome RETA              | Add Attachment  | Confirm     | 8 GMT +0530      |
| Account                   | Malibox   |             | otifications     |
| 🥌 Currer                  | Customer: HDFC BANK   | <b>&gt;</b> | Tasks            |
| i Loan                    | Custom Subject Select subject   | ct          |                  |
| Jslami<br>Depos           |   |             |                  |
| S Term I                  |   |             |                  |
| Credit                    |   |             |                  |
| Total Positio             |   | _           |                  |
| Service R<br>Reference No |   |             |                  |
| 34748807718               | e   |             |                  |
| 45017280104               | * Indicates mandatory fields. ** Indicates mandatory if particular option is enabled. |             |                  |
|                           |   |             | ल ज्ञ            |
|                           |   |             |                  |
|                           |   |             | $\triangleright$ |
| Services                  |   |             | *                |

- 2. Select Subject and customer from pop over.
- Below pop over screen is displayed when predefined subject is to be selected i.e when Select subject tab is clicked.
   OR

You can also enter your own defined subject by clicking Custom Subject tab.



| Carrier 🤶                   |                            | 6:59 PM                             |                     |                              | 100%                 |
|-----------------------------|----------------------------|-------------------------------------|---------------------|------------------------------|----------------------|
| 2                           |                            | ORACL                               | E.                  | Close                        | Log Off              |
| Welcome RETA                | ailbox                     |                                     | Add Attachment      | Confirm                      | 8 GMT +0530          |
| Account                     |                            |                                     |                     |                              | tifications<br>Tasks |
| Currer                      | Customer:                  | HDFC BANK                           |                     |                              | Tasks                |
| toan                        | Custom                     | Subject                             | Select subj         | ect                          |                      |
| Islami<br>Depos             | Enter your message below   |                                     |                     | _                            |                      |
| 🐞 Term l                    |                            |                                     |                     | ORACLE                       | Done                 |
| Credit                      |                            |                                     | 0                   | Demand Draft and Cheques     |                      |
| Total Positio               |                            |                                     | 0                   | Debit Cards                  |                      |
| Service R                   |                            |                                     | 0                   | Funds Transfer NEFT/RTGS     | /Others              |
| Reference No<br>34748807718 |                            |                                     | 0                   | Housing / Vehicle / Personal | Loan                 |
| 45017280104                 | * Indicates mandatory fiel | ds. ** Indicates mandatory if parti | cular option is ena | Other Queries                |                      |
| 4501728010x                 |                            |                                     | 0                   | Demat Account and Trading    |                      |
|                             | Select subject:            | Demand Draft a                      | nd Cheques          | Credit Card                  |                      |
|                             |                            |                                     | 0                   | Queries related to Charges   |                      |
|                             |                            |                                     | 0                   | Others Address Change        |                      |
| Services                    |                            |                                     |                     |                              |                      |

4. Click the **Add Attachment** button. The system shows below screen for selecting the image to be attached.

Note: Maximum number of images than can be attached is 5. Size of any image should not be greater than 1 MB & Overall size of all the attachments should not exceed 2 MB. Images with image type as .PNG can only be attached.



| Carrier 🔶                 |             |                                    | 4:38 PM                               |              | 100% 📟           |
|---------------------------|-------------|------------------------------------|---------------------------------------|--------------|------------------|
| _                         | 2           | Photos                             | RACI.E                                |              | Close Log Off    |
| Welcome RETA              | Mai         | Saved Photos (1)                   | Add Attachn                           | nent Confirm | 03 GMT +0530     |
| Account                   | - Men       |                                    |                                       |              | otifications     |
| Currer                    |             |                                    |                                       | >            | Tasks            |
| i Loan                    |             |                                    | Select                                | subject      |                  |
| Slamin<br>Depos           |             |                                    |                                       |              |                  |
| 🥉 Term I                  |             |                                    |                                       |              |                  |
| Credit                    |             |                                    |                                       |              |                  |
| Total Positic             |             |                                    |                                       |              |                  |
| Service R<br>Reference No |             |                                    |                                       |              |                  |
| 34748807718               |             |                                    |                                       |              |                  |
| 45017280104               | * Indicates | mandatory fields. ** Indicates man | datory if particular option is enable | ed.          |                  |
|                           |             |                                    |                                       |              |                  |
|                           | Select sub  | Dema                               | and Draft and Cheques                 | >            |                  |
|                           |             |                                    |                                       |              | $\triangleright$ |
| Services                  |             |                                    |                                       |              | *                |

## Compose Message – Add Attachment

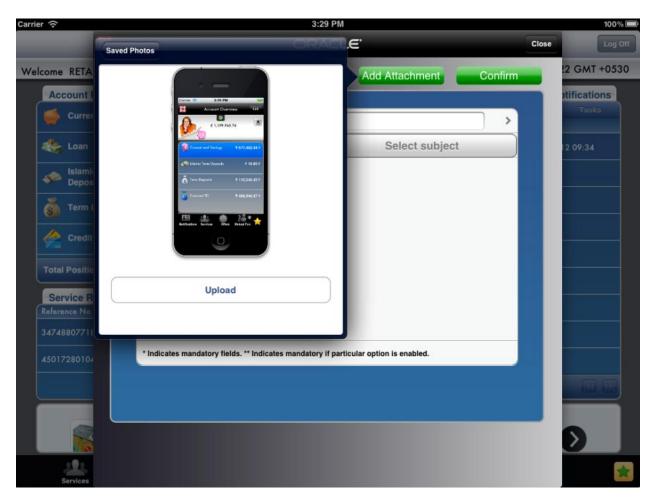
5. Navigate to photo/image to be attached, as shown in below screen.



| Carrier 🙃                 |     |                |                           | 4:38 P            | М                            |         |       | 100% 📟       |
|---------------------------|-----|----------------|---------------------------|-------------------|------------------------------|---------|-------|--------------|
|                           | 2   | Photos         | Saved Photo               | s ORAC            | D.E.                         |         | Close | Log Off      |
| Welcome RETA              |     | <b>A</b>       |                           |                   | Add Attachment               | Confirm |       | 03 GMT +0530 |
| Account I                 | Mai | A              |                           |                   |                              |         |       | otifications |
| Currer                    |     |                |                           |                   |                              | >       |       | Tasks        |
| 🐟 Loan                    |     |                |                           |                   | Select subje                 | ct      |       |              |
| see Islami<br>Depos       |     |                |                           |                   |                              |         |       |              |
| Term I                    |     |                |                           |                   |                              |         |       |              |
| Credit                    |     |                |                           |                   |                              |         |       |              |
| Total Positio             |     |                |                           |                   |                              |         |       |              |
| Service R<br>Reference No |     |                |                           |                   |                              |         |       |              |
| 34748807718               |     | _              |                           |                   | J                            |         |       |              |
| 45017280104               |     | Indicates mand | latory fields. ** Indicat | es mandatory if p | articular option is enabled. |         |       |              |
|                           |     |                |                           |                   |                              |         |       |              |
|                           | s   | elect subject: |                           | Demand Draf       | t and Cheques                | >       |       |              |
|                           |     |                |                           |                   |                              |         |       | $\mathbf{D}$ |
| Services                  |     |                |                           |                   |                              |         |       |              |

6. Click any Image to be attached. The system displays below screen to attach/upload that selected image.





7. Click the Upload button. The system returns to below Mailbox screen, showing attachment.



| Carrier 🤶                 |                             | 5:43 PM                            |                           |         | 100% 📟        |
|---------------------------|-----------------------------|------------------------------------|---------------------------|---------|---------------|
| D.                        |                             | ORACL                              | .e <sup>.</sup>           |         | Close Log Off |
| Welcome RETA              | Mailbox                     |                                    | Add Attachment            | Confirm | 10 GMT +0530  |
| Account                   |                             |                                    |                           |         | otifications  |
| Currer                    | Customer:                   | HDFC BANK                          |                           | >       | Tasks         |
| de Loan                   | Custom                      | Subject                            | Select subje              | ct      | 2 09:34       |
| sepos                     | Enter your message belov    | 8                                  |                           |         |               |
| 👸 Term I                  |                             |                                    |                           |         |               |
| Credit                    |                             |                                    |                           |         |               |
| Total Positic             |                             |                                    |                           |         |               |
| Service R<br>Reference No |                             |                                    |                           |         |               |
| 34748807718               |                             |                                    |                           |         |               |
| 45017280104               | * Indicates mandatory field | ds. ** Indicates mandatory if part | icular option is enabled. |         |               |
|                           | Attachments                 |                                    |                           |         | <b>1</b> 11   |
|                           | Image1                      |                                    |                           | Remove  |               |
|                           |                             |                                    |                           |         |               |
| Services                  |                             |                                    |                           |         | <b>X</b>      |

 Click the Remove button to remove the attached image. OR
 Click the Confirm button. The system returns to below screen.



### MailBox



9. Click **OK**. The system displays Compose screen.



# 16.3. Interaction

This option allows you to communicate with the bank administrator.

### To access the Interaction option

- 1. Log on to the iPad Banking application.
- 2. Select Notification >Interaction on dashboard screen. List of mails will be displayed.
- 3. Select the mail to be viewed. The system displays the Mailbox screen.

### MailBox

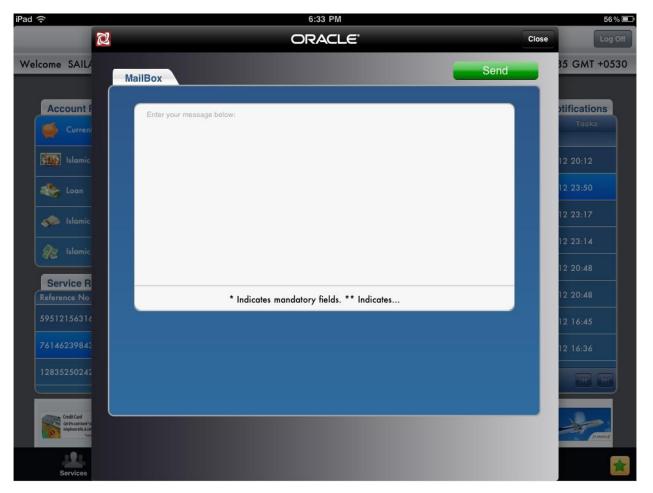
| iPad ᅙ                    |                | 6:33 PM                        |       | 56 % 💷                |
|---------------------------|----------------|--------------------------------|-------|-----------------------|
| 2                         |                | ORACLE                         | Close | Log Off               |
| Welcome SAIL/             | ailBox         |                                | Reply | 35 GMT +0530          |
|                           |                |                                |       |                       |
| Account F                 | Message Id:    | WB20000376                     |       | otifications<br>Tasks |
| Curren                    | Sent by:       | SMITH CORP                     |       |                       |
| Islamic                   | Received On:   | 26-04-2012 18:20:07            |       | 12 20:12              |
| Loan                      | Date:          | 26-04-2012                     |       | 12-23:50              |
| s Islamic                 | Expiry Date:   | 26-09-2012                     |       | 12 23:17              |
| Anne                      | Subject:       | Reply from Accounts Department |       | 12 23:14              |
| Islamic                   |                | Message:                       |       | 12 20:48              |
| Service R<br>Reference No | MESSAGE FROM A | CCOUNTS DEPT. RECEIVED.        |       | 12 20:48              |
| 5951215631¢               |                |                                |       | 12 16:45              |
| 76146239843               |                |                                |       | 12 16:36              |
| 12835250242               |                |                                |       | 12 10.00              |
|                           |                |                                |       |                       |
| Gredit Card               |                |                                |       |                       |
| General Australia         |                |                                |       | freed                 |
| Services                  |                |                                |       |                       |

 Click the Close button to close the screen. OR Click the Reply button to reply to sender. The system displays following screen.

Note: If mail is received by user with attachment in inbox, user will be able to open the attachment.



#### MailBox



- 5. Type the message (mandatory).
- 6. Click the **Send** button to send reply to the sender. The system displays following screen:



## MailBox Verify

| iPad 🔶   | 6:33 PM                                    | 56 % 💷                |
|--|--|-----------------------|
|  |  | Close Log Off         |
| Welcome SAIL/  | MailBox                                    | 35 GMT +0530          |
|  | Manbox                                     |                       |
| Account  | Your message has been sent. :              | otifications<br>Tasks |
|  | * Indicates mandatory fields. ** Indicates |                       |
| Islamic  |  | 12 20:12              |
| 🎨 Loan   |  | 12 23:50              |
| 📣 Islamic  |  | 12 23:17              |
| Jz Islamic   |  | 12 23:14              |
|  |  | 12 20:48              |
| Service R<br>Reference No                              |  | 12 20:48              |
| 59512156316  |  | 12 16:45              |
| 76146239843  |  | 12 16:36              |
| 12835250242  |  |                       |
|  |  |                       |
| Credit Card<br>Ger Stockhoot an<br>reightere Mit, Bath |  | -                     |
|  |  | (Lanet)               |
| Services   |  | *                     |

7. Click **Ok**. The system displays confirm screen.



#### **MailBox Confirm**

| Carrier 🔶                 |  | 6:59 PM                |                           |         |       | 100% 🚍       |
|---------------------------|--|------------------------|---------------------------|---------|-------|--------------|
| 2                         |  | ORACL                  | .E'                       |         | Close | Log Off      |
| Welcome RETA              |  |                        | Add Attachment            | Confirm |       | 88 GMT +0530 |
| Account                   | Aailbox                                |                        |                           |         |       | otifications |
| 🥌 Currer                  | Customer:                              | HDFC BANK              |                           | >       |       | Tasks        |
| steen Loan                | Custom Subjec                          | t                      | Select subje              | ect     |       |              |
| Islami<br>Depos           | Enter your message below:              |                        |                           |         |       |              |
| 👸 Term l                  |  |                        |                           |         |       |              |
| Credit                    |  |                        |                           |         |       |              |
| Total Positio             |  |                        |                           |         |       |              |
| Service R<br>Reference No |  |                        |                           |         |       |              |
| 34748807718               |  |                        |                           |         |       |              |
| 45017280104               | * Indicates mandatory fields. ** Indic | ates mandatory if part | icular option is enabled. |         |       |              |
|                           |  |                        |                           |         |       |              |
|                           |  |                        |                           |         |       |              |
|                           |  |                        |                           |         |       | $\geq$       |
| Services                  |  |                        |                           |         |       | *            |

Note: Click **Compose** tab on **Notification** panel, you can view **Mailbox Confirm** screen.

- 8. Select Subject and customer from pop over.
- 9. Below pop over screen is displayed when predefined subject is to be selected i.e when Select subject tab is clicked.



| Carrier 🤶                   |                           | 6:59 PM                             |                       |                              | 100% 📼       |
|-----------------------------|---------------------------|-------------------------------------|-----------------------|------------------------------|--------------|
| 2                           |                           | ORACI                               | _E <sup>.</sup>       | Close                        | Log Off      |
| Welcome RETA                | Mailbox                   |                                     | Add Attachment        | Confirm                      | 8 GMT +0530  |
| Account                     | Manbox                    |                                     |                       |                              | otifications |
| Currer                      | Customer:                 | HDFC BANK                           |                       | →                            | Tasks        |
| toan                        | Custom                    | Subject                             | Select subj           | ect                          |              |
| se Islami<br>Depos          | Enter your message belo   | 2001:                               |                       | _                            |              |
| 🝈 Term I                    |                           |                                     |                       | ORACLE                       | Done         |
| Credit                      |                           |                                     | 0                     | Demand Draft and Cheques     |              |
| Total Positic               |                           |                                     | 0                     | Debit Cards                  |              |
| Service R                   |                           |                                     | 0                     | Funds Transfer NEFT/RTGS     | /Others      |
| Reference No<br>34748807716 |                           |                                     | 0                     | Housing / Vehicle / Personal | Loan         |
|                             | * Indicates mandatory fie | elds. ** Indicates mandatory if par | ticular option is ena | Other Queries                |              |
| 45017280104                 |                           |                                     | 0                     | Demat Account and Trading    |              |
|                             | Select subject:           | Demand Draft                        | and Cheques           | Credit Card                  |              |
|                             |                           |                                     | 0                     | Queries related to Charges   |              |
|                             |                           |                                     | 0                     | Others Address Change        |              |
| Services                    |                           |                                     |                       |                              |              |

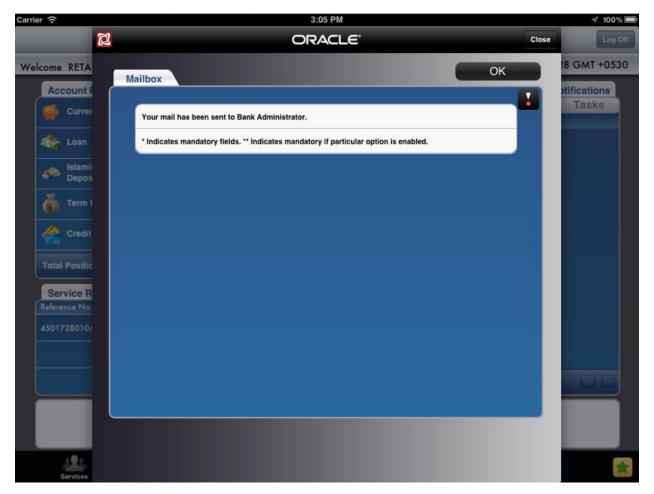


| Carrier 奈                 |                             | 6:59 PM                             |                          |         | 100% 💻       |
|---------------------------|-----------------------------|-------------------------------------|--------------------------|---------|--------------|
| 2                         |                             | ORACL                               | €'                       | Close   | Log Off      |
| Welcome RETA              |                             |                                     | Add Attachment           | Confirm | 8 GMT +0530  |
| Account I                 | Mailbox                     |                                     |                          |         | otifications |
| Currer                    | Customer:                   | HDFC BANK                           |                          |         | Tasks        |
| i Loan                    | Custom                      | Subject                             | Select subject           |         |              |
| Jepos                     | Enter your message below    | 6                                   |                          |         |              |
| 🚳 Term (                  |                             |                                     |                          |         |              |
| Credit                    |                             |                                     |                          |         |              |
| Total Positic             |                             |                                     |                          |         |              |
| Service R<br>Reference No |                             |                                     |                          | _       |              |
| 34748807718               |                             |                                     |                          | _       |              |
| 45017280104               | * Indicates mandatory field | Is. ** Indicates mandatory if parti | cular option is enabled. | _       |              |
|                           |                             |                                     | Methoda                  |         | in m         |
|                           | Select subject:             | Demand Draft a                      | nd Cheques               |         |              |
|                           |                             |                                     |                          |         |              |
| Services                  |                             |                                     |                          |         | *            |

10. Select subject and click **Confirm** button. The system displays following screen:



#### MailBox



11. Click **OK**. The system displays initial dashboard screen.



# 16.4. Sent Messages

1. Click Sent tab on Notification- Interaction panel. The system displays Sent Mails screen.

#### MailBox - Sent Mails

| <b>?</b>   |  | 3:21 PM     |                 |            | 95%                   |
|--|--|-------------|-----------------|------------|-----------------------|
|  | 2  | Sent Messag | ges             | Close      | Log                   |
| elcome SAIL/   |  |             |                 | 0          | 32 GMT +053           |
| eutreu eu  | Subject  | Sender      | Received        | Expires    |                       |
| Account I  | Debit Cards  | 03-05-2012  | SAILAJA SHUKARI | 02-10-2012 | otifications<br>Tasks |
| Current  | Reply from Accounts<br>Department                      | 03-05-2012  | SAILAJA SHUKARI | 02-10-2012 | 12 15:14              |
| Islamic  | Demand Draft and<br>Cheques                            | 03-05-2012  | SAILAJA SHUKARI | 02-10-2012 | 12 15:14              |
| 🤹 Loan   | Reply from Accounts<br>Department                      | 02-05-2012  | SAILAJA SHUKARI | 02-10-2012 | 12 18:01              |
| 🦚 Islamic  | Reply from Accounts<br>Department                      | 02-05-2012  | SAILAJA SHUKARI | 02-10-2012 | 12 23:26              |
| 🙊 Islamic  | Reply from Accounts<br>Department                      | 02-05-2012  | SAILAJA SHUKARI | 02-10-2012 | 12 23:26              |
| Service R  | Reply from Accounts<br>Department                      | 02-05-2012  | SAILAJA SHUKARI | 02-10-2012 | 12 23:24              |
| Reference No   | Reply from Accounts<br>Department                      | 30-04-2012  | SAILAJA SHUKARI | 30-09-2012 | 12 23:15              |
| 59512156316  | Demand Draft and<br>Cheques                            | 27-04-2012  | SAILAJA SHUKARI | 27-09-2012 | 12 23:09              |
| 76146239843  | Load more records<br>65 records total. 56 records left |             |                 |            | 12 23:09              |
| 12835250242  |  |             |                 |            |                       |
| Gredit Card<br>Grein cath beatra<br>httpstore bill, & an |  |             |                 |            | (F RAMO)              |
| Services   |  |             |                 |            | 5                     |

Select mail to be viewed.
 OR
 Click Close to close the screen.



| Carrier 🤶                                  |               | 5:42 PM                  |         | 100% 🚍                |
|--|---------------|--------------------------|---------|-----------------------|
|  | Back          | ORACLE                   | Close   | Log Off               |
| Welcome RETA                               |               |                          | Forward | 10 GMT +0530          |
| Account I                                  | Mailbox       |                          |         | otifications<br>Tasks |
| toan                                       | Message Id:   | 0060001151               | _       | 2 09:34               |
| Jepos                                      | Sent by:      | RETAIL1 USER             |         |                       |
| Term I                                     | Sent To:      | Accounts Department      |         |                       |
|  | Date:         | 03-12-2012               |         |                       |
| Credit                                     | Expiry Date:  | 03-05-2013               |         |                       |
| Total Positic                              | Subject:      | Demand Draft and Cheques |         |                       |
| Service R                                  | Message:      |                          |         |                       |
| Reference No<br>34748807718<br>45017280104 | FORWARDED MES | SAGE                     |         |                       |
|  |               |                          |         |                       |
|  |               |                          |         | D                     |
| Services                                   |               |                          |         | *                     |

3. Click on any message to view that message. The system displays that message in the Mailbox screen as shown below.

4. Click the **Forward** button in order to forward the current message. Type the message and Click the Send button. The system displays Confirmation message for the message sent.



# 16.5. Alerts

You can view alerts generated by bank administrators.

#### To access the alerts option

- 1. Log on to the iPad Banking application.
- 2. Select Notification >Alerts on dashboard screen. List of alerts will be displayed.
- 3. Select the alerts to be viewed. The system displays the Alert screen.

**View Alert** 



4. Click the **Close** button to close the screen.



# 16.6. Bulletin

#### To access the Bulletin option

- 1. Log on to the iPad Banking application.
- 2. Select Notification >Bulletin on dashboard screen. List of bulletin will be displayed.
- 3. Select the bulletin to be viewed. The system displays the Bulletin screen.

#### **View Bulletin**

| iPad 🗟   |                   | 6:52 PM             |       | 53 % 💷               |
|--|-------------------|---------------------|-------|----------------------|
| 2  |                   | ORACLE              | Close | Log Off              |
| Welcome SAILA  | ailBox            |                     |       | 35 GMT +0530         |
| Ma   |                   |                     |       |                      |
| Account F  | Sent by:          | Bank Admin          |       | tifications<br>Tasks |
| Current  | Received On:      | 30-04-2012 00:00:00 |       |                      |
| Islamic  | Date:             | 30-04-2012          |       | 12 05:30             |
| 🐟 Loan   | Expiry Date:      | 05-05-2012          |       |                      |
| samic slamic   | Subject:          | Future Dated Memo   |       |                      |
| Ste Islamic  |                   | Message:            |       |                      |
|  | Future Dated Memo |                     |       |                      |
| Service R<br>Reference No                                    |                   |                     |       |                      |
| 5951215631¢  |                   |                     |       |                      |
| 76146239843  |                   |                     |       |                      |
| 12835250242  |                   |                     |       |                      |
|  |                   |                     |       |                      |
| Credit Card<br>Get to card locat" a<br>triptione bit, it and | _                 |                     |       |                      |
|  |                   |                     |       | fixeens              |
| Services   |                   |                     |       | *                    |

4. Click the **Close** button to close the screen.



# 16.7. Tasks

### To access the Task option

- 1. Log on to the iPad Banking application.
- 2. Select Notification >Tasks on dashboard screen. List of tasks will be displayed.
- 3. Select the Task to be viewed. The system displays the Task screen.

#### Task

| 000        |                           |                   | iOS Simulator - iPad / iOS 5.0 (9A334) |       |              |
|------------|---------------------------|-------------------|--|-------|--------------|
|            |                           |                   |  |       |              |
|            | Carrier 奈                 |                   | 3:54 PM                                |       | 100% 📼       |
|            | 2                         |                   | ORACLE <sup>.</sup>                    | Close | Log Off      |
|            | Welcome SAIL4             |                   |  |       | 28 GMT +0530 |
|            |                           | MailBox           |  |       |              |
|            | Account F                 | Sent by:          | Bank Admin                             |       | otifications |
|            | 🙊 Islamic                 | Received On:      | 30-04-2012 00:00:00                    |       | Tasks        |
|            | Term D                    | Date:             | 30-04-2012                             |       | 12 05:30     |
|            | Contro                    | Expiry Date:      |  |       |              |
|            | S Conirol                 |                   | 05-05-2012                             |       |              |
|            | Nvestm 🔊                  | Subject:          | Future Dated Memo                      |       |              |
| $\bigcirc$ | Credit (                  |                   | Message:                               |       |              |
|            |                           | Future Dated Memo |  |       |              |
|            | Service R<br>Reference No |                   |  |       |              |
|            | 59512156316               |                   |  |       |              |
|            | 76146239843               |                   |  |       |              |
|            | 12835250242               |                   |  |       |              |
|            |                           |                   |  |       |              |
|            |                           |                   |  |       |              |
|            | _                         |                   |  |       |              |
|            | 1.0                       |                   |  |       |              |
|            | Services                  |                   |  |       |              |
|            |                           |                   |  |       |              |

4. Click the **Close** button to close the screen.



# **17. Forex Inquiry**

You can inquire the latest exchange rate for various foreign currencies. Exchange rates will be displayed against the base currency of FLEXCUBE Direct Banking.

The slider strip on upper panel of the dashboard screen displays current exchange rates.

#### **Forex Rates**



# Forex Inquiry

| ি   |   | O                     |                      |                                      |                   | 93 %        |
|---|---|-----------------------|----------------------|--------------------------------------|-------------------|-------------|
| elcome SAILAJA  |   |                       |                      | 04                                   | 4-05-2012 20:30:3 | 2 GMT +053  |
| A 81.1/81.1 81.   | UD 0.63/0.63 0.63/0                                       | .63 INR 13            | 3.84/13.84 13.84/    | NSD USD UN2/UN                       | 5 1457145         |             |
| Account Relations   | ship 🕚  |                       |                      |                                      | No                | tifications |
| Current and Savir   | ngs £ 130,01  | 4,873.25 >            | Reminders<br>Subject | Interaction Bulletins<br>Description | Alert<br>Date     | Tasks       |
| Islamic Finance   | £ 1,02  | 2,000.00 >            | test                 | reminders                            | 05-05-201         | 2           |
| iloan   | £ 81  | 0,135.44 🔉            |                      |                                      |                   |             |
| silamic Term Depo   | osits £ d   | i2,200.00 <b>&gt;</b> |                      |                                      |                   |             |
| 😥 Islamic Current ar  | nd Savings £  | -5,000.00 🔉           |                      |                                      |                   |             |
| Service Requests  |   |                       |                      |                                      |                   |             |
| Reference No  | Description   | Status                |                      |                                      |                   |             |
| 595121563165371   | Activate Credit Card                                      | Request<br>Processi   |                      |                                      |                   |             |
| 761462398439937   | Account Closure   | Pending               |                      |                                      |                   |             |
| 128352502428373   | Account Closure   | Closed                | <u> </u>             | Today Week                           | Month             | <b>IK N</b> |
| Credit Card<br>Gredit Card of connexis,<br>response bill, a station stati<br>traditiona station | Nuclear the case of Ada<br>Lare is the arrow<br>Concerned |                       | _ 20                 |                                      | <b>.</b>          | li areeu t  |
| <u></u>   | Offers  | Mutual Funds          | Transaction Acti     | vities Accounts                      | Transfers         |             |



Forex Inquiry



# **18. Beneficiary Maintenance**

A Business user having access to Beneficiary Maintenance can maintain Beneficiary. You can also specify if the Beneficiary template created is available to other users of the same primary customer id by specifying the template access level as public

If the Template is created with template access level as Private, it is available only to the User who has created it.

The search criteria allow searching the beneficiary templates created earlier. Beneficiary Maintenance is supported for following Transactions

- Domestic Transfer
- Internal Transfer
- International Transfer



1. Navigate through the menus to **Transfers > Beneficiary Maintenance**.

| er 🙃                     |                                 | 3:06 PM             |                                       |                                 | 100%   |
|--------------------------|---------------------------------|---------------------|---------------------------------------|---------------------------------|--------|
|                          | C                               | DRACLE              | Ξ.                                    |                                 | Log O  |
| lcome RETAIL1            |                                 |                     | 02-11-                                | 2012 15:01:28 GN                | T +053 |
| Account Relationship     | 6                               |                     |                                       | Notifica                        | tions  |
| Current and Savings      | £ 174,107.60 🗲                  | Reminders<br>Sender | Interaction Bulletins                 | Alert Tas                       | sks    |
| i Loan                   | £ 100,000.00 >                  | Bank Admin          | Domestic Transfer Benefic<br>Creation | <sup>iary</sup> 02-11-2012 13:0 | 1      |
| Islamic Term<br>Deposits | £ 25,500.00 >                   |                     |                                       |                                 |        |
| 🐞 Term Deposits          | £ 495.00 <b>&gt;</b>            |                     |                                       |                                 |        |
| 👍 Credit Card            | >                               |                     |                                       |                                 |        |
| Total Position           | £ 300,102.60                    |                     |                                       |                                 |        |
| Service Requests         |                                 |                     |                                       | Transfers                       |        |
| Reference No Desc        | ription Status                  | ]                   | Bill Paymen                           | ts                              |        |
| 450172801042581 Reiss    | ue Transaction Password Pending | 9                   | 👹 Pay I                               | Bill                            | >      |
|                          |                                 |                     | Delet                                 | te Biller                       | >      |
|                          |                                 |                     | negi                                  | ster Biller                     | >      |
|                          |                                 |                     | Bene                                  | ficiary Maintenance             | >      |
| <u></u>                  | Accounts Offers                 | Mutual Funds        | s Transaction Activities              | Transfers                       | _      |

### **Beneficiary Maintenance**

2. Click on the Beneficiary Maintenance tab as encircled in above screen. The system displays Beneficiary Maintenance screen as shown below.



## **Beneficiary Maintenance**

| Carrier ᅙ                 |                         | 3:06 PM                   |             | 100% 📟               |
|---------------------------|-------------------------|---------------------------|-------------|----------------------|
| S                         |                         | ORACLE                    | Close       | Log Off              |
| Welcome RETA              | Beneficiary Maintenance | View Beneficiary          | Create Bene | 8 GMT +0530          |
| Account                   |                         |                           |             | tifications<br>Tasks |
| Currer                    | Transaction Type*:      | Domestic Account Transfer | > >         | TUSING               |
| i Loan                    |                         |                           |             | 12 13:01             |
| se Islamii<br>Depos       |                         |                           |             |                      |
| Term I                    |                         |                           |             |                      |
| Credit                    |                         |                           |             |                      |
| Total Positic             |                         |                           |             |                      |
| Service R<br>Reference No |                         |                           |             |                      |
| 45017280104               |                         |                           |             |                      |
|                           |                         |                           |             |                      |
|                           |                         |                           |             |                      |
|                           |                         |                           |             |                      |
|                           |                         |                           |             |                      |
| Services                  |                         |                           |             |                      |

#### Field Description

| Field Name       | Description  |
|------------------|--|
| Transaction Type | [Mandatory, Pop over]<br>Select the transaction type, for which template is to be searched, from<br>the Pop Over list. |

3. Select any transaction type for which beneficiary is to be created. Below is shown for Domestic Account Transfer beneficiary.





4. Click the Create Beneficiary button. The system displays next screen as shown below.



# **Beneficiary Maintenance**

| Carrier ᅙ       |                         | 3:06 PM          |      |        | 100%         |
|-----------------|-------------------------|------------------|------|--------|--------------|
| 2               |                         | ORACLE           |      | Close  | Log Off      |
| Welcome RETA    |                         |                  | Back | Submit | 8 GMT +0530  |
| Account F       | Beneficiary Maintenance |                  |      |        | otifications |
| Currer          | Beneficiary Id:         |                  |      |        | Tasks        |
| toan            | Beneficiary Name:       |                  |      |        | 12 13:01     |
| Islami<br>Depos | Account Type:           | Enter Account No |      | >      |              |
| Term I          |                         |                  |      |        |              |
|                 |                         |                  |      |        |              |
| Credit          |                         |                  |      |        |              |
| Total Positic   |                         |                  |      |        |              |
| Service R       |                         |                  |      |        |              |
| Reference No    |                         |                  |      |        |              |
| 45017280102     |                         |                  |      |        |              |
|                 |                         |                  |      |        |              |
|                 |                         |                  |      |        |              |
|                 |                         |                  |      |        |              |
|                 |                         |                  |      |        |              |
| Services        |                         |                  |      |        |              |

## **Field Description**

| Field Name       | Description   |
|------------------|---|
| Beneficiary ID   | [Mandatory, Alphanumeric, 10]<br>Type the beneficiary ID    |
| Beneficiary Name | [Mandatory, Alphanumeric, 35]<br>Type the beneficiary name. |
| Account Type     | [Mandatory, Pop over]<br>Select the account type.           |

5. Click the Submit button. The system will navigate to next screen as shown below.



# **Beneficiary Maintenance**

| Carrier 🔶                 |                              | 3:06 PM       |      |         | 100%         |
|---------------------------|------------------------------|---------------|------|---------|--------------|
| 2                         |                              | ORACLE        |      | CI      | ose Log Off  |
| Welcome RETA              | omestic Transfer-            |               | Back | Look Up | 8 GMT +0530  |
| Account F                 |                              |               |      |         | otifications |
| Currer                    | Beneficiary Acct No.:        |               |      |         | Tasks        |
| steele Loan               | Beneficiary Email:           |               |      |         | 12 13:01     |
| Islami<br>Depos           | National Clearing Code Type: | CHAPS Network |      | >       |              |
|                           | National Clearing Codes:     |               |      |         |              |
| 🙆 Term I                  | Visibility:                  | Private       |      | >       |              |
| Credit                    |                              |               |      |         |              |
| Total Positic             |                              |               |      |         |              |
| Service R<br>Reference No |                              |               |      |         |              |
| 45017280104               |                              |               |      |         |              |
| 43017200104               |                              |               |      |         |              |
|                           |                              |               |      |         |              |
|                           |                              |               |      |         |              |
|                           |                              |               |      |         |              |
|                           |                              |               |      |         |              |
| Services                  |                              |               |      |         |              |

## **Field Description**

| Field Name         | Description  |
|--------------------|--|
| Beneficiary Accoun | t [Mandatory, Alphanumeric, 35]                                    |
| No                 | Type the beneficiary account number.                               |
| Beneficiary Email  | [Optional, Alphanumeric, 35]<br>Type the beneficiary email id.     |
| National Clearing  | [Optional, Pop Over]   |
| Code Type          | Select the national clearing code type from the Pop Over list.     |
| National Clearing  | [Optional, Search, Lookup]   |
| Codes              | Click the Look Up icon to search the beneficiary bank/branch code. |



100% 📰

8 GMT +0530

tifications Tasks

| Field Name | Description   |  |  |
|------------|---|--|--|
| Visibility | [Mandatory, Pop Over]                                       |  |  |
|            | Select the Beneficiary Access level from the Pop Over list. |  |  |
|            | The options are :   |  |  |
|            | Public  |  |  |

- Private
- 6. Click the **Look up** button for national clearing code, as shown below.

# Carrier 🔶 3:07 PM 2 ORACLE Close Welcome RETA Back Submit Domestic Transfer-Account F National Clearing Codes: APAC0011, APCK BANK 011, BANGALORE, > toan 😓 Islami Depos Service R

#### **Beneficiary Maintenance**

10



## **Beneficiary Maintenance**



7. Select any code and click the Done. The system will return to below screen.



# **Beneficiary Maintenance**

| Carrier 🤶        |                                       | 3:07 PM |        | 100% 📑       |
|------------------|---------------------------------------|---------|--------|--------------|
|                  |                                       | RACLE   | Close  | Log Off      |
| Welcome RETA     | Domestic Transfer-                    | Back    | Submit | 8 GMT +0530  |
| Account          | Domestic transfer-                    |         |        | otifications |
| Currer           | Beneficiary Id: 121                   |         |        | Tasks        |
| i Loan           | Beneficiary Name: BEN 1               |         | _      | 12 13:01     |
| Jslamii<br>Depos | Beneficiary Acct No.: 00112545        | 25      |        |              |
| Term [           | Beneficiary Email: BEN1@as.           | com     |        |              |
|                  | National Clearing Code Type: CHAPS Ne | twork   |        |              |
| Credit           | National Clearing Codes: APAC0011     |         |        |              |
| Total Positic    | Bank Name: APCK BAN                   | K 011   | _      |              |
| Service R        | Bank Address: BANGALO                 | RE      |        |              |
| Reference No     | Beneficiary Bank City: BANGALO        | RE      | _      |              |
| 45017280104      | Visibility: Private                   |         | _      |              |
|                  |                                       |         |        |              |
|                  |                                       |         |        | 100 102      |
|                  |                                       |         |        |              |
|                  |                                       |         |        |              |
| Services         |                                       |         |        |              |

8. Click the Submit button. The system displays confirmation message for beneficiary creation as shown below.



### **Beneficiary Maintenance - Confirm**

| Carrier 🔶     |                              | 4:13 PM   |              | 100 % 📖      |
|---------------|------------------------------|---|--------------|--------------|
|               | 2                            | ORACLE  | Close        |              |
| Welcome RETA  | Barris Tanah                 |   | Download PDF | 5 GMT +0530  |
| Account       | Domestic Transfer-           |   |              | otifications |
| Currer        | Beneficiary Id:              | 121   |              | Tanka        |
| 🏤 Loan        | Beneficiary Name:            | BEN1  |              |              |
| Jepos         | Beneficiary Acct No.:        | 0010012345  |              |              |
| Term I        | Beneficiary Email:           | BENILOSCA.COM   |              |              |
| (C) Termit    | National Clearing Code Type  | Message<br>CHAPS Network  |              |              |
| Credit        | National Clearing Codes:     | Beneficiary created successfully.<br>Transaction having reference |              |              |
| Total Positic | Bank Name:                   | 116957747298844 has been Auto<br>Authorized.                      |              |              |
| Service R     | Bank Address:                | ОК  |              |              |
| Reference No  | Beneficiary Bank City:       | BANGALORE   |              |              |
| 34748807718   | Visibility:                  | Private   |              |              |
| 45017280104   |                              |   |              |              |
|               |                              |   |              |              |
|               |                              |   |              |              |
|               | Beneficiary created success  |   |              |              |
| 1.91          | Transaction having reference | e 116957747298844 has been Auto Authorized.                       |              |              |
| Servicos      |                              |   |              |              |

9. Click the Download PDF button to download PDF containing beneficiary addition details.



# 19. Own Account Transfer

This menu enables you to initiate an own account transfer. Own account transfer can be done between any accounts owned by the same user I.e. the accounts that are under the customer ids mapped to the user.

#### To do the own account transfer

- 1. Log on to the iPad Banking application.
- 2. Select **Transfers > Own Account Transfer** from the menu. The system displays **Own Account Transfer** screen.



#### **Own Account Transfer**

| rrier 🤶         |                             | 3:10 PM   |                                   |             | 100%                      |
|-----------------|-----------------------------|---|-----------------------------------|-------------|---------------------------|
|                 | Back                        | ORACLE  |                                   | Close       | Log Of                    |
| elcome RETA     |                             |   | Subi                              | mit         | 8 GMT +0530               |
| Account I       | Own Account Transfer        |   |                                   |             | Accounts                  |
| Currer          | User Reference Number:      | User Reference Number                           |                                   |             | t Balance<br>£ 169,712.08 |
| n Loan          | Source Account*:            | 006005884 1111111257 Bank                       | Futura -Branch 006                | >           |                           |
| Islami<br>Depos | Deficicial y Detalis        |   |                                   |             | £ 4,395.52                |
| Term l          | Destination Account*:       | 006005884 1111111257 Bank                       | Futura -Branch 006                | >           |                           |
| <u>.</u>        | Payment Details             |   |                                   |             |                           |
| Credit          | Amount*:                    | Amount  |                                   |             |                           |
| Total Positic   | Payment Details             |   |                                   |             |                           |
| Service R       | Pay Now                     | Pay later                                       | SI Instructions                   |             |                           |
| Reference No    | Other Details               |   |                                   |             |                           |
| 45017280104     | Narrative:                  | Narrative                                       |                                   |             | 1                         |
|                 | * Indicates mandatory field | ds. ** Indicates mandatory if particular option | is enabled.                       |             |                           |
|                 |                             |   |                                   |             |                           |
|                 |                             |   |                                   |             |                           |
|                 | You can transfer funds h    | between own Current and saving accounts ma      | aintained within the bank using t | his option. |                           |
|                 |                             | sween own ownend and suring accounter           | and an of when the bank deling a  | ing obtion  |                           |
|                 |                             |   |                                   |             |                           |

## **Field Description**

| Field Name               | Description   |
|--------------------------|---|
| User Reference<br>Number | [Mandatory, Numeric, 15]<br>Enter User reference number for transaction.                                |
| Source Account           | [Mandatory, Pop Over]<br>Select the From Account as the source account for the own<br>account transfer. |
| Destination<br>Account   | [Mandatory, Pop Over]<br>Select the account that is to be debited for the transfer                      |
| Amount                   | [Mandatory, Numeric, 15]<br>Enter the amount to be transferred.   |



| Field Name                    | Description  |
|-------------------------------|--|
| Payment Details               |  |
| Pay Now                       | [Display]<br>Select this option to make transaction immediately.   |
| Pay later                     | [Conditional ,Pop Over]<br>Select this option to select the future date for transfer.  |
| Setup Standing<br>Instruction | [Conditional ,Pop Over]  |
|                               | Select <b>Setup Standing Instruction</b> to set standing instructions for funds transfer for a period. The system auto transfers the fund on the specified date and frequency. |
| SI Details                    |  |
| SI Execution<br>Frequency     | [Conditional ,Pop Over]<br>Select the frequency of executing SI  |
| First Execution<br>Date       | [Conditional ,Data Picker]<br>Select the first day of standing instruction execution   |
| Expiry Date                   | [Data Picker, Conditional]<br>Select the final day of standing instruction execution   |
| Narrative                     | [Optional, Alphanumeric, 35]<br>Type the narrative for the transaction.  |
| 3. Below screen i             | is shown when Pay later is selected.   |



## **Own Account Transfer**

| Carrier 奈                 |                               | 3:10 PM  |                                     | 100% 🚍        |
|---------------------------|-------------------------------|--|-------------------------------------|---------------|
|                           | Back                          | ORACLE <sup>®</sup>                            |                                     | Close Log Off |
| Welcome RETA              | Own Account Transfer          |  | Submit                              | 28 GMT +0530  |
| Account F                 | Own Account Transfer          |  |                                     | Accounts      |
| Currer                    | Source Account*:              | 006005884 1111111257 Bank F                    | utura -Branch 006                   | t Balance     |
| -                         | Beneficiary Details           |  |                                     | £ 169,712.08  |
| Sector Loan               | Destination Account*:         | 006005884 1111111411 Bank F                    | Futura -Branch 006                  | £ 4,395.52    |
| Depos                     | Payment Details               |  |                                     |               |
| 💰 Term l                  | Amount*:                      | 12000  |                                     |               |
| Credit                    | Payment Details               |  |                                     |               |
|                           | Pay Now                       | Pay later                                      | SI Instructions                     |               |
| Total Positic             |                               |  |                                     |               |
| Service R<br>Reference No | Date**:                       | (dd-mm-yyyy)                                   |                                     |               |
| 45017280104               | Other Details                 |  |                                     |               |
|                           | Narrative:                    | Narrative                                      |                                     |               |
|                           | * Indicates mandatory fields. | ** Indicates mandatory if particular option is | enabled.                            |               |
|                           |                               |  |                                     |               |
|                           |                               | <b>0</b>                                       |                                     |               |
|                           | You can transfer funds betw   | veen own Current and saving accounts mair      | naineo within the bank using this o | pilon.        |
| Services                  |                               |  |                                     | *             |

 Select any Date as future on which payment is to be made and click the Submit button. The system displays Own Account Transfer Verify screen. OR

Click the **Close** button to close the screen.



#### **Own Account Transfer Verify**

| Carrier 🤶     |                                     | 3:11 PM   |        | 100%                      |
|---------------|-------------------------------------|---|--------|---------------------------|
|               | Back                                | ORACLE  | Close  | Log Off                   |
| Welcome RETA  |                                     | Confirm   | Change | 8 GMT +0530               |
| Account P     | Own Account Transfer                |   |        | Accounts                  |
| Currer        | User Reference Number:              |   | -      | t Balance<br>£ 169,712.08 |
| 🌲 Loan        | Source Account:                     | 1111111257 006                                      |        |                           |
| Islami        | Destination Account:                | 1111111411 006                                      |        | £ 4,395.52                |
| Depos         | Amount:                             | 12000 GBP   |        |                           |
| S Term I      | SI Execution Frequency:             | Daily   |        |                           |
| Credit        | Pay Later Date:                     | 02-12-2012  |        |                           |
| Total Positic | Narrative:                          | Own Account Payment                                 |        |                           |
| Service R     | * Indicates mandatory fields. ** In | ndicates mandatory if particular option is enabled. |        |                           |
| Reference No  |                                     |   |        |                           |
| 45017280104   |                                     |   |        |                           |
|               |                                     |   |        |                           |
|               |                                     |   |        |                           |
|               |                                     |   |        |                           |
|               |                                     |   |        |                           |
| Services      |                                     |   |        | *                         |

5. Click the **Confirm** button. The system displays **Own Account Transfer Confirm** screen. OR

Click the  $\ensuremath{\textbf{Close}}$  button to close the screen.

OR

Click the **Change** button to navigate to the previous screen.



### **Own Account Transfer Confirm**

| Carrier ᅙ     |                                       | 3:11 PM  |       | 100% 🔳                    |
|---------------|---------------------------------------|--|-------|---------------------------|
|               | Back                                  | ORACLE   | Close | Log Off                   |
| Welcome RETA  |                                       | Download PDF                                     | <     | 8 GMT +0530               |
| Account I     | Own Account Transfer                  |  |       | Accounts                  |
| Currer        | User Reference Number:                |  |       | t Balance<br>£ 169.712.08 |
| toan          | Source Account:                       | 1111111257 006                                   |       |                           |
| Islami        | Destination Account:                  | 1111111411 006                                   |       | £ 4,395.52                |
| Depos         | Amount:                               | 12000 GBP  |       |                           |
| S Term I      | Pay Later Date:                       | 02-12-2012                                       |       |                           |
| Credit        | SI Execution Frequency:               | Daily  |       |                           |
| Total Positic | Narrative:                            | Own Account Payment                              |       |                           |
| Service R     | * Indicates mandatory fields. ** Indi | cates mandatory if particular option is enabled. |       |                           |
| Reference No  |                                       |  |       |                           |
| 45017280104   |                                       |  |       |                           |
|               |                                       |  | _     |                           |
|               |                                       |  |       |                           |
|               |                                       |  |       |                           |
|               | Your request has been completed       | successfully.                                    |       |                           |
| 101           |                                       | 004113113743 has been Auto Authorized.           |       |                           |
| Services      |                                       |  |       | and a second              |

6. Click the **Close** button to close the screen.

OR Click the **Ok** button. The initial **Own Account Transfer** screen is displayed. OR

Click the Download PDF button to download the PDF containing payment details.



# 20. Internal Transfer

This menu enables you to initiate an internal transfer. Internal Transfer is transfer of amount within different accounts of the same bank

#### To do the internal transfer

- 1. Log on to the iPad Banking application.
- 2. Select **Transfers > Internal Transfer** from the menu. The system displays **Internal Transfer** screen.



#### **Internal Transfer**

| elcome RETAIL1<br>Account Relationship<br>Current and Savings<br>Current and Savings<br>Islamic Term<br>Deposits<br>Term Deposits<br>Credit Card | ۲<br>٤ 53,907.60<br>٤ 145,500.00<br>٤ 695.00  | <mark>&gt;</mark> | Account No<br>111111257<br>Bank Futura -Branch 006<br>1111111411<br>Bank Futura -Branch 006 | Custon<br>00600<br>00600 | ner Id<br>5884 | 12 18:29:32 GMT +<br>List Of Account<br>Current Balanc<br>£ 49,512<br>£ 4,395 | s<br>e<br>.08 |
|--|---|-------------------|---|--------------------------|----------------|---|---------------|
| Account Relationship<br>Current and Savings<br>Islamic Term<br>Deposits<br>Term Deposits   | £ 53,907.60 ;<br>£ 145,500.00 ;<br>£ 695.00 ; | ><br>>            | 1111111257<br>Bank Futura -Branch 006<br>11111111411  | 00600                    | ner Id<br>5884 | List Of Account<br>Current Balanc<br>£ 49,512                                 | s<br>e<br>08  |
| Current and Savings  | £ 53,907.60 ;<br>£ 145,500.00 ;<br>£ 695.00 ; | ><br>>            | 1111111257<br>Bank Futura -Branch 006<br>11111111411  | 00600                    | 5884           | Current Balanc<br>£ 49,512  | e<br>.08      |
| Islamic Term<br>Deposits   | £ 145,500.00 ;<br>£ 695.00 ;                  | ><br>>            | 1111111257<br>Bank Futura -Branch 006<br>11111111411  | 00600                    | 5884           | £ 49,512  | .08           |
| Ceposits   | £ 695.00 ;                                    | >                 | Bank Futura -Branch 006   |                          |                |   |               |
| Term Deposits  | £ 695.00 ;                                    | >                 |   | 00600                    | 5884           | £ 4,395   | .52           |
| <b>Q</b>   |   |                   |   |                          |                |   |               |
| Credit Card  | :   | >                 |   |                          |                |   |               |
|  |   |                   |   |                          |                |   |               |
|  |   |                   |   |                          |                |   |               |
|  |   |                   |   |                          |                |   |               |
| Total Position   | £ 200,102.60                                  |                   |   |                          |                |   |               |
| Service Requests   |   |                   |   |                          | 1              | Transfers   |               |
| Reference No Descr   | ription Stat                                  | tus               |   |                          |                |   |               |
| 450172801042581 Reisso   | ue Transaction Password Pen                   | ding              |   | Wit                      | hin Bank       |   |               |
|  |   |                   |   |                          | 🡼 Own Ace      | count Transfer  | >             |
|  |   |                   |   | Cur                      | 💱 Internal     | Transfer  | >             |
|  |   |                   |   |                          | lnternati      | ional Account Transfer  | >             |
|  |   |                   |   | Rec                      | orring Tran    | sfer and Payments   |               |
|  | <u>a</u> <u>*</u>                             |                   | <u>=</u> @  |                          | <b>.</b>       |   |               |

3. Click the Internal Transfer tab. The system displays below Internal Transfer screen.



# Internal Transfer

| Carrier ᅙ                 |                   | 6:32 PM              |          | 100% 📟                    |
|---------------------------|-------------------|----------------------|----------|---------------------------|
|                           | 2                 | ORACLE               | Close    | Log Off                   |
| Welcome RETA              |                   |                      | Continue | 2 GMT +0530               |
| Account                   | Internal Transfer |                      |          | Accounts                  |
| Currer                    | Transfer To:      | Existing Beneficiary | >        | t Balance                 |
| see Islamic<br>Depos      |                   |                      |          | £ 49,512.08<br>£ 4,395.52 |
| 🥉 Term l                  |                   |                      |          | £ 4,395.52                |
| Credit                    |                   |                      |          |                           |
|                           |                   |                      |          |                           |
| Total Positio             |                   |                      |          |                           |
| Service R<br>Reference No |                   |                      |          |                           |
| 45017280104               |                   |                      |          |                           |
|                           |                   |                      |          |                           |
|                           |                   |                      |          |                           |
|                           |                   |                      |          |                           |
|                           |                   |                      |          |                           |
| Services                  |                   |                      |          | *                         |

## **Field Description**

| Field Name  | Description  |
|-------------|--|
| Transfer To |  |
| Existing    | [Optional, Pop over]   |
| Beneficiary | Select <b>Existing Template</b> option button to select the existing Payment template for funds transfer   |
| Make New    | [Optional, Pop over]   |
| Payment     | Select Make New Payment option button to make a new funds transfer<br>entry. The transfer can be done either by using Existing Payment<br>beneficiary or Make New Payment. |

4. Below is shown for Make New Payment.



## Internal Transfer



#### **Field Description**

| Field Name            | Description   |
|-----------------------|---|
| From Account          | [Mandatory, Pop Over]<br>Select the From Account as the source account for the internal transfer. |
| To Account            | [Mandatory, Pop Over]<br>Select the account Number to which the funds will be transferred.        |
| Beneficiary<br>Branch | [Mandatory, Pop Over]<br>Select the branch of the destination account.                            |
| Beneficiary Email     | [Alphanumeric, Input Box]<br>Type beneficiary e mail address.                                     |
| Amount                | [Mandatory, Numeric, 15]<br>Enter the amount to be transferred.                                   |



| Field Name  | Description   |  |  |  |  |
|---|---|--|--|--|--|
| Currency  | [Mandatory, Pop Over]<br>Select the currency from the pop over.   |  |  |  |  |
| Narrative   | [Optional, Alphanumeric, 35]<br>Type the narrative for the transaction.   |  |  |  |  |
| Pay now   | Click the Pay now button to process the funds transfer immediately.   |  |  |  |  |
|   | The transfer can be done in any of the three modes: Pay now, Pay later or Pay Periodically by Setting up Standing Instruction.  |  |  |  |  |
| Pay later   | Click the Pay later button to make the funds transfer on a future date.   |  |  |  |  |
|   | Note: Pay later transactions are future dated transactions. Hence<br>all the Pay later payments will be available under My Scheduled<br>Payment. Refer My Schedule Payment section for further details. |  |  |  |  |
| Pay Periodically<br>Setup Standing<br>Instruction | Click the Pay Periodically button to make the periodic payments by specifying start date and end date.  |  |  |  |  |
| First Execution                                   | [Conditional ,Data Picker]  |  |  |  |  |
| Date  | Select the first day of standing instruction execution  |  |  |  |  |
| Last Execution                                    | [Data Picker, Conditional]  |  |  |  |  |
| Date  | Select the final day of standing instruction execution  |  |  |  |  |
| Frequency<br>(Payment                             | Select the standing instruction execution frequency for the funds transfer from the pop over.   |  |  |  |  |
| Execution<br>Frequency when                       | The options are:  |  |  |  |  |
| Pay Periodically is                               | • Daily   |  |  |  |  |
| selected)   | • Weekly  |  |  |  |  |
|   | Fortnightly   |  |  |  |  |
|   | Monthly   |  |  |  |  |
|   | Bi-Monthly  |  |  |  |  |
|   | Quarterly   |  |  |  |  |
|   | Half -Yearly  |  |  |  |  |
|   |   |  |  |  |  |

5. Below is shown for Pay Later option. The system asks for any future date to be entered.



### Internal Transfer – Pay Later

| Carrier 奈     | 6:34 PM                       | 100% 🚍        |
|---------------|-------------------------------|---------------|
|               | 0RACLE                        | Close Log Off |
| Welcome RETA  | Internal Transfer Back Submit | 2 GMT +0530   |
| Account       | Internal transfer             | Accounts      |
| Gurren        | Transfer Date:                | t Balance     |
| Islami        |                               | £ 49,512.08   |
| Jepos         |                               | £ 4,395.52    |
| 🥉 Term        |                               |               |
| Credit        |                               |               |
|               |                               |               |
|               |                               |               |
| Total Positio |                               |               |
| Service R     |                               |               |
| Reference No  |                               |               |
| 45017280104   |                               |               |
|               |                               |               |
|               |                               |               |
|               |                               |               |
|               |                               |               |
|               |                               |               |
| 1.01          |                               |               |
| Services      |                               | *             |

6. Select any future date and click the **Submit** button. The system displays **Internal Transfer – Verify** screen.



### Internal Transfer – Verify

| Carrier 奈       | 6:35 PM   |        | 100% 🚍                   |
|-----------------|---|--------|--------------------------|
|                 | ₿ ORACLE  | Close  | Log Off                  |
| Welcome RETA    | Internal Transfer Verify  | Change | 2 GMT +0530              |
| Account         |   |        | Accounts                 |
| 🥞 Currer        |   |        | t Balance<br>£ 49,512.08 |
| Jslami<br>Depos |   |        | £ 4,395.52               |
| S Term I        | Beneficiary Details   |        |                          |
|                 | Destination Account: 11111111111  |        |                          |
| Credit          | Beneficiary Branch: Bank Futura -Branch 006   |        |                          |
|                 | Payment Details   |        |                          |
| Total Positio   | Amount: 12,000.00 GBP   |        |                          |
| Service R       | SI Details  |        |                          |
| Reference No    | Pay Later Date: 05-12-2012  |        |                          |
| 45017280104     | Other Details   |        |                          |
|                 | Narrative: Internal Payment   |        |                          |
|                 | * Indicates mandatory fields. ** Indicates mandatory if particular option is enabled. |        |                          |
|                 |   |        |                          |
|                 |   |        |                          |
| Services        |   |        | *                        |

7. Click the **Confirm** button. The system displays **Internal Transfer Confirm** screen. OR

Click the **Close** button to close the screen. OR

Click the **Change** button to navigate to the previous screen.



#### Internal Transfer Confirm

| Carrier 奈                   | 6:36 PM   | 100% 📖      |
|-----------------------------|---|-------------|
|                             | Close Close   | Log Off     |
| Welcome RETA                | Download PDF OK   | 2 GMT +0530 |
| Account                     | internal transfer Confirm   | Accounts    |
| 6.4                         | Payment To  | Balance     |
| Currer                      | User Reference Number:  | £ 49,512.08 |
| Jepos                       | Host Reference Number: 006FTIN122900215   | £ 4.395.52  |
| Term l                      | From Account: 111111257 006   | 1.9,030.02  |
| Credit                      | Beneficiary Details Message   |             |
| Credit                      | To Account: 1111111411  |             |
|                             | Destination Branch: Bank F <sub>s</sub> successfully:06   |             |
| Total Positic               | Payment Details Transaction having reference 444762749132029 has been Auto Authorized.                                  |             |
| Service R                   | Amount: 12.000.00 GRP   |             |
| Reference No<br>45017280104 | SI Details  |             |
|                             | Pay Later Date: 05-12-2012  |             |
|                             | Other Details   |             |
|                             | Narrative: Internal Payment   |             |
|                             | * Indicates mandatory fields. ** Indicates mandatory if particular option is enabled.                                   |             |
|                             | Your request has been completed successfully.<br>Transaction having reference 444762749132029 has been Auto Authorized. |             |
| 1.01                        | Transaction naving reletence 444702749132029 has been Auto Autronized.  |             |
| Services                    |   |             |

8. Click the **OK** button. The initial **Internal Transfer** screen is displayed. OR

Click the Download PDF to download the PDF containing the Internal Transfer details.



# **21. Domestic Payment**

This menu enables the user to initiate a domestic account transfer. Domestic Transfer is transfer of amount within different banks

#### To do the domestic account transfer

- 1. Log on to the iPad Banking application.
- 2. Select **Transfers > Domestic Payment** from the menu. The system displays **Domestic Payment** screen.



## **Domestic Payment**

| Carrier 🤶        |                  | 3:12 PM              |          | 100%                      |
|------------------|------------------|----------------------|----------|---------------------------|
|                  | Back             | ORACLE <sup>®</sup>  | Close    | Log Off                   |
| Welcome RETA     |                  |                      | Continue | 8 GMT +0530               |
| Account          | Domestic Payment |                      |          | Accounts                  |
| Currer           | Transfer To:     | Existing Beneficiary | <b></b>  | t Balance<br>£ 169,712.08 |
| toan 🏶           |                  |                      |          | £ 4,395.52                |
| sislami<br>Depos |                  |                      |          |                           |
| Term I           |                  |                      |          |                           |
| Credit           |                  |                      |          |                           |
| Total Positic    |                  |                      |          |                           |
| Service R        |                  |                      |          |                           |
| 45017280104      |                  |                      |          |                           |
|                  |                  |                      |          |                           |
|                  |                  |                      |          |                           |
|                  |                  |                      |          |                           |
|                  |                  |                      |          |                           |
| Services         |                  |                      |          | *                         |



| Carrier 奈                 |                  | 3:12 PM              |                      | 100% 📼 |
|---------------------------|------------------|----------------------|----------------------|--------|
| -                         | Back             | ORACLE               | ORACLE               | Done   |
| Welcome RETA              | Domestic Payment |                      | Existing Beneficiary |        |
| Account F                 | Domestic Payment |                      |                      |        |
| Currer                    | Transfer To:     | Existing Beneficiary | Make a New Payment   |        |
| 餋 Loan                    |                  |                      |                      |        |
| see Islami<br>Depos       |                  |                      |                      |        |
| 🍈 Term l                  |                  |                      |                      |        |
| Credit                    |                  |                      |                      |        |
| Total Positic             |                  |                      |                      |        |
| Service R<br>Reference No |                  |                      |                      |        |
| 45017280104               |                  |                      |                      |        |
|                           |                  |                      |                      |        |
|                           |                  |                      |                      |        |
|                           |                  |                      |                      |        |
|                           |                  |                      |                      |        |
| Services                  |                  |                      |                      | *      |

# **Field Description**

| Field Name  | Description  |
|-------------|--|
| Transfer To |  |
| Existing    | [Optional, Pop over]   |
| Beneficiary | Select <b>Existing Template</b> option button to select the existing Payment template for funds transfer   |
| Make New    | [Optional, Pop over]   |
| Payment     | Select Make New Payment option button to make a new funds transfer<br>entry. The transfer can be done either by using Existing Payment<br>beneficiary or Make New Payment. |

3. Below is shown for Make New Payment.



# **Domestic Payment**

| Carrier 🔶                 |                     | 3:12 PM            |          | 100% 🚍                    |
|---------------------------|---------------------|--------------------|----------|---------------------------|
|                           | Back                | ORACLE'            | Close    | Log Off                   |
| Welcome RETA              |                     | Back               | Continue | 8 GMT +0530               |
| Account I                 | Domestic Payment    |                    |          | Accounts                  |
| Currer                    | Beneficiary Name:   |                    |          | t Balance<br>£ 169,712.08 |
| toan                      | Fund Delivery Mode: | Deposit to Account | >        |                           |
| Islami<br>Depos           |                     |                    |          | £ 4,395.52                |
| 👸 Term I                  |                     |                    |          |                           |
| Credit                    |                     |                    |          |                           |
| Total Positio             |                     |                    |          |                           |
| Service R<br>Reference No |                     |                    |          |                           |
| 45017280104               |                     |                    |          |                           |
|                           |                     |                    |          |                           |
|                           |                     |                    |          |                           |
|                           |                     |                    |          |                           |
|                           |                     |                    |          |                           |
| Services                  |                     |                    |          | *                         |

# **Field Description**

| Field Name         | Description  |
|--------------------|--|
| Beneficiary Name   | [Mandatory, Alphanumeric, 35]<br>Enter the beneficiary name. |
| Fund Delivery Mode | [Conditional, Pop over]<br>Select the fund delivery mode.    |

4. Click the Continue button. The system displays below Domestic Payment screen.



## **Domestic Payment**

| Carrier 🤶      | 3:13 PM                                      | 100%                      |
|----------------|--|---------------------------|
|                | Back   | Close Log Off             |
| Welcome RETA   | Domestic Payment Back Look Up                | 8 GMT +0530               |
| Account F      |  | Accounts                  |
| 🥌 Currer       | Beneficiary Email: BEN1@as.com               | t Balance<br>£ 169,712.08 |
| toan 🎨         | Beneficiary Account:                         | £ 4,395.52                |
| slami<br>Depos | National Clearing Code Type: CHAPS Network > | £ 4,395.52                |
| Term (         | National Clearing Codes:                     |                           |
|                |  |                           |
| Credit         |  |                           |
| Total Positic  |  |                           |
| Service R      |  |                           |
| Reference No   |  |                           |
| 45017280104    |  |                           |
|                |  |                           |
|                |  |                           |
|                |  |                           |
|                |  |                           |
| Services       |  | *                         |

# **Field Description**

| Field Name                     | Description   |
|--------------------------------|---|
| Beneficiary Email              | [Optional, Alphanumeric, 35]  |
| Beneficiary Accoun             | Type the beneficiary email id.<br>t [Mandatory, Alphanumeric, 35]<br>Type the beneficiary account number. |
| National Clearing<br>Code Type | [Optional, pop over]<br>Select the national clearing code type from the Pop Over list.                    |
| National Clearing<br>Codes     | [Optional, Search, Lookup]<br>Click the Look Up button, to search the national clearing code.             |





5. Click the Submit button. The system displays below screen.



# **Domestic Payment**



#### **Field Description**

| Field Name   | Description  |
|--------------|--|
| From Account | [Mandatory, Pop over]  |
|              | Select the source account from which payment is to be made.              |
| Amount       | [Mandatory, Numeric, 15]   |
|              | Type the transfer amount.  |
| Currency     | [Mandatory, pop over]  |
|              | Select the transfer currency for the domestic payment from the pop over. |
| Narrative    | [Optional, Alphanumeric, 15]   |
|              | Type the narrative for payment.  |



| Field Name                                     | Description  |  |  |
|--|--|--|--|
| Pay now  | Click the Pay now button to process the funds transfer immediately.  |  |  |
|  | The transfer can be done in any of the three modes: Pay now, Pay later or Pay Periodically by Setting up Standing Instruction.   |  |  |
| Pay later                                      | Click the Pay later button to make the funds transfer on a future date.  |  |  |
|  | Note: Pay later transactions are future dated transactions.<br>Hence all the Pay later payments will be available under My<br>Scheduled Payment. Refer My Schedule Payment section<br>for further details. |  |  |
| Pay Periodically Setup<br>Standing Instruction | Click the Pay Periodically button to make the periodic payments by specifying start date and end date.   |  |  |
| First Execution Date                           | [Conditional ,Data Picker]   |  |  |
|  | Select the first day of standing instruction execution   |  |  |
| Last Execution Date                            | [Data Picker, Conditional]   |  |  |
|  | Select the final day of standing instruction execution   |  |  |
| Frequency<br>(Payment Execution                | Select the standing instruction execution frequency for the funds transfer from the pop over.  |  |  |
| Frequency when Pay                             | The options are:   |  |  |
| Periodically is selected)                      | Daily  |  |  |
|  | Weekly   |  |  |
|  | Fortnightly  |  |  |
|  | Monthly  |  |  |
|  | Bi-Monthly   |  |  |
|  | Quarterly  |  |  |
|  | Half -Yearly   |  |  |
|  | Yearly   |  |  |

6. Below is shown when Pay later button us clicked.



#### **Domestic Payment – Pay Later**





# **Domestic Payment**



 Select any future date and click the Submit button. The system displays Domestic Payment Verify screen. OR

Click the **Close** button to close the screen.



## **Domestic Payment Verify**

| Carrier 🔶          | 3:14 PM  | 7 100% 📖           |
|--------------------|--|--------------------|
|                    | Back ORACLE Close  | Log Off            |
| Welcome RETA       | Confirm Change   | 8 GMT +0530        |
| Account F          | Domestic Payment Verity  | Accounts           |
|                    | Payment To   | t Balance          |
| Gurrer             | User Reference Number:   | £ 169,712.08       |
| 🍂 Loan             | Source Account: 1111111257 006   | £ 4,395,52         |
| se Islami<br>Depos | Beneficiary Details  | A. 1990 C. 1990 E. |
| - 10               | Beneficiary Name:  |                    |
| C Term I           | Destination Account: 00102002002   |                    |
| Credit             | Beneficiary Email: The transaction will be processed with the next value date of |                    |
| Total Positic      | Beneficiary Bank Deta is not a working date                                      |                    |
| Service R          | National Clearing Code Type OK   |                    |
| Reference No       | National Clearing Code: APACOOT :  |                    |
| 45017280104        | Bank Name: APCK BANK 011   |                    |
|                    | Bank Address:  |                    |
|                    | City:  |                    |
|                    | Payment Details  |                    |
|                    |  |                    |
| Services           |  | *                  |

8. Click the **Confirm** button. The system displays **Domestic Payment Confirm** screen. OR

Click the **Close** button to close the screen. OR Click the **Change** button to navigate to the previous screen.



### **Domestic Payment Confirm**

| Carrier 奈 🔆                 |   | 3:20 PM  |       | 100% 🚍                    |
|-----------------------------|---|--|-------|---------------------------|
|                             | Back  | ORACLE <sup>.</sup>  | Close | Log Off                   |
| Welcome RETA                | Domestic Payment  | Download PDF   | ОК    | 28 GMT +0530              |
| Account I                   | Payment To  |  |       | Accounts                  |
| Currer                      | User Reference Number:  |  |       | t Balance<br>£ 169,712.08 |
| 卷 Loan                      | From Account:   | 1111111257 006   | _     | £ 4,395.52                |
| Jepos                       | Beneficiary Details   |  |       |                           |
| Term (                      | Beneficiary Name:   |  |       |                           |
|                             | To Account:   | 00102002002  |       |                           |
| Credit                      | Beneficiary Email:  |  |       |                           |
| Total Positic               | Beneficiary Bank Details  |  |       |                           |
| Service R                   | National Clearing Code Type:  | CHAPS  |       |                           |
| Reference No<br>45017280102 | National Clearing Code:   | APAC0011   |       |                           |
| 45017280102                 | Bank Name:  | APCK BANK 011  | _     |                           |
|                             | Bank Address:   |  | _     |                           |
|                             | City:   |  |       |                           |
|                             | Payment Netaile   |  |       |                           |
|                             | Your request has been completed<br>Transaction having reference 126 | d successfully.<br>3829369113798 has been Auto Authorized. |       |                           |
| Services                    |   |  |       |                           |

 Click the Close button to close the screen OR Click the OK button. The initial Domestic Payment screen is displayed. OR

Click the Download PDF button to download the PDF containing Payment details.



Using the **International Transfer** option, you can transfer funds globally, i.e., you can transfer funds to any account in any bank across the globe. Such transfer can be made either by using an existing template or as a new payment transaction. The payment can be processed immediately, or on a specific future date.

1. Navigate through the menus to **Transfers > International Account Transfer.** 



| er 🙃                  |                                 | 3:21 PM                               |                 | A 100                   |
|-----------------------|---------------------------------|---------------------------------------|-----------------|-------------------------|
|                       | O                               | RACLE                                 |                 | Log                     |
| lcome RETAIL1         |                                 |                                       | 02-11-20        | 012 15:01:28 GMT +05    |
| Account Relationship  |                                 |                                       |                 | List Of Accounts        |
| Current and Savings   | £ 174,107.60 🔉                  | Account No                            | Customer Id     | Current Balance         |
| Loan                  | £ 100,000.00 >                  | 1111111257<br>Bank Futura -Branch 006 | 006005884       | £ 169,712.08            |
| Islamic Term          |                                 | 1111111411<br>Bank Futura -Branch 006 | 006005884       | £ 4,395.52              |
| Deposits              | £ 25,500.00 <b>&gt;</b>         | Bank Futura -branch 000               |                 |                         |
| Term Deposits         | £ 495.00 🍾                      |                                       |                 |                         |
| Credit Card           | >                               |                                       |                 |                         |
| Total Position        | £ 300,102.60                    |                                       |                 |                         |
| Service Requests      |                                 |                                       |                 | Transfers               |
| Reference No Desc     | ription Status                  |                                       |                 |                         |
| 450172801042581 Reiss | ue Transaction Password Pending |                                       | Within Bank     |                         |
|                       |                                 |                                       | Swn Ac          | count Transfer          |
|                       |                                 |                                       | Curr 🌺 Internal | Transfer                |
|                       |                                 |                                       | 🔏 Internat      | tional Account Transfer |
|                       |                                 |                                       | Recurring Tran  | nsfer and Payments      |
|                       | ~ **                            | - 0                                   |                 |                         |

2. Select the International Account Transfer tab. The system displays International Account Transfer screen.



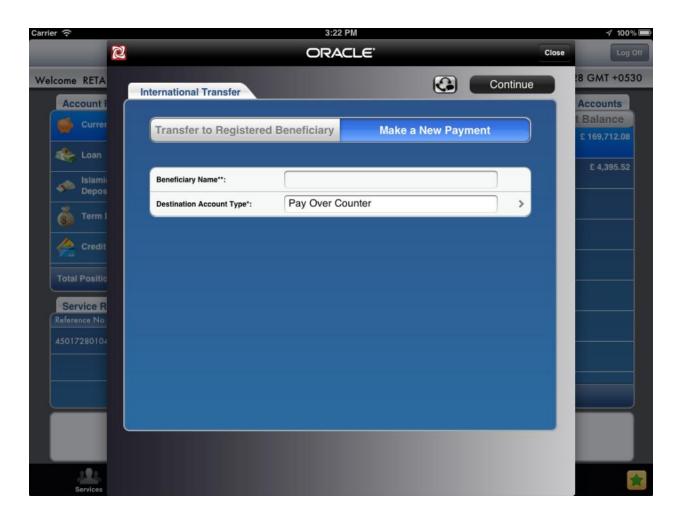


#### **Field Description**

| Field Name              | Description  |
|-------------------------|--|
| Transfer To             |  |
| Existing<br>Beneficiary | [Optional]   |
|                         | Select <b>Existing Template</b> option button to select the existing Payment template for funds transfer   |
| Make New                | [Optional]   |
| Payment                 | Select Make New Payment option button to make a new funds transfer entry. The transfer can be done either by using Existing Payment beneficiary or Make New Payment. |

3. Below is shown for Make New Payment.









### **Field Description**

| Field Name               | Description  |
|--------------------------|--|
| Beneficiary Name         | [Mandatory, Alphanumeric, 35]<br>Enter the beneficiary name.   |
| Destination Account Type | [Conditional, Pop over]<br>Select the destination account from the Pop Over list.<br>The options are as follows: |
|                          | <ul><li>Enter Account No</li><li>Pay Over The Counter</li></ul>  |

4. Click the Continue button. The system displays below screen.



| Carrier 🔶           | 3:22 PM  | 100% 📼                    |
|---------------------|--|---------------------------|
|                     |  | Close Log Off             |
| Welcome RETA        | International Transfer Back Submit             | 28 GMT +0530              |
| Account F           | International Transfer                         | Accounts                  |
| Currer              | Beneficiary Address*: Beneficiary Address      | 1 Balance<br>2 169,712.08 |
| toan                | Beneficiary City*: Beneficiary City            |                           |
| se Islamii<br>Depos | Beneficiary Country*: AUSTRALIA >              | £ 4,395.52                |
| - Depos             | Beneficiary Email Beneficiary Email            |                           |
| S Term I            | Transfer Mode                                  |                           |
| Credit              | SWIFT Code National Clearing Code Bank Details |                           |
| Total Positic       |  |                           |
| Service R           |  |                           |
| Reference No        |  |                           |
| 45017280104         |  |                           |
|                     |  |                           |
|                     |  |                           |
|                     |  |                           |
|                     |  |                           |
| Services            |  | *                         |

## **Field Description**

| Field Name             | Description  |
|------------------------|--|
| Beneficiary<br>Address | [Conditional, Alphanumeric, 35 x 2]  |
|                        | Beneficiary address will get automatically populated here after the selection of beneficiary name. This field is editable when you select Pay Over the Counter option from the Destination Account Type Pop Over |
| Beneficiary<br>City    | [Conditional, Alphanumeric, 35]  |
|                        | Beneficiary city will get automatically populated here after the selection of beneficiary name.  |
|                        | This field is enabled when you select Pay Over the Counter option from the Destination Account Type Pop Over   |
| Beneficiary<br>Country | [Conditional, Pop Over]  |
|                        | Select the country of the beneficiary from the Pop Over list.  |
|                        | This field is enabled when you select Pay Over the Counter option from the Destination Account Type Pop Over   |

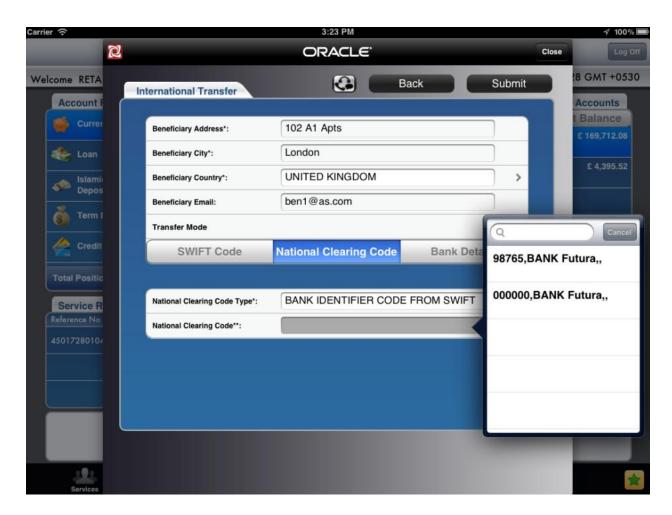


| Field Name  | Description   |
|-------------|---|
| Beneficiary | [Conditional, Alphanumeric, 40]                                 |
| Email       | Type the beneficiary email address.                             |
|             | This field is enabled if you select the Make New Payment option |
| Transfer    | [Conditional, Pop over]   |
| Mode        | Select the transfer mode.                                       |

5. Below screen is shown when National Clearing Code is selected as Transfer mode.

| Carrier 奈       | 3:22 PM   | 100% 🚍        |
|-----------------|---|---------------|
|                 |   | Close Log Off |
| Welcome RETA    | International Transfer Back Submit                            | 28 GMT +0530  |
| Account F       | International Transfer  | Accounts      |
| Currer          | Beneficiary Address*: 102 A1 Apts                             | £ 169,712.08  |
| i Loan          | Beneficiary City*: London                                     |               |
| Jslami<br>Depos |   | £ 4,395.52    |
| Term [          | Beneficiary Email: ben1@as.com                                |               |
|                 | Transfer Mode   |               |
| Credit          | SWIFT Code National Clearing Code Bank Details                |               |
| Total Positio   |   |               |
| Service R       | National Clearing Code Type*: BANK IDENTIFIER CODE FROM SWIFT |               |
| Reference No    | National Clearing Code**:                                     |               |
| 45017280104     |   |               |
|                 |   |               |
|                 |   |               |
|                 |   |               |
|                 |   |               |
| Services        |   | *             |





6. Click the Submit button. The system displays below screen.



| Carrier ᅙ  | 3:24 PM   |            | 100% 🚍                    |
|--|---|------------|---------------------------|
|  |   | Close      | Log Off                   |
| Welcome RETA   | International Transfer Back   | Submit     | 5 GMT +0530               |
| Account F  |   |            | Accounts                  |
| Currer   | Source Account*: 0066005884 1111111257 Bank Futura -Bra                               | anch 006 > | t Balance<br>£ 169,712.08 |
| sterne de la comunicación de | Payment Details   |            | £ 4,395.52                |
| sami<br>Depos  | Currency: EURO  | >          |                           |
| Term (   | Amount*: Amount   |            |                           |
|  | Payment Details1: Payment through other bank  | >          |                           |
| Credit   | Payment Details2:   |            |                           |
| Total Positio  | Correspondence Charges: Beneficiary (BEN)   | >          |                           |
| Service R  | Payment Mode  |            |                           |
| Reference No   | Pay Now Pay lat   | ter        |                           |
| 45017280104  | Other Details   |            |                           |
|  | Description:  |            |                           |
|  | * Indicates mandatory fields. ** Indicates mandatory if particular option is enabled. |            |                           |
|  |   |            |                           |
|  |   |            |                           |
| Services   |   |            |                           |

## **Field Description**

| Field Name      | Description   |
|-----------------|---|
| Source Account  | [Mandatory, Pop Over]   |
|                 | Select the source account from the pop over.  |
| Currency        | [Mandatory, pop over]   |
|                 | Select the transfer currency for the international transfer from the Pop Over list.   |
| Amount          | [Mandatory, Numeric, 15]  |
|                 | Type the transfer amount.   |
|                 | If a payment template is selected from the <b>Payment Template</b><br>Pop Over list, this field displays the transfer amount of the<br>selected payment template. |
| Payment Details | [Optional, Alphanumeric, 50]  |
|                 | Enter the payment details.  |



| Field Name                | Description  |
|---------------------------|--|
|                           |  |
| Correspondence<br>Charges | [Mandatory, pop over]<br>Select the correspondence charges from the pop over list. |
| Payment Mode              | [Conditional]<br>Select the Payment mode.  |
| Pay Now                   | [Optional]<br>Select <b>Pay Now</b> to process the transaction immediately.        |
| Pay Later                 | [Optional]<br>Select <b>Pay Later</b> to make the payment on future date.          |
| Other Details             |  |
| Enter Payment desc        | cription.  |

7. Below screen is shown when Pay Later is selected as transfer mode.



| Carrier 🔶                        |                                      | 3:25 PM  |             | 100% 📼                                |
|----------------------------------|--------------------------------------|--|-------------|---------------------------------------|
|                                  | 2                                    | ORACLE   | Close       | Log Off                               |
| Welcome RETA                     | International Transfer               | Back   | Submit      | 55 GMT +0530                          |
| Account P                        | Currency:<br>Amount*:                | EURO<br>120000                                   |             | Accounts<br>t Balance<br>£ 169,712.08 |
| Loan<br>Loan<br>Islamic<br>Depos | Payment Details1: Payment Details2:  | Payment through other bank                       | <b>```</b>  | £ 4,395.52                            |
| Credit                           | Correspondence Charges: Payment Mode | Beneficiary (BEN)                                | <b>&gt;</b> |                                       |
| Total Positio                    | Pay Now                              | Pay later  |             |                                       |
| Service R<br>Reference No        | Date**:                              | (dd-mm-yyyy)                                     |             |                                       |
| 45017280104                      | Other Details                        |  |             |                                       |
|                                  | Description:                         |  |             |                                       |
|                                  | * Indicates mandatory fields. ** Ind | cates mandatory if particular option is enabled. |             |                                       |
|                                  |                                      |  |             |                                       |
| Services                         |                                      |  |             |                                       |

 Select and date as Future date and click the Submit button. The displays International Account Transfer – Verify screen.



| Carrier 🙃       |                       | 3:25 PM   |       | 100% 🕅                    |
|-----------------|-----------------------|---|-------|---------------------------|
| 2               |                       | ORACLE  | Close | Log Off                   |
| Welcome RETA    | national Transfer     | Back Confirm  |       | 5 GMT +0530               |
|                 | neficiary Name:       | BEN1  |       | t Balance<br>£ 169,712.08 |
| 🧆 Loan 🛛 🗛      | neficiary Address:    | 102 A1 Apts   |       |                           |
| stami<br>Depos  | neficiary City:       | London  |       | £ 4,395.52                |
| Be              | neficiary Country:    | UK  |       |                           |
| Be              | neficiary Email:      | Message<br>ben 1 @as.com                                      |       |                           |
| Credit Am       | nount:                | The transaction will be processed with the next value date of |       |                           |
| Total Positic   | ansfer Date:          | 03/12/2012 because the value date<br>is not a working date    |       |                           |
| Service R       | om Account:           | ок  |       |                           |
|                 | yment Details1:       | Payment through other bank                                    |       |                           |
| -4501728010/ Co | rrespondence Charges: | Beneficiary BEN   |       |                           |
| De              | scription:            | International Payment   |       |                           |
| Na              | tional Clearing Code: | 98765   |       |                           |
|                 |                       |   |       |                           |
|                 |                       |   |       |                           |
| Services        |                       |   |       | *                         |

## International Account Transfer Verify

**9.** Click the Confirm button to navigate to confirm the payment. The system displays Confirmation screen.



| Welcome RETA   Account I   Imternational Transfer   Account I   Imternational Transfer   Beneficiary Name:   Beneficiary Address:   102 A1 Apis   Beneficiary Cuntry:   Beneficiary Cuntry:   UK   Beneficiary Email:   ben1@as.com   | )% 🚍 |
|---|------|
| Account I       International Transfer       Ownload PDF       Ok         Account I       Beneficiary Name:       BEN1       Balance       169,712.08         Islamic       Beneficiary Address:       102 A1 Apts       £ 4,395.52         Islamic       Beneficiary Country:       UK   | Off  |
| Currer       Beneficiary Name:       BEN 1         Image: Second Control Co | 30   |
| Istami     Beneficiary City:     London       Beneficiary Country:     UK   |      |
| Beneficiary Country: UK   |      |
| Denterclary Linan. Denterclary circuit  |      |
| Amount: 120000 EUR  |      |
| Total Positic     Transfer Date:     03-12-2012       Service R     From Account:     1111111257  |      |
| Reference No         Payment Details1:         Payment through other bank           4501728010/         Correspondence Charges:         Beneficiary BEN   |      |
| Description: International Payment  |      |
| National Clearing Code: 98765   |      |
| Your request has been completed successfully.<br>Transaction having reference 292720708113911 has been Auto Authorized.   |      |

#### **International Account Transfer - Confirm**

10. Click the OK button to navigate to the initial International Transfer screen. OR

Click the Download PDF button to download the PDF containing payment details.



All the future dated transactions/payments can be viewed under My Schedule Payment option.

#### To view My Scheduled Payments

 Log on to the client/application based Mobile Banking application. Navigate to Transfers > My Schedule Transfer. The system displays My Schedule Payment screen.



## My Schedule Transfer

| arrier ᅙ          |                          |   |                   | 3:26 PM                               |                        | 4                          | 100% 💻   |
|-------------------|--------------------------|---|-------------------|---------------------------------------|------------------------|----------------------------|----------|
|                   |                          |   | C                 | RACLE                                 |                        |                            | Log Off  |
| Welcome           | RETAIL1                  |   |                   |                                       | 02-11                  | -2012 15:21:55 GMT +       | 0530     |
| Acc               | ount Relations           | hip 🚺                                       |                   |                                       |                        | List Of Account            | 5        |
|                   | Current and Sav          | ings £ 174,10                               | 7.60 🔉            | Account No                            | Customer Id            |                            |          |
| *                 | Loan                     | £ 100,00                                    | 0.00 >            | 1111111257<br>Bank Futura -Branch 006 | 006005884              | £ 169,712                  | .08      |
|                   | Islamic Term<br>Deposits | £ 25,50                                     | 0.00 >            | 1111111411<br>Bank Futura -Branch 006 | 006005884              | £ 4,395                    | .52      |
| ő                 | Term Deposits            | £ 49  | 5.00 🗲            |                                       |                        |                            |          |
|                   | Credit Card              |   | >                 |                                       |                        |                            |          |
| Total             | Position                 | £ 300,10                                    | 2.60              |                                       |                        |                            |          |
|                   | vice Requests            |   |                   |                                       |                        | Transfers                  |          |
| Referen<br>450172 | nce No<br>2801042581     | Description<br>Reissue Transaction Password | Status<br>Pending |                                       | Within Ban             | k                          |          |
|                   |                          |   |                   |                                       | 🟭 Own                  | n Account Transfer         | >        |
|                   |                          |   |                   |                                       | Curr 🧐 Inter           | rnal Transfer              | >        |
|                   |                          |   |                   |                                       | 🔏 Inter                | rnational Account Transfer | >        |
|                   |                          |   |                   |                                       | Recurring T            | Transfer and Payments      |          |
|                   | 1 <b>9</b> 1             | •   | -                 | 10                                    | 📑 мү :                 | SCHEDULE TRANSFER          | <b>`</b> |
| S                 | ervices                  | Accounts                                    | Offers            | Mutual Funds                          | Transaction Activities | Transfers                  |          |



| Carrier 🤶                 |                     | 3:26 PM                                     |        | 100% 🚍                    |
|---------------------------|---------------------|---|--------|---------------------------|
| 2                         |                     | ORACLE <sup>®</sup>                         | Close  | Log Off                   |
| Welcome RETA              |                     |   | Submit | 5 GMT +0530               |
| Account F                 | My Schedule Payment |   |        | Accounts                  |
| Currer                    | Source Account:     | 006005884 111111257 Bank Futura -Branch 006 |        | t Balance<br>£ 169,712.08 |
| toan 🎨                    | Mode Of Transfer:   | Cross Border                                |        | £ 4,395.52                |
| Jslami<br>Depos           |                     |   |        |                           |
| Si Term l                 |                     |   |        |                           |
| Credit                    |                     |   |        |                           |
| Total Positic             |                     |   |        |                           |
| Service R<br>Reference No |                     |   |        |                           |
| 45017280104               |                     |   |        |                           |
|                           |                     |   |        |                           |
|                           |                     |   |        |                           |
|                           |                     |   |        |                           |
|                           |                     |   |        |                           |
| Services                  |                     |   |        | *                         |

- 2. Select the source account for which scheduled payments are to be viewed.
- 3. Select the mode of transfer as Cross Border, within bank or Within country, as shown in below screen.



| Carrier 🔶                 |                     | 3:27 PM                        |                | 100% 🚍 |
|---------------------------|---------------------|--------------------------------|----------------|--------|
| 2                         |                     | ORACLE                         | ORACLE         | Done   |
| Welcome RETA              | My Schedule Payment |                                | Cross Border   |        |
| Account                   |                     |                                |                |        |
| Currer                    | Source Account:     | 006005884 111111257 Bank Futur | 🥑 Within Bank  |        |
| i Loan                    | Mode Of Transfer:   | Within Bank                    | Within Country |        |
| Islami<br>Depos           |                     |                                |                |        |
| 🐞 Term I                  |                     |                                |                |        |
| Credit                    |                     |                                |                |        |
| Total Positic             |                     |                                |                |        |
| Service R<br>Reference No |                     |                                |                |        |
| 45017280104               |                     |                                |                |        |
|                           |                     |                                |                |        |
|                           |                     |                                |                |        |
|                           |                     |                                |                |        |
|                           |                     |                                |                |        |
| Services                  |                     |                                |                | *      |

- 4. Click the Done button. The system returns to the My Schedule Payment screen.
- 5. Click the Submit button. The system displays below screen.





6. Click the select option tab to select the pending transfer to be viewed, as shown below.





7. Select any pending transfer and click the Get Details button as encircled in above screen. The system displays those pending transfers' details.



| Carrier 🔶                   | 3:27 PM                |       | 🕈 100% 📟     |
|-----------------------------|------------------------|-------|--------------|
|                             | 0RACLE                 | Close | Log Off      |
| Welcome RETA                | Back Cancel            |       | 5 GMT +0530  |
| Account                     | My Schedule Payment    |       | Accounts     |
| Gurrer                      | Reference Number:      |       | E 169,712.08 |
| 🍂 Loan                      | 006FTIN122900166       |       | £ 4,395.52   |
| Jamin Stamin                | Transfer Type:         |       | E. 4,030.02  |
| Term I                      | Pending Transfers      |       |              |
|                             | Start Date:            |       |              |
| Credit                      | 07-11-2012             |       |              |
| Total Positic               | Mode Of Transfer:      |       |              |
| Service R                   | Within Bank Transfer   |       |              |
| Reference No<br>45017280102 | User Reference Number: |       |              |
| 45017280104                 | 006FTIN122900166       |       |              |
|                             | Source Account:        |       |              |
|                             | 1111111257             |       |              |
|                             | Destination Account:   |       |              |
|                             |                        |       |              |
| Services                    |                        |       | *            |



| Carrier 🔶                 | 3                      | :27 PM |        | 100% 🔜                  |
|---------------------------|------------------------|--------|--------|-------------------------|
| 2                         | OR                     | ACLE   | Close  | Log Off                 |
| Welcome RETA              | My Schedule Payment    | Back   | Cancel | 5 GMT +0530<br>Accounts |
| Currer                    | User Reference Number: |        |        | t Balance               |
| Loan                      | 006FTIN122900166       |        |        | £ 169,712.08            |
|                           | Source Account:        |        |        | £ 4,395.52              |
| Jslamii<br>Depos          | 111111257              |        |        |                         |
| 🝈 Term I                  | Destination Account:   |        |        |                         |
| Credit                    | 1111111262             |        | - 8    |                         |
| Total Positic             | Transfer Amount:       |        | _      |                         |
|                           | 1000.0                 |        |        |                         |
| Service R<br>Reference No | Currency:              |        | _      |                         |
| 45017280104               | GBP                    |        |        |                         |
|                           | Status:                |        | _      |                         |
|                           | Pending                |        |        |                         |
|                           |                        |        |        |                         |
|                           |                        |        |        |                         |
|                           |                        |        |        |                         |
| Services                  |                        |        |        | *                       |

8. Click the **Cancel** button if you want to cancel this pending Transfer transaction. The system displays below screen.





#### My Schedule Payment – Cancel Pending Transfer

9. Click the **Yes** button if you want to confirm the cancellation of this pending transfer. The system displays below confirmation screen for cancellation.





#### My Schedule Payment – Cancel Pending Transfer - Confirmation



| Carrier 奈       |                                 | 6:39 PM                        |             |       | 100% 💻                   |
|-----------------|---------------------------------|--------------------------------|-------------|-------|--------------------------|
| 2               |                                 | ORACLE <sup>®</sup>            |             | Close | Log Off                  |
| Welcome RETA    | ly Schedule Payment             | Do                             | ownload PDF | Ok    | 2 GMT +0530              |
| Account F       | ly Schedule Payment             |                                |             |       | Accounts                 |
| Currer          | Selected pending transfer has b | een cancelled.                 |             |       | t Balance<br>£ 49,512.08 |
| Jslami<br>Depos | Receipt Amount:                 | 006FTIN122900166               |             |       | 0 4 995 59               |
| Term (          | Transfer Type:                  | Pending Transfers              |             |       | £ 4,395.52               |
|                 | Start Date:                     | 07-11-2012 00:00:00            |             |       |                          |
| Credit          | Transfer Mode:                  | Within Bank Transfer           |             |       |                          |
|                 | Source Account:                 | 111111257                      |             |       |                          |
| Total Positic   | To Account:                     | 111111262                      |             |       |                          |
| Service R       | Transfer Amount:                | GBP 1000.0                     |             |       |                          |
| Reference No    | Status:                         | Pending                        |             |       |                          |
| 45017280104     |                                 |                                |             |       |                          |
|                 |                                 |                                |             |       |                          |
|                 |                                 |                                |             |       |                          |
|                 |                                 |                                |             |       |                          |
|                 | Selected pending transfer has   |                                |             |       |                          |
|                 |                                 | 78226426132062 has been Auto / | Authorized. |       |                          |
| Services        |                                 |                                |             |       |                          |

10. Click the **OK** button to navigate to the initial My Schedule Payment screen. OR

Click the **Download PDF** button to download the PDF containing the pending transfer cancellation details.



# 24. Pay Bill

This menu enables you to pay the Utility Bills for the Registered Billers with the Bank.

#### To pay the bills

- 1. Log on to the iPad Banking application.
- 2. Select **Transfers > Pay Bill** from the menu. The system displays **Pay Bills** screen.



## Pay Bills

| iPad 🔶   | 12:40 PM  | 13 % 🗔                |
|--|---|-----------------------|
|  | ORACLE <sup>®</sup>   | Close Log Off         |
| Welcome SAILA  | Pay Bills Submit  | 21 GMT +0530          |
|  | Select Biller*:   | otifications<br>Tasks |
| Islamic  | Bill Generation Date(dd-  |                       |
| iloan  | Payment Amount*:  |                       |
| Islamic  |   |                       |
| Service R<br>Reference No  |   |                       |
| 12835250242  |   |                       |
| 13294799723<br>75917443723                                       |   |                       |
| Gredi Card<br>Gredi Sand Baset na<br>nightore bill, 8 and<br>tax | Bill Payment allows you to pay the bills online for different companies. As a one time activity, register the biller using Register Biller option before making a payment to a particular biller. You can Pay Bills using this option |                       |
| Services   | option  |                       |

| Field Name              | Description  |
|-------------------------|--|
| Select Biller           | [Mandatory, Pop Over]<br>Select the Name of the Biller Radio button.                 |
| Bill Number             | [Mandatory, Alphanumeric,15]<br>Type the Bill number for which payment is to be made |
| Bill Generation<br>Date | [Mandatory, Alphanumeric, 10]<br>Type the date on which the Bill payment is due.     |
| Payment Amount          | [Mandatory, Alphanumeric,15]<br>Type the amount of payment being done.               |
| From Account            | [Mandatory, Pop Over]<br>Select the account number from which payment is to be done. |



3. Click **Submit** button. The system displays **Pay Bill Verify** screen. OR

Click the **Close** button to close the screen.

### Pay Bill Verify

| iPad 🔶   |                       | 12:42 PM                                   |         | 12 % 🗔               |
|--|-----------------------|--|---------|----------------------|
| 2  |                       | ORACLE                                     | Close   | Log Off              |
| Welcome SAIL/  | Pay Bill Verify       | Change                                     | Confirm | 21 GMT +0530         |
|  | Pay bin verny         |  |         |                      |
|  | Customer Id:          | WB3004356                                  |         | tifications<br>Tasks |
|  | Biller:               | Reliance                                   | _       |                      |
| Islamic  | Bill Number:          | 52526                                      | _       |                      |
| 🤹 Loan   | Bill Generation Date: | 29-03-2012                                 | _       |                      |
| stamic stamic  | Payment Amount:       | 1,900.00 GBP                               | _       |                      |
| JE Islamic   | Source Account:       | 00400166402 004                            | _       |                      |
|  |                       | * Indicates mandatory fields. ** Indicates | _       |                      |
| Service R<br>Reference No                                |                       |  |         |                      |
| 12835250242  |                       |  |         |                      |
| 13294799723  |                       |  |         |                      |
| 75917443723  |                       |  |         |                      |
|  |                       |  |         |                      |
| Gridt Card<br>Grieft such book 'n<br>reighner bill å att |                       |  |         | the second           |
|  |                       |  |         | (Land)               |
| Services   |                       |  |         | *                    |

 Click the Confirm button. The system displays Pay Bill Confirm screen. OR Click the Close button to close the screen . OR

Click the **Change** button to navigate to previous screen.

### Pay Bill Confirm



# Pay Bill

| iPad 중   |  | 1:45 PM  |       | 95% 🛋                 |
|--|--|--|-------|-----------------------|
| 2  |  | ORACLE   | Close | Log Off               |
| Welcome SAIL/<br>19/1/9 119/119 Pa             | ay Bill Confirm                                  |  | ОК    | 14 GMT +0530          |
| Account F                                      | Host Reference Number                            | :001BPAT123060002                                      |       | otifications<br>Tasks |
| Curreni  | Customer Id:                                     | 004004608  |       |                       |
| Islamic  | Biller:  | ABC corpioration                                       |       |                       |
| Loan   | Bill Number:                                     | 34454  |       |                       |
| slamic   | Bill Generation Date:                            | 04-05-2012   | _     |                       |
| Stamic   | Payment Amount:                                  | 45.00 GBP  |       |                       |
|  | Source Account:                                  | 0019847832980 001                                      | _     |                       |
| Service R<br>Reference No                      |  | * Indicates mandatory fields. ** Indicates             |       |                       |
| .5951215631 <i>6</i>                           |  |  |       |                       |
| 76146239843                                    |  |  |       |                       |
| 12835250242                                    |  |  |       |                       |
| Crist Cad<br>Schere cal boars<br>Schere Rat an |  |  |       | and a second          |
| Services                                       | Bill payment successfu<br>Transaction having ref | il<br>erence 211088402445477 has been Auto Authorized. |       |                       |

5. Click the **Close** button to close the screen. OR

Click the **Ok** button. The initial **Pay Bill** screen is displayed.



# 25. Register Biller

This menu enables you to register a Biller to Pay the Utility Bills through the Bank.

### To register the biller

- 1. Log on to the iPad Banking application.
- 2. Select **Transfers > Register Biller** from the menu. The system displays **Biller Information** screen.



#### **Biller Information**

| ad হ  | (and the second s | 1:21 PM          |            | 1 25%      |
|---|---|------------------|------------|------------|
|   | 2   | Register Biller  | Close      | Log Of     |
| Velcome SAIL/   | Select Biller   |                  |            | 1T +0530   |
|   | Biller Name   | Date Biller Acco | Add Biller |            |
| Account F   | Reliance  | 43545457658      | WB3004356  | Tasks      |
| Current   | ABC corpioration  | Biller 1         | 004004614  |            |
| Islamic   | Reliance  | 4654654765       | WB3004356  | 12 19:16   |
| 🤹 Loan  |   |                  |            | 12 19:16   |
| s Islamic   |   |                  |            | 12 19:10   |
|   |   |                  |            | 12 21:01   |
| Islamic   |   |                  |            | 12 20:33   |
| Service R<br>Reference No                                   |   |                  |            | 12 20:22   |
| 12835250242   |   |                  |            | 12 20:17   |
| 13294799723   |   |                  |            | 12 17:31   |
| 75917443723   |   |                  |            |            |
|   |   |                  |            |            |
| Gredt Card<br>Grets card best's<br>Hightor bill 4 and<br>We |   |                  |            | Bi stantig |
| Services  |   |                  |            | E          |

 Click Add Biller button. The system displays Register Biller screen. OR Click the Close button to close the screen.



## **Register Biller**

| iPad ᅙ   |                        | 1:21 PM                    |       | 1 25% 🗊              |
|--|------------------------|----------------------------|-------|----------------------|
|  | Back                   | ORACLE                     | Close | Log Off              |
| Welcome SAILA  |                        | Back                       | nit   | 28 GMT +0530         |
|  | Register Biller        |                            |       |                      |
| Account F  | Select Customer*:      | Select Customer            |       | tifications<br>Tasks |
| Current  | Select Biller*:        | Select Biller              |       |                      |
| Islamic  | Service Account Number | Account Number with Biller |       | 12 19:16             |
| Loan   | Biller Nick Name*:     | Nick Name                  |       | 12 19:16             |
| 🦛 Islamic  |                        |                            |       | 12 19:10             |
|  |                        |                            |       | 12 21:01             |
| Islamic  |                        |                            |       | 12 20:33             |
| Service R<br>Reference No                            |                        |                            |       | 12 20:22             |
| 12835250242  |                        |                            |       | 12 20:17             |
| 13294799725  |                        |                            |       | 12 17:31             |
| 75917443723  |                        |                            |       |                      |
|  |                        |                            |       |                      |
| Credit Card  |                        |                            |       |                      |
| Ger 2% cash bonk" a<br>Relations bill, 4 and<br>1000 |                        |                            |       | (Taxang              |
| Services   |                        |                            |       | *                    |

| Description   |
|---|
|   |
|   |
| [Mandatory, Pop Over]   |
| Select the Customer for which the biller is to be registered. |
| [Mandatory, Pop Over]   |
| Select the Biller from the list of the billers.               |
| [Mandatory, Alphanumeric, 15]                                 |
| Type the Service account number.                              |
|   |



| Field Name                     | Description  |
|--------------------------------|--|
| Biller Nick Name               | [Mandatory, Alphanumeric,15]                                     |
|                                | Type the Service account number.                                 |
| 4. Click <b>Submit</b> b<br>OR | utton. The system displays <b>Register Biller Verify</b> screen. |

Click the **Back** button to navigate to the previous screen.

OR Click the **Close** button to close the screen.

#### **Register Biller Verify**

| iPad 중   |                        | 1:22 PM             |         | 1 25% 💷                   |
|--|------------------------|---------------------|---------|---------------------------|
|  | Back                   | ORACLE              | Close   | Log Off                   |
| Welcome SAILA  | Register Biller Verify | Change              | Confirm | 28 GMT +0530              |
| Account F  | Customer Id:           | 004004608 (RITFOUR) |         | otifications<br>Tasks     |
| Current  | Biller:                | ABC corpioration    |         |                           |
| Islamic  | Service Account Numbe  | r:5478785345        |         | 12 19:16                  |
| 🌲 Loan   | Biller Nick Name:      | abcbill             |         | 12 19:16                  |
| 🧼 Islamic  |                        |                     |         | 12 19:10                  |
| Se Islamic   |                        |                     |         | 12 21:01                  |
|  |                        |                     |         | 12 20:33                  |
| Service R<br>Reference No                              |                        |                     |         | 12 20:22                  |
| 12835250242  |                        |                     |         | 12 20:17                  |
| 13294799723  |                        |                     |         | 12 17:31                  |
| 75917443723  |                        |                     |         | -                         |
| Credit Card<br>Get Ricetation<br>Signature Bill & etc. |                        |                     |         | Contraction of the second |
| Services   |                        |                     |         | *                         |

5. Click the **Confirm** button. The system displays **Register Biller Confirm** screen. OR

Click the **Change** button to navigate to the previous screen. OR

Click the **Close** button to exit from the application.

**Register Biller Confirm** 



# Register Biller

| iPad ᅙ  |                        | 1:22 PM                                    |         | 1 25% 🗈         |
|---|------------------------|--|---------|-----------------|
|   | Back                   | ORACLE                                     | Close   | Log Off         |
| Welcome SAILA   |                        | ОК   | 28 G    | MT +0530        |
|   | Register Biller Confi  |  |         |                 |
| Account P   | Customer Id:           | 004004608 (RITFOUR)                        | otifica | ations<br>Tasks |
| Current   | Biller:                | ABC corpioration                           |         |                 |
| Islamic   | Service Account Numb   | er:5478785345                              | 12 19   | :16             |
| iloan   | Biller Nick Name:      | abcbill                                    | 12 19   | :16             |
| 🐢 Islamic   |                        | * Indicates mandatory fields. ** Indicates | 12 19   | 10              |
| Jslamic   |                        |  | 12 21   | :01             |
|   |                        |  | 12 20   | :33             |
| Service R<br>Reference No                             |                        |  | 12 20   | :22             |
| 12835250242   |                        |  | 12 20   | :17             |
| 13294799723   |                        |  | 12 17   | ': <b>3</b> 1   |
| 75917443723   |                        |  |         | लो जिन          |
|   |                        |  |         |                 |
| Credit Card<br>Get Vicah book*a<br>Neptoor bit, & wet |                        |  |         | FT EXAMPLE      |
| Services  | Biller Registration Su | ccessful                                   |         |                 |

6. Click the **Close** button to close the screen. OR

Click the **OK** button to navigate to the initial Biller Information screen.



# 26. Delete Biller

This menu enables you to delete a already registered biller.

#### To delete the biller

- 1. Log on to the iPad Banking application.
- 2. Select **Transfers > Delete Biller** from the menu. The system displays **Delete Biller** screen.



#### **Delete Biller**



#### **Field Description**

| Field Name  | Description  |
|-------------|--|
| Biller Name | [Mandatory, Pop Over]<br>Select the Biller from the list of the billers. |
|             |  |

 Click Submit button. The system displays Delete Biller Verify screen. OR Click the Close button to close the screen.



### **Delete Biller Verify**

| iPad ᅙ  |                                | 1:21 PM                   |       | 1 25% 🗈               |
|---|--------------------------------|---------------------------|-------|-----------------------|
| 2   |                                | ORACLE                    | Close | Log Off               |
| Welcome SAILA   | lete Biller Verify             | Back                      |       | 28 GMT +0530          |
| Account F   | Customer Id:<br>Registered On: | 004004608                 |       | otifications<br>Tasks |
| Islamic   | Biller:                        | ABC corpioration(abcbill) |       | 12 19:16              |
| i Loan  | Service Account Numbe          | 9r:345664                 |       | 12 19:16              |
| se Islamic  | Biller Nick Name:              | abcbill                   |       | 12 19:10              |
| Re Islamic  |                                |                           |       | 12 21:01              |
| Service R<br>Reference No                             |                                |                           |       | 12 20:33              |
| 12835250242   |                                |                           |       | 12 20:17              |
| 13294799722   |                                |                           |       | 12 17:31              |
| 75917443723   |                                |                           |       |                       |
| Crick Call<br>State Provide Series<br>Instance Series |                                |                           |       | and the second        |
| Services  |                                |                           |       |                       |

| Field Name                | Description   |
|---------------------------|---|
| Customer Id               | [Display]<br>This field displays the customer Id under which biller has been<br>registered.                       |
| Registered On             | [Display]<br>This field displays the date and time on which the biller was<br>registered as per entity time zone. |
| Biller                    | [Display]<br>This field displays the biller that has been registered.   |
| Service Account<br>Number | [Display]<br>This field displays the user's unique account number with the<br>biller.                             |



| Field Name       | Description   |
|------------------|---|
| Biller Nick Name | [Display]<br>This field displays the nick name for biller registration which is<br>unique for the Customer. |

 Click the Confirm button. The system displays Delete Biller Confirm screen. OR
 Click the Back button to navigate to the previous screen.

#### OR

Click the **Close** button to close the screen.

#### **Delete Biller Confirm**

| iPad ᅙ   |                       | 1:21 PM                                    |       | 1 25% 🕞               |
|--|-----------------------|--|-------|-----------------------|
| 2  |                       | ORACLE                                     | Close | Log Off               |
| Welcome SAILA  |                       |  | ОК    | 28 GMT +0530          |
|  | Delete Biller Confirr |  |       |                       |
| Account F  | Customer Id:          | 004004608                                  |       | otifications<br>Tasks |
| Curren   | Registered On:        | 30-04-2012                                 |       | Tasks                 |
| Islamic  | Biller:               | ABC corpioration(abcbill)                  | _     | 12 19:16              |
| i Loan   | Service Account Num   | per:345664                                 | _     | 12 19:16              |
| s Islamic  | Biller Nick Name:     | abcbill                                    |       | 12 19:10              |
| Re Islamic   |                       | * Indicates mandatory fields. ** Indicates |       | 12 21:01              |
|  |                       |  |       | 12 20:33              |
| Service R<br>Reference No  |                       |  |       | 12 20:22              |
| 12835250242  |                       |  |       | 12 20:17              |
| 13294799723  |                       |  |       | 12 17:31              |
| 75917443723  |                       |  |       |                       |
| GredtCard  |                       |  |       |                       |
| Greif Card<br>Greif vont best <sup>4</sup> re<br>Integtore bills 4 ent<br>Grei |                       |  |       | Transf.               |
| Services   | Delete Biller Succes  | sful                                       |       |                       |

 Click the Close button to close the screen. OR
 Click the OK button to navigate to the Delete Biller screen.



# 27. Open Term Deposit

This option allows you to open a new term deposit account with the Bank.

1. Navigate through menus, **Accounts > Open Term Deposit** to access Open Term Deposit transaction.



### **Open Term Deposit**

| Carrier 🔶  |                              |                          |      | 3:27 PM                               |                       | A 100% 🔳              |
|------------|------------------------------|--------------------------|------|---------------------------------------|-----------------------|-----------------------|
|            |                              | (                        |      | RACLE                                 |                       | Log Off               |
| Welcome    | RETAIL1                      |                          |      |                                       | 02-11-20              | 12 15:21:55 GMT +0530 |
| Acc        | count Relationship           |                          |      |                                       |                       | List Of Accounts      |
| - <b>F</b> | Current and Savings          | £ 174,107.60 🔉           |      | Account No                            | Customer Id           | Current Balance       |
| *          | Loan                         | £ 100,000.00 <b>&gt;</b> |      | 1111111257<br>Bank Futura -Branch 006 | 006005884             | £ 169,712.08          |
|            |                              | 2 100,000.00 7           | _    | 1111111411                            | 006005884             | £ 4,395.52            |
| -          | Islamic Term<br>Deposits     | £ 25,500.00 >            |      | Bank Futura -Branch 006               |                       |                       |
| ő          | Term Deposits                | £ 495.00 🕻               |      |                                       |                       |                       |
|            | Credit Card                  | >                        |      |                                       |                       |                       |
| Total      | Position                     | £ 300,102.60             |      |                                       |                       |                       |
| Ser        |                              |                          |      |                                       |                       |                       |
| Refere     | Deposits                     | tatu                     |      |                                       |                       |                       |
| 45017      | 2 Open Term Deposit          | brd                      | ling |                                       |                       |                       |
|            | Deposit Redemption           | >                        |      |                                       |                       |                       |
|            | Credit Cards                 |                          |      |                                       | Current and Savings   |                       |
|            | <b>S</b> Credit Card Payment | >                        |      |                                       |                       |                       |
|            |                              |                          |      | - 9                                   |                       |                       |
| 5          | Services Accounts            | Offers                   |      | Mutual Funds T                        | ransaction Activities | Transfers 📩           |

2. Click the Open erm Deposit tab. The system displays below Open Term Deposit screen.



### **Open Term Deposit**

| 2               |                   | ORACLE                                       | Close    | Log Off      |
|-----------------|-------------------|--|----------|--------------|
| Welcome FAIS/   |                   | <b>Q</b>                                     | Continue | 20 GMT +0530 |
| Account F       | Open Term Deposit |  |          | otifications |
| 🥌 Currer        | Customer Details  |  |          | Tasks        |
| Jslami<br>Depos | Holding Pattern*: | Single                                       | ] >      |              |
| Saving          | Deposit Details   |  |          |              |
|                 | Deposit Product*: | TD WITH NORMAL TENOR AND PENALTY (TDA2)      | ) >      |              |
| S Term I        | From Account*:    | 006005859 1111111274 Bank Futura -Branch 006 | ) >      |              |
|                 | Deposit Amount*:  | 1000   |          |              |
| Total Positio   |                   |  |          |              |
| Service R       |                   |  |          |              |
| Reference No    |                   |  |          |              |
|                 |                   |  |          |              |
|                 |                   |  |          |              |
|                 |                   |  |          |              |
|                 |                   |  |          |              |
|                 |                   |  |          |              |
|                 |                   |  |          |              |
| Se              |                   |  |          |              |

| Description  |  |  |
|--|--|--|
|  |  |  |
| [Mandatory, pop over]  |  |  |
| Select the appropriate holding pattern.  |  |  |
| Default value for the field 'Holding pattern' will be "Single".  |  |  |
| The option are as follows:   |  |  |
| <ul> <li>Single: If this option is selected for the single term<br/>deposit account holder.</li> </ul> |  |  |
| <ul> <li>Joint: If this option is selected for the joint account holder.</li> </ul>                    |  |  |
|  |  |  |



| Field Name         | Description  |
|--------------------|--|
| Joint Customer Id1 | [Conditional, Alphanumeric, 20]  |
|                    | Type the joint customer id1.   |
|                    | Note: This field is displayed only when holding pattern is selected as Joint.  |
| Joint Customer Id2 | [Conditional, Alphanumeric, 20]  |
|                    | Type the joint customer id2.   |
|                    | Note: This field is displayed only when holding pattern is selected as Joint.  |
|                    | Note: Joint customer ID 2 cannot be same as customer id entered for first account holder.  |
| Deposit Details    |  |
| Deposit Product    | [Mandatory, Pop Over]  |
|                    | Select the deposit product for which term deposit is to be opened.   |
| From Account       | [Mandatory, Pop Over]  |
|                    | Select the source account for the deposit from the pop<br>over. Amount required to be deposited in the newly opened<br>term deposit will be fetched from this account. |
| Deposit Amount     | [Mandatory, Numeric, 15]   |
|                    | Type the amount to be deposited.   |

3. Click the **Continue** button. The system asks for Maturity date as shown in below screen.



# Open Term Deposit



| Field Name     | Description  |
|----------------|--|
| Payout Details |  |
| Maturity Date  | [Mandatory, Pick List ]<br>Select the maturity date of the term deposit from the pick<br>list.   |
|                | Note: Maturity date cannot be less than or equal to the current business date. Maturity date cannot be less than the minimum period as specified by the bank for the selected product. |



| Field Name            | Description  |
|-----------------------|--|
| Maturity Instructions | [Mandatory, Pop Over]  |
|                       | Select the maturity instruction for the deposit from the Pop<br>Over list.   |
|                       | By default, Maturity instruction value will be shown as Close On Maturity.   |
|                       | The options for Conventional Deposit Products are as follows:  |
|                       | Close on Maturity (No Rollover)  |
|                       | Renew Principal and Interest   |
|                       | Renew principal and Payout the Interest  |
|                       | <ul> <li>Renew Special Amount and Pay Out the remaining<br/>amount.</li> </ul>   |
|                       | The options for Islamic Deposit Products are as follows  |
|                       | Close on Maturity (No Rollover)  |
|                       | Renew Principal and Profit   |
|                       | Renew principal and Payout the Profit  |
|                       | <ul> <li>Renew Special Amount and Pay Out the remaining<br/>amount.</li> </ul>   |
| Transfer To (Account  | [Conditional, Pop Over]  |
| transfer options)     | Select the account to which the principal and interest are to be transferred from the Pop Over list.   |
|                       | By default, Transfer To value will be shown as Transfer through Domestic Clearing Network.   |
|                       | The options are as follows:  |
|                       | Transfer to users mapped accounts  |
|                       | Transfer to internal bank account  |
|                       | Transfer through domestic clearing network   |
|                       | This field is not displayed if the <b>Renew Principal and</b><br><b>Interest</b> option is selected from <b>the Maturity Instruction</b><br>Pop Over list for Conventional Products and if the <b>Renew</b><br><b>Principal and Profit</b> option is selected from <b>the Maturity</b><br><b>Instruction</b> Pop Over list for Islamic Product |
| Account               | [Conditional, Alphanumeric, 20]  |
|                       | Type the account number to which the interest and principal will be transferred.   |
|                       | This field is enabled if the following options are selected from the <b>Account Transfer options</b> Pop Over list.  |
|                       | Transfer to internal Bank account  |
|                       | Transfer through domestic clearing network   |
|                       |  |



| Field Name       | Description  |
|------------------|--|
|                  | [Conditional, Pop Over]  |
|                  | Select the account to which the interest is to be transferred from the Pop Over list.  |
|                  | This field is a pop over list, if the <b>Transfer to users</b><br><b>mapped accounts</b> options is selected from the Account<br>Transfer options pop over.                    |
| Network Type     | [Conditional, Pop Over]  |
|                  | Select the type of the network from the Pop Over list.   |
|                  | This field is enabled if the <b>Transfer through domestic</b><br><b>clearing network</b> options is selected from the <b>Account</b><br><b>Transfer options</b> Pop Over list. |
| Beneficiary Name | [Mandatory, Alphanumeric, 35]  |
|                  | Enter the beneficiary name.  |
|                  | This field is enabled if the <b>Transfer through domestic</b><br><b>clearing network</b> options is selected from the <b>Account</b><br><b>Transfer options</b> Pop Over list. |
|                  | Note: Beneficiary name can be Alphanumeric with Special Characters - ? : ( ) . , ' + Space.  |
| Bank Code        | [Conditional, Pop Over]  |
|                  | Select the bank code from the pick list.   |
|                  | This field is enabled if the <b>Transfer through domestic</b><br><b>clearing network</b> options is selected from the <b>Account</b><br><b>Transfer options</b> Pop Over list. |
| Bank Name        | [Display]  |
|                  | This field displays the bank name in the clearing network.   |
|                  | If you select Bank Code then this field will get populated automatically. This field will be displayed in Verification Screen.   |
| Bank Address     | [Display]  |
|                  | This field displays the address of the bank.   |
|                  | If you select Bank Code then this field will get populated automatically. This field will be displayed in Verification Screen.   |
| City             | [Display]  |
|                  | This field displays the city in which the bank belongs.  |
|                  | If you select Bank Code then this field will get populated automatically. This field will be displayed in Verification Screen.   |



| Field Name      | Description   |
|-----------------|---|
| Rollover Amount | [Conditional, Numeric, 15]  |
|                 | Type the amount which will be renewed at maturity.  |
|                 | This field is enabled if the <b>Renew Special Amount</b> option<br>is selected in the <b>Maturity Instruction</b> field. User Can<br>input the rollover Amount less than Maturity Amount. |

4. Click the Continue button. The system displays below screen.



### **Open Term deposit**

| 2                         |                        | ORACLE                                     | Close    | Log Off      |
|---------------------------|------------------------|--|----------|--------------|
| Welcome FAIS/             | Open Term Deposit      | Back                                       | Continue | 20 GMT +0530 |
| Account F                 | Open Tenn Deposit      |  |          | otifications |
| 🥌 Currer                  | Payout Details         |  |          | Tasks        |
| slami<br>Depos            | Maturity Instructions: | Close on Maturity No Rollover              | _        |              |
| Islamic<br>Saving         | Transfer To:           | Transfer through Domestic Clearing Network | _        |              |
| Term I                    |                        |  |          |              |
|                           |                        |  |          |              |
| Total Positio             | Account*:              | 111111275                                  |          |              |
|                           | Network Type*:         | CHAPS Network                              | <b></b>  |              |
| Service R<br>Reference No |                        |  |          |              |
|                           |                        |  |          |              |
|                           |                        |  |          |              |
|                           |                        |  |          |              |
|                           |                        |  |          |              |
|                           |                        |  |          |              |
| Se                        |                        |  |          | *            |

## **Field Description**

| Field Name   | Description   |
|--------------|---|
| Account      | [Mandatory, Pop over]   |
|              | Select the account from the pop over. This account will be used as a source/funding account for opening a term deposit. |
| Network Type | [Mandatory, Pop Over]   |
|              | Select the network type from the pop over.  |

5. Click the **Continue** button. The system displays **Open Term Deposit** screen.



# Open Term Deposit

|                           | 2   |                    | ORACLE      |                 |        | Close | Log Off      |
|---------------------------|-----|--------------------|-------------|-----------------|--------|-------|--------------|
| Welcome FAIS              |     | Open Term Deposit  |             | Back            | Submit |       | 20 GMT +0530 |
| Account                   |     | Spen Term Deposit  |             |                 |        |       | otifications |
| Curre                     | r   | Bank Code*:        | BCYPGB2LXXX | BCYPGB2LXXX(CH/ | APS)   |       | Tasks        |
| slam Depos                |     | Beneficiary Name*: | Faisal      |                 |        |       |              |
| 🖗 Islam<br>Savin          |     |                    |             |                 |        |       |              |
| 💰 Term                    | t i |                    |             |                 |        |       |              |
|                           |     |                    |             |                 |        |       |              |
| Total Positi              |     |                    |             |                 |        |       |              |
| Service F<br>Reference No |     |                    |             |                 |        |       |              |
|                           |     |                    |             |                 |        |       |              |
|                           |     |                    |             |                 |        |       |              |
|                           |     |                    |             |                 |        |       |              |
|                           |     |                    |             |                 |        |       |              |
|                           |     |                    |             |                 |        |       |              |
| S                         |     |                    |             |                 |        |       | *            |

| Field Name       | Description   |
|------------------|---|
| Bank Code        | [Mandatory, Pop over]<br>Select the bank code from the pop over.  |
| Beneficiary Name | [Mandatory, Alphanumeric, 35]<br>Type the beneficiary name. Allowed alphanumeric with<br>Special Characters - ? : ( ) . , ' + Space . |



6. Click the **Submit** button. The system displays **Open Term Deposit – Verify** screen.

|                  | 2    |                          | ORACLE               |                        | CI      | Log Off      |  |
|------------------|------|--------------------------|----------------------|------------------------|---------|--------------|--|
| Welcome FAI      | s/   | Open Term Deposit Verify |                      | Back                   | Confirm | 20 GMT +0530 |  |
| Accoun           |      |                          |                      |                        |         | otifications |  |
| 🥌 Curi           | rer  | Customer Details         |                      |                        |         | Tasks        |  |
| slar<br>Dep      |      | Holding Pattern:         | Single               |                        |         |              |  |
| lslar<br>Re Savi |      | Deposit Details          |                      |                        |         |              |  |
|                  |      | Deposit Product:         | TD WITH NORMAL T     | ENOR AND PENALTY       |         |              |  |
| S Terr           | n (  | From Account:            | 1111111274 006       |                        |         |              |  |
|                  |      | Deposit Amount:          | 1,000.00 GBP         |                        |         |              |  |
| Total Posi       | itic | Payout Details           |                      |                        |         |              |  |
| Service          | R    | Maturity Date:           | 04-12-2013           |                        |         |              |  |
| Reference N      | 10   | Maturity Instructions:   | Close on Maturity No | o Rollover             |         |              |  |
|                  |      | Transfer To:             | Transfer through Dom | estic Clearing Network |         |              |  |
|                  | -    | Transfer Account:        | 1111111275           |                        |         |              |  |
|                  |      | Network Type:            | CHAPS Network        |                        |         |              |  |
|                  |      | Bank code:               | BCYPGB2LXXX          |                        |         |              |  |
|                  |      |                          |                      |                        |         |              |  |
|                  | Se   |                          |                      |                        |         | *            |  |

## **Open Term Deposit – Verify**

 Click the Confirm button. The system displays the Open Term Deposit Confirmation screen. OR Click the Back button to change the details.



## **Open Term Deposit - Confirm**

| 2               |                              | ORACLE   | Close | Log Off     |
|-----------------|------------------------------|--|-------|-------------|
| Welcome FAISA   | pen Term Deposit             | OK Print this page Download  |       | 0 GMT +0530 |
| Currer          | Customer Details             |  |       | Tasks       |
| Jslami<br>Depos | Holding Pattern:             | Single   |       |             |
| Je Islami       | Deposit Details              |  |       |             |
| Saving          | Deposit Product:             | TD WITH Message TENOR AND P  |       |             |
| e rem t         | From Account:                | 11 TD Open Successful  |       |             |
|                 | Deposit Amount:              | Transaction having reference<br>320523380306192 has been Auto<br>Authorized. |       |             |
| Total Positic   | Payout Details               | Interest Booking Account and TD  |       |             |
| Service R       | Maturity Date:               | account are same,Do you want to<br>04-12-20 Proceed.                         |       |             |
| Reference No    | Maturity Instructions:       | Close on McOKy. No Rollover  |       |             |
|                 | Transfer To:                 | Iranster through Domestic Clearing Network                                   |       |             |
|                 | Transfer Account:            | 111111275  |       |             |
|                 | Network Type:                | CHAPS Network  |       |             |
|                 | Bank code:                   | BCYPGB2LXXX  |       |             |
|                 | TD Open Successful           | 320523380306192 has been Auto Authorized.                                    |       |             |
| Se              | Transaction naving reference | Scosboodo 132 Has been Auto Authorized.                                      |       | *           |



# Open Term Deposit

| Ø                    |                                | ORACLE                                     | Close    | Log          |
|----------------------|--------------------------------|--|----------|--------------|
| come FAISA           | Open Term Deposit              | OK Print this page                         | Download | 20 GMT +053  |
| Account I            | open renn beposit              |  |          | otifications |
| 🥌 Currer             | Customer Details               |  |          | Tasks        |
| Jepos                | Holding Pattern:               | Single                                     |          |              |
| Islamic<br>De Davier | Deposit Details                |  |          |              |
| Saving               | Deposit Product:               | TD WITH NORMAL TENOR AND PENALTY           |          |              |
| S Term I             | From Account:                  | 1111111274 006                             |          |              |
|                      | Deposit Amount:                | 1,000.00 GBP                               |          |              |
| Total Positio        | Payout Details                 |  |          |              |
| Service R            | Maturity Date:                 | 04-12-2013                                 |          |              |
| Reference No         | Maturity Instructions:         | Close on Maturity No Rollover              |          |              |
|                      | Transfer To:                   | Transfer through Domestic Clearing Network |          |              |
|                      | Transfer Account:              | 1111111275                                 |          |              |
|                      | Network Type:                  | CHAPS Network                              |          |              |
|                      | Bank code:                     | BCYPGB2LXXX                                |          |              |
|                      | TD Open Successful             |  |          |              |
|                      | Transaction having reference 3 | 320523380306192 has been Auto Authorized.  |          |              |
| Se                   |                                |  |          |              |

8. Click the OK button. The system navigates to initial Open Term Deposit screen. OR

Click the Print this page button to print the current confirmation page.

OR

Click the Download button to download the PDF containing newly opened term deposit details.



# 28. Deposit Redemption

Redeem Term Deposit option allows you to Redeem your term Deposit details either partially or fully through iPad Application Based Banking.

#### To redeem the term deposit

- 1. Log on to the iPad Banking application.
- 2. Select Accounts > Deposit Redemption from the menu. The system displays Deposit Redemption screen.



### **Deposit Redemption**

| iPad 중                                      |                    | 1:13 PM  |      |       | 1 24% 🛤      |
|---|--------------------|--|------|-------|--------------|
| 0   | 2                  | ORACLE   |      | Close | Log Off      |
| Welcome SAIL/                               |                    |  | Subn | nit   | 28 GMT +0530 |
|   | Deposit Redemption |  |      |       |              |
| Account                                     | Select Deposit*:   | Select Account   |      | >     | otifications |
| Curreni                                     |                    |  |      |       | Tasks        |
| Islamic                                     |                    |  |      |       | 12 19:16     |
| iloan                                       |                    |  |      |       | 12 19:16     |
| 📣 Islamic                                   |                    |  |      |       | 12 19:10     |
| 🙊 Islamic                                   |                    |  |      |       | 12 21:01     |
| Service R                                   |                    |  |      |       | 12 20:33     |
| Reference No                                |                    |  |      |       | 12 20:22     |
| 12835250242                                 |                    |  |      |       | 12 20:17     |
| 13294799723                                 |                    |  |      |       | 12 17:31     |
| 75917443723                                 |                    |  |      |       | R D          |
| Cedi Cud<br>Gir yuzubaki y<br>nginor bil An |                    | existing term deposit fully or partially using the leposit. Redemption amount can be transferr |      |       | Prawne.      |
| Services                                    |                    |  |      |       |              |

## **Field Description**

| Field Name     | Description  |
|----------------|--|
| Select Deposit | [Mandatory, Pop Over]  |
|                | Select the deposit for redemption.                           |
| 3 Click Submit | button. The system displays <b>Deposit Redemption</b> screen |

 Click Submit button. The system displays Deposit Redemption screen. OR Click the Close button to exit from the application.



## **Deposit Redemption**

| iPad 중  |                   | 1:14 PM   | ┥ 24% 🖾       |
|---|-------------------|---|---------------|
| 2   |                   | ORACLE  | Close Log Off |
| Welcome SAILA   | eposit Redemption |   | 28 GMT +0530  |
| Account F   | Deposit Account:  | 0111111197 004  | otifications  |
| Curreni   | Deposit Product:  | Normal TD-TD01  |               |
| Islamic   | Deposit Amount:   | 1,000.00 GBP  | 12 19:16      |
| toan  | Maturity Date:    | 06-08-2012  | 12 19:16      |
| see Islamic   | Interest Rate :   | 10.00 %   | 12 19:10      |
| America   | Redemption Type*: | Full Redemption     >                                     | 12 21:01      |
| Stamic Islamic  | Amount**:         | 1000  | 12 20:33      |
| Service R<br>Reference No   | Transfer To*:     | 004004344 00400434402 Bank Futura, Neethle Street, London | 12 20:22      |
| 12835250242   |                   |   | 12 20:17      |
| 13294799723   |                   |   | 12 17:31      |
| 75917443723   |                   |   | THE ST        |
|   |                   |   |               |
| Credit Card<br>Ger Pin cash beair an<br>nsightore bill, & usi<br>Turk |                   |   | () user ()    |
| Services  |                   |   |               |

| Field Name      | Description  |
|-----------------|--|
| Deposit Details |  |
| Deposit Account | [Display]<br>This field displays the deposit account.              |
| Deposit Product | [Display]<br>This field displays the deposit product.              |
| Deposit Amount  | [Display]<br>This field displays the deposit amount.               |
| Maturity Date   | [Display]<br>This field displays the maturity date of the deposit. |



| Field Name                     | Description   |
|--------------------------------|---|
| Interest Rate                  | [Display]   |
|                                | This field displays the interest rate.  |
| Redemption                     |   |
| Redemption Type                | [Mandatory, Pop Over]   |
|                                | Select the redemption type. The options are:  |
|                                | Partial Redemption  |
|                                | Full Redemption   |
| Amount                         | [Conditional, Numeric, 15]  |
|                                | This field displays the Amount to be redeem.  |
| Transfer To                    | [Mandatory, Pop Over]   |
|                                | Select the destination account from the pop over where the amount after redemption will be transferred. |
| 4. Click <b>Redeem</b> .<br>OR | The system displays <b>Deposit Redemption Verify</b> screen.  |
| Click the <b>Back</b><br>OR    | button to navigate to the previous screen.  |
| Click the Close                | button to close the screen.   |



## **Deposit Redemption Verify**

| iPad  ි   |                    | 1:14 PM         |        |         | 1 24% 🖾               |
|---|--------------------|-----------------|--------|---------|-----------------------|
| 2   |                    | ORACL           | .6`    | Close   | Log Off               |
| Welcome SAILA   | Deposit Redemption | <b>S</b>        | Change | Confirm | 28 GMT +0530          |
|   | Deposit Account:   | 01111111197 004 |        | ¥       | otifications<br>Tasks |
| Islamic   | Deposit Product:   | Normal TD-TD01  |        | _       | 10.10.1/              |
|   | Deposit Amount:    | 1,000.00 GBP    |        | _       | 12 19:16              |
| Loan  | Maturity Date:     | 06-08-2012      |        | _       | 12 19:10              |
| Islamic   | Redemption Type:   | Full Redemption |        | _       | 12 21:01              |
| Islamic   | Transfer To:       | 00400434402 004 |        | _       | 12 20:33              |
| Service R<br>Reference No                               |                    |                 |        |         | 12 20:22              |
| 12835250242   |                    |                 |        |         | 12 20:17              |
| 13294799723   |                    |                 |        |         | 12 17:31              |
| 75917443723   |                    |                 |        |         |                       |
| Credit Card<br>Green cash barrin<br>helphone bill a str |                    |                 |        |         | II anos               |
| Services  |                    |                 |        |         |                       |

5. Click the **Confirm** button. The system displays **Deposit Redemption Confirm** screen. OR

Click the  $\ensuremath{\textbf{Change}}$  button to navigate to the previous screen. OR

Click the **Close** button to close the screen.



### **Deposit Redemption Confirm**

| iPad ᅙ   |                                     | 1:15 PM                                    |          | 1 24% 🖾               |
|--|-------------------------------------|--|----------|-----------------------|
| 2  |                                     | ORACLE                                     | Close    | Log Off               |
| Welcome SAILA                                    | eposit Redemption                   |  | ОК       | 28 GMT +0530          |
|  | Deposit Account:                    | 0111111197 004                             | <b>`</b> | otifications<br>Tasks |
| Islamic  | Deposit Product:<br>Deposit Amount: | Normal TD-TD01<br>1,000.00 GBP             | _        | 12 19:16              |
| 🍂 Loan   | Maturity Date:                      | 06-08-2012                                 |          | 12 19:16              |
| slamic   | Interest Rate :<br>Redemption Type: | 10.00 %<br>Full Redemption                 | _        | 12 19:10              |
| Islamic  | Transfer To:                        | 00400434402 004                            |          | 12 20:33              |
| Service R<br>Reference No                        |                                     |  |          | 12 20:22              |
| 12835250242                                      |                                     |  |          | 12 20:17              |
| 75917443723                                      |                                     |  |          |                       |
| Greit Cad<br>Brits val kad an<br>response Ka, an |                                     |  |          |                       |
| Services   | Transaction having re               | ference 961139770438047 has been Auto Auth | norized. |                       |

6. Click the **Close** button to close the screen. OR

Click the **OK** button to return to the Deposit redemption initial screen.



# 29. Deposit Details

Term Deposit Details displays the list of all Term Deposit accounts with details, under all the customer id's linked to your user id.

#### To view the TD Details

- 1. Log on to the iPad Banking application.
- 2. Select **Account Relationship > Term Deposit** from the dashboard/Landing screen of iPad. as shown below:

#### **Term Deposit**



| elcome SAILAJA  |                          |  |   | 02.0             | 05-2012 19:30:11 GMT +05 |
|---|--------------------------|--|---|------------------|--------------------------|
| elcome SAILAJA  | _                        | _  | _   | 02-0             | 15-2012 19:50:11 GMI +05 |
|   |                          |  |   |                  |                          |
| Account Relationsh  | nip 🧶                    |  |   | 6                | List Of Accounts         |
| slamic Term Depos   | its £ 5:                 | 2,200.00 >   | Account No                                | Customer Id      | Current Balance          |
|   |                          |  | Bank Futura, Neethle Stree                | t,               |                          |
| Islamic Current and   | Savings £ -              | 5,000.00 >   | 01114445486                               | 02-07-2012       | £ 100.00                 |
|   |                          |  | Bank Futura, Neethle Stree                | t,               |                          |
| S Term Deposits   | £ 200                    | 8,531.28 >   | 01114445487                               | 12-11-2012       | £ 1,000.00               |
|   |                          |  | Bank Futura, Neethle Stree                | t,               |                          |
|   | £ 7,72                   | 3,678.59 >   | 01114445501                               | 03-04-2014       | £ 120.00                 |
| A Credit Card   |                          |  | Bank Futura, Neethle Stree                |                  |                          |
| Credit Card   |                          | >  | 01114445513                               | 31-07-2012       | £ 100.00                 |
|   |                          |  | Bank Futura, Neethle Stree<br>01114445514 | r,<br>02-07-2012 | £ 100.00                 |
| Service Requests  | Description              | Status   | Bank Futura. Neethle Stree                |                  | 2 100.00                 |
|   | Description              | Request  | 01114445515                               | ,,<br>31-07-2012 | £ 100.00                 |
| 595121563165371   | Activate Credit Card     | Processi   | Bank Futura, Neethle Stree                |                  | 2 100100                 |
| 761462398439937   | Account Closure          | Pending  | 01114445518                               | 31-07-2012       | £ 100.00                 |
|   |                          | 9  | Bank Futura, Neethle Stree                | t,               |                          |
| 128352502428373   | Account Closure          | Closed   |   | Term Deposit     | •                        |
|   |                          |  |   |                  |                          |
|   | Inclear the car, see App |  | SARWOFFER                                 | Ithewatchshop    |                          |
| Credit Card<br>Ger 2% cm3 bont" on movies.<br>mightone bills, & utility bills | Inchese to cit, so Add   |  | 20%                                       | 92% OFF          |                          |
| Sundian aph   | Lose nore                | And a state of the | Maestro Debit card                        |                  | Australia II             |

- 3. As you select Term Deposit accounts from **Account Relationship**, list of all Term Deposit accounts will be displayed in right hand side panel of the dashboard screen.
- 4. Select Term Deposit account from List Of Accounts. The system will display Deposit Details of selected account.



## **Deposit Details**

| i ବ  |                       | 2:12 P                             | M               |                 | 49%          |
|--|-----------------------|------------------------------------|-----------------|-----------------|--------------|
|  | 2                     | Deposit [                          | Details         | Close           | Log Off      |
| lcome SAIL/  | 004004344 01114445    | 486 Bank Futura,Neethle S          | Street, London  |                 | 11 GMT +0530 |
|  | Account Details       |                                    |                 |                 |              |
| Account F  | Customer Id           | 004004344                          | Deposit Account | 01114445486 004 | Accounts     |
|  | Product Name          | Normal TD-TD01                     | Current Balance | £ 100.00        |              |
| 🐙 Islamic  | Deposit Details       |                                    |                 |                 |              |
| Term D   | Deposit Date          | 17-04-2012 00:00:00                | Maturity Date   | 02-07-2012      |              |
| Nvestm   | Interest Rate         | 10.00%                             |                 |                 |              |
| 1  | Maturity Instructions |                                    |                 |                 |              |
| Credit   | Rollover Instructions | Close on Maturity (No<br>Rollover) |                 |                 |              |
| Service R  | Pay Out Details       |                                    |                 |                 |              |
| Reference No   | Payout Type           | Transfer to Account                | Percentage      | 100.00%         |              |
| 59512156316  |                       |                                    |                 |                 |              |
| 76146239843  |                       |                                    |                 |                 |              |
| 12835250242  |                       |                                    |                 |                 |              |
| Gredit Card<br>Grat's cash bask" on<br>migrature bills & del<br>Sale |                       |                                    |                 |                 | (interest    |
| Services   |                       |                                    |                 |                 |              |

| Field Name      | Description   |
|-----------------|---|
| Account Details |   |
| Customer Id     | [Display]<br>This field displays the Customer Id of the Customer.   |
| Deposit Account | [Display]<br>This field displays the Term deposit account number registered for<br>Mobile banking under the customer ID |
| Product Name    | [Display]<br>This field displays the Product name of the term deposit product.  |



| Field Name          | Description  |
|---------------------|--|
| Current Balance     | [Display]  |
|                     | This field displays the Balance in the Term deposit account.     |
| Deposit Details     |  |
| Deposit Date        | [Display]  |
|                     | This field displays the date of deposit in the Term deposit.     |
| Maturity Date       | [Display]  |
|                     | This field displays the Maturity date of the Term deposit.       |
| Interest Rate       | [Display]  |
|                     | This field displays the interest rate of the Term deposit.       |
|                     | This field is applicable only for the conventional term deposit. |
| Maturity Instructio | ns   |
| Rollover            | [Display]  |
| Instructions        | This field displays the rollover instruction.                    |
| Payout Details      |  |
| Payout Type         | [Display]  |
|                     | This field displays the payout type.                             |
| Percentage          | [Display]  |
|                     | This field displays the percentage for payout.                   |
| Additional          | [Display]  |
| Information         | This field displays the account number.                          |

5. Click button. You will able to view more transaction options like Adhoc Statement Request and Reedem Term Deposit, for selected Term Deposit account.

6. Click the **Close** button to close the screen..



# **30. Transaction Activities**

Using this option, you can get transaction activities details. You can view all the activities done for particular transaction and its status, transaction initiation details

#### To view the transaction activity details

- 1. Log on to the iPad Banking application.
- 2. Select **Transaction Activities > Transaction activities** from menu. The system displays the **View transaction** screen.

**View Transactions** 



| Ca | arrier ନ      |                            | 4:07 PM        |               |       | 100% 📼           |
|----|---------------|----------------------------|----------------|---------------|-------|------------------|
|    | Q             | 2                          | View Transacti | on            | Close | Log Off          |
| V  | Velcome SAIL/ |                            |                |               | • 40  | GMT +0530        |
|    |               | Description                | Count          | Status        |       |                  |
|    | Account I     | Own Account Transfer       | 1              | Rejected      | ətifi | cations<br>Tosts |
|    | -             | Internal Transfer          | 1              | Under Process |       |                  |
|    | Islamic       | Buy Funds                  | 7              | Accepted      |       |                  |
|    | de Loan       | New Cheque Book            | 3              | Error         |       |                  |
|    | 🦛 Islamic     | Multiple Internal Transfer | 10             | Rejected      | _     |                  |
| 9  | islamic       | Pay Bill                   | 2              | Rejected      |       |                  |
|    | Service R     | Domestic Payment           | 2              | Accepted      |       |                  |
|    | Reference No  | Own Account Transfer       | 1              | Completed     |       |                  |
|    | 59512156316   | Pay Bill                   | 4              | Accepted      |       |                  |
|    | 76146239843   | Stop Cheque                | 1              | Accepted      |       |                  |
|    | 12835250242   | Adhoc Statement            | 4              | Accepted      |       |                  |
|    |               | Internal Transfer          | 3              | Accepted      |       |                  |
|    |               | Multiple Internal Transfer | 3              | Closed        |       |                  |
|    | 191           | Own Account Transfer       | 1              | Under Process |       | *                |

# **Field Description**

| Field Name  | Description  |
|-------------|--|
| Description | [Display]<br>Displays the name of the transaction.   |
| Count       | [Display]<br>Displays the number of transaction activities done for particular<br>transaction. |
| Status      | [Display]<br>Displays the status of transaction.   |

3. Click on any transaction to be viewed in **View Transaction** screen. The system displays list of transactions activities.

## **View Transactions- Transaction List**



| d 🗟          |                 | 12:27 PM     |                    |       | 64%         |
|--------------|-----------------|--------------|--------------------|-------|-------------|
|              | Back            | View Transac | ction              | Close | Log O       |
| elcome SMIT  | a.              |              | <b>S</b>           | Ο 🔍   | 05 GMT +053 |
|              | Reference No    | Created By   | Status Description |       |             |
|              | 724007371145778 | spret        | Rejected           |       | Accounts    |
|              | 122677862138538 | KETKI01      | Rejected           |       |             |
| s Islamic    | 567878703171494 | ANEESH01     | Rejected           |       |             |
| 💰 Term D     | 129344830171493 | ANEESH01     | Rejected           |       |             |
|              | 902984071171326 | ANEESH01     | Rejected           |       |             |
|              | 138845704171327 | ANEESH01     | Rejected           |       |             |
| Service R    | 108999936171324 | ANEESH01     | Rejected           |       |             |
| Reference No | 125669929147759 | spret        | Rejected           |       |             |
| 59512156316  | 999223251147757 | spret        | Rejected           |       |             |
| 76146239843  | 848656522145817 | spret        | Rejected           |       |             |
| 12835250242  |                 |              |                    |       |             |
|              |                 |              |                    |       |             |
| Service      |                 |              |                    |       |             |

## **Field Description**

| Field Name         | Description   |
|--------------------|---|
| Reference No.      | [Display]   |
|                    | Displays the reference number generated when the transaction was initiated. |
| Created By         | [Display]   |
|                    | Displays the name of the user by whom transaction was initiated.            |
| Status Description | [Display]   |
|                    | Displays the status of transaction.   |

4. Click button to search and view transactions by E-Banking reference number.

5. Click on any transaction to view further details of that transaction. The system displays Service Details screen.



## **Service Details**

| iPad 중                    |                       | 12:35                          | 5 PM                   |                 | 63 % 📼                |
|---------------------------|-----------------------|--------------------------------|------------------------|-----------------|-----------------------|
|                           | Back                  | Service                        | Details                |                 | Log Off               |
| Welcome SMIT              | E.                    |                                |                        |                 | 02 GMT +0530          |
|                           | Transaction           | Multiple Internal Transfer     | E-Banking Reference No | 724007371145778 |                       |
|                           | Status                | Transaction deleted by<br>host | Created By             | spret           | otifications<br>Tasks |
| slamic 🔊                  | Created On            | 30-03-2012 18:41:49            | Updated By             | spret           |                       |
| Term D                    | Updated On            | 11-04-2012 00:00:07            | Value Date             | 29-03-2012      |                       |
|                           | Host Reference Number |                                |                        |                 |                       |
|                           |                       |                                |                        |                 |                       |
|                           |                       |                                |                        |                 |                       |
| Service R<br>Reference No |                       |                                |                        |                 |                       |
| 59512156316               |                       |                                |                        |                 |                       |
| 76146239843               |                       |                                |                        |                 |                       |
|                           |                       |                                |                        |                 |                       |
| 12835250242               |                       |                                |                        |                 | ₩ ₩                   |
|                           |                       |                                |                        |                 |                       |
|                           |                       |                                |                        |                 |                       |
|                           |                       |                                |                        |                 |                       |
| Service                   |                       |                                |                        |                 |                       |

# **Field Description**

| Field Name                 | Description   |
|----------------------------|---|
| Transaction                | [Display]<br>Displays the name of the transaction.  |
| E-Banking<br>Reference No. | [Display]<br>Displays the reference number generated when the transaction<br>was initiated. |
| Status                     | [Display]<br>Displays the status of transaction.  |
| Created By                 | [Display]<br>Displays the name of the user by whom transaction has been<br>done.            |
| Created On                 | [Display]<br>Displays the date on which the transaction was initiated                       |



| Field Name               | Description   |
|--------------------------|---|
| Updated By               | [Display]<br>Displays the user id of the user who last updated the status of the<br>transaction |
| Updated On               | [Display]<br>Displays the date on which the transaction status was last updated                 |
| Value Date               | [Display]<br>Displays the value date of the transaction   |
| Host Reference<br>Number | Display]<br>Displays the reference number generated by host                                     |

6. Click the **Back** button to navigate to the previous screen.



# **31. Transactions to Authorize**

Transaction to authorize displays all the transactions with their status as Pending, Semi Authorized or Initiated for the user.

### To view the transactions for authorization

- 1. Log on to the iPad Banking application.
- 2. Select **Transaction Activities** from the menu. The system displays **Authorization** screen

#### **Authorization Screen**



| (î           |  | 1:02 PM       |           | 58                    |
|--------------|--|---------------|-----------|-----------------------|
|              | 2  | Authorization |           | Close                 |
| elcome SMIT  | E Contraction of the second se |               | <b>\$</b> | 02 GMT +0             |
|              | Description  | Count         | Status    |                       |
|              | Own Account Transfer   | 3             | Initiated | otifications<br>Tasks |
| Curren       |  |               |           |                       |
| 🦚 Islamic    |  |               |           |                       |
| 💰 Term D     |  |               |           |                       |
|              |  |               |           |                       |
|              |  |               |           |                       |
|              |  |               |           |                       |
| Service R    |  |               |           |                       |
| Reference No |  |               |           |                       |
| 59512156316  |  |               |           |                       |
| 76146239843  |  |               |           |                       |
| 12835250242  |  |               |           |                       |
|              |  |               |           |                       |
|              |  |               |           |                       |
|              |  |               |           |                       |

# **Field Description**

| Field Name  | Description  |
|-------------|--|
| Description | [Display]<br>This field displays the name of the transaction                                   |
| Count       | [Display]<br>Displays the number of transaction activities done for particular<br>transaction. |
| Status      | [Display]<br>Displays the status of transaction.   |

3. Click the transaction to be authorized. The system display the list of transactions to be authorized.

## **Authorization – Transaction List**

| d ବି         | Back            | 1:08 PM<br>Authorization |            | Close | 57%                   |
|--------------|-----------------|--------------------------|------------|-------|-----------------------|
| elcome SMIT  |                 |                          | 6          | •     | 02 GMT +053           |
|              | Reference No    | Status Description       | Created By |       |                       |
| Account F    | 626929580440376 | Initiated                | MICORP1    |       | otifications<br>Tasks |
| Current      | 116186428440372 | initiated                | MICORPI    |       |                       |
| 📣 Islamic    | 209856230440367 | View                     | MICORP1    |       |                       |
| 👸 Term D     |                 | Authorization            | _          |       |                       |
|              |                 |                          |            |       |                       |
|              |                 |                          |            |       |                       |
|              |                 |                          |            |       |                       |
| Service R    |                 |                          |            |       |                       |
| Reference No |                 |                          |            |       |                       |
| 59512156316  |                 |                          |            |       |                       |
| 76146239843  |                 |                          |            |       |                       |
| 12835250242  |                 |                          |            |       | III III               |
|              |                 |                          |            |       |                       |
|              |                 |                          |            |       |                       |
|              |                 |                          |            |       |                       |
|              |                 |                          |            |       |                       |
| Service      |                 |                          |            |       |                       |

# **Field Description**

| Field Name         | Description   |
|--------------------|---|
| Reference No.      | [Display]<br>Displays the reference number generated when the transaction<br>was initiated. |
| Status Description | [Display]<br>Displays the status of transaction.  |
| Created By         | [Display]<br>Displays the name of the user by whom transaction has been<br>done.            |

- 4. Click the transaction to be viewed or authorized.
- 5. Click **View** option to view pending transaction details.

# **View Pending Transaction**



| Car | rier 🔶       |          |             | 4:1                  | 6 PM                |                | 100%    |
|-----|--------------|----------|-------------|----------------------|---------------------|----------------|---------|
|     |              | Back     |             | Autho                | rization            | Close          | Log Off |
| W   | elcome SMIT  | <b>a</b> |             |                      |                     |                | T +0530 |
|     |              |          | Transaction | Own Account Transfer | E-Banking Reference | Change         |         |
|     | Account I    |          | Status      | Initiated            | Created             | Authorize      | ions    |
|     | stamic       |          | Created On  | 03-05-2012 16:06:54  | Updated             | Reject         |         |
|     |              |          | Updated On  | 03-05-2012 16:06:54  | Reference Nun       | Send To Modify |         |
|     | 6 Term D     |          | Updated By  |                      | Updated On          |                |         |
|     |              |          | Status      |                      | Version             |                |         |
|     |              | 2        |             |                      |                     |                |         |
|     | Service R    |          | _           |                      |                     |                |         |
|     | Reference No |          |             |                      |                     |                |         |
|     | 76146239843  |          |             |                      |                     |                |         |
|     |              |          |             |                      |                     |                |         |
|     | 12835250242  |          |             |                      |                     |                |         |
|     |              |          |             |                      |                     |                |         |
|     |              |          |             |                      |                     |                | _       |
|     | 1.01         |          |             |                      |                     |                | *       |

6. Click Authorize option to authorize pending transactions. The system displays **Pending Authorization** Screen.

**Pending Authorization** 



| iPad 중                    |                       | 1:16 PM                                    |       | 56 % 💷                |
|---------------------------|-----------------------|--|-------|-----------------------|
| 4                         | Back                  | ORACLE                                     | Close | Log Off               |
| Welcome SMIT              | Pending Transactions  | Change Confirm                             |       | 02 GMT +0530          |
| Account F                 | Authorization Action: | Authorize                                  |       | otifications<br>Tasks |
| 🐢 Islamic                 | Transaction:          | Own Account Transfer                       |       |                       |
| 👸 Term D                  | E-Banking Reference N | ₽:626929580440376                          |       |                       |
|                           | Status:               | Initiated                                  |       |                       |
|                           | Created By:           | MICORP1                                    |       |                       |
|                           | Created On:           | 01-05-2012 16:30:02                        |       |                       |
| Service R<br>Reference No | Updated By:           | MICORP1                                    |       |                       |
| 59512156316               | Updated On:           | 01-05-2012 16:30:02                        |       |                       |
| 76146239843               | Note:                 |  |       |                       |
| 12835250242               |                       |  |       |                       |
|                           |                       | * Indicates mandatory fields. ** Indicates |       |                       |
| Service                   |                       |  |       |                       |

# **Field Description**

| Field Name                    | Description  |
|-------------------------------|--|
| Authorization<br>Action       | [Display]<br>Displays the action taken by the authorizer.                        |
| Transaction                   | [Display]<br>This field displays the name of the transaction                     |
| E banking<br>Reference Number | [Optional, Alphanumeric]<br>reference number of the transaction                  |
| Status                        | [Optional, Pop Over]<br>Select the status of the transaction to be searched.     |
| Created By                    | [Display]<br>Displays the user id of the user who created the transaction.       |
| Created On                    | [Display]<br>This field displays the date on which the transaction was initiated |



| Field Name | Description   |
|------------|---|
| Updated On | [Display]<br>This field displays the date on which the transaction status was<br>last updated           |
| Updated By | [Display]<br>This field displays the user id of the user who last updated the status of the transaction |
| Note       | [Display]<br>This field displays the note.  |

7. Click **Confirm** button to authorize pending transactions. The system displays **Pending Authorization** details Screen.

# Pending Authorization Confirm

| iPad 중                            |  | 1:18 PM                                       |     | 56 % 🔳               |
|-----------------------------------|--|---|-----|----------------------|
|                                   | Back   | ORACLE  | Clo | se Log Off           |
| Welcome SMIT                      | Pending Transaction                            | <mark>s -</mark>                              | ОК  | 02 GMT +0530         |
| Account i<br>Current<br>Account i | Host Reference Number<br>Authorization Action: | r: 004FTIN121170021<br>Authorize              |     | tifications<br>Tasks |
| Term D                            | Transaction:<br>E-Banking Reference N          | Own Account Transfer<br>10:626929580440376    |     |                      |
|                                   | Status:  | Initiated                                     |     |                      |
|                                   | Created By:                                    | MICORPI                                       |     |                      |
| Service R<br>Reference No         | Created On:                                    | 01-05-2012 16:30:02                           |     |                      |
| 59512156316                       | Updated By:                                    | MICORP1                                       |     |                      |
| 76146239843                       | Updated On:                                    | 01-05-2012 16:30:02                           |     |                      |
| 12835250242                       | Reason:  | Grace Period is available, the transaction wi |     |                      |
| 12835250242                       | Current Status:                                | Accepted                                      |     |                      |
|                                   |  |   |     |                      |
| Service                           | Request has been au                            | thorized. Reference number 626929580440376.   |     |                      |

8. Click **OK** button to confirm authorization of pending transactions. OR

Click **Back** button to navigate to previous screen.



OR Click **Close** button to close the screen.

.



# 32. Change Password

The Change password allows you to change the password for a Mobile User.

## To change the password

- 1. Log on to the iPad Banking application.
- 2. Select **Services > Change Password** from the menu. The system displays **Change Password** screen.



# **Change Password**

| iPad ᅙ                    |                 | 4:30 PM  |                                      | 75 % 🛤                |
|---------------------------|-----------------|--|--------------------------------------|-----------------------|
|                           | 2               | ORACLE   | Close                                | Log Off               |
| Welcome ASDF              | Oleren Breened  |  | Submit                               | 57 GMT +0530          |
|                           | Change Password |  |                                      |                       |
| Account F                 | User Id:        | MIRET  |                                      | otifications<br>Tasks |
| Current                   | Password Type*: | Password Type  | >                                    |                       |
| Islamic                   |                 |  |                                      |                       |
| toan                      |                 |  |                                      |                       |
| 📣 Islamic                 |                 |  |                                      |                       |
| And the second            |                 |  |                                      |                       |
| Islamic                   |                 |  |                                      |                       |
| Service R<br>Reference No |                 |  |                                      |                       |
| 12835250242               |                 |  |                                      |                       |
| 13294799723               |                 |  |                                      |                       |
| 75917443723               |                 |  |                                      |                       |
|                           |                 |  |                                      |                       |
| Credit G                  |                 |  |                                      |                       |
| Get I'm ca<br>telephone   |                 | our own password any time using the option. As a sec<br>ds to anyone and change them frequently. | curity measure, we advise you not to |                       |
| Services                  |                 |  |                                      | *                     |

# **Field Description**

| Field Name                   | Description   |
|------------------------------|---|
| User Id                      | [Display]   |
|                              | This field displays the User Id of the user.  |
| Password Type                | [Mandatory, Pop Over]   |
|                              | Select the password type radio button from the two types of password types available. |
|                              | The options available are   |
|                              | Login Password  |
|                              | Transaction password  |
| 3. Click <b>Submit</b><br>OR | button. The system displays Change Password screen.                                   |
| Click the Clos               | se button to close the screen.  |

ORACLE

## **Change Password**

| iPad ᅙ                    |                                  | 4:31 PM                         |        | 75 % <b>E</b> ar      |
|---------------------------|----------------------------------|---------------------------------|--------|-----------------------|
|                           | 2                                | ORACLE                          | Close  | Log Off               |
| Welcome ASDF              | Channe Decomond                  | Back                            | Change | 57 GMT +0530          |
|                           | Change Password                  |                                 |        |                       |
| Account F                 | User Id: MIRET                   |                                 |        | otifications<br>Tasks |
| Current                   | Password Type: Login Password    | I                               |        |                       |
| Islamic                   | Existing Password *:             |                                 |        |                       |
| ster Loan                 | New Password*:                   |                                 |        |                       |
| 🔊 Islamic                 | Confirm New Password*            |                                 |        |                       |
| Jz Islamic                | Policy to be followed for passwo | ord                             |        |                       |
| as mine                   | -Should be mini                  | imum 6 characters.              |        |                       |
| Service R<br>Reference No | -Should be max                   | kimum 20 characters.            | _      |                       |
| 12835250242               | -Can contain lo                  | wercase alphabets.              | _      |                       |
| 13294799723               | -Can contain up                  | opercase alphabets.             | _      |                       |
| 75917443723               | -Can contain nu                  | umeric characters.              |        |                       |
|                           | -Must contain o                  | ne of the following as first ch |        |                       |
| Credit Cr                 | Lowercase al                     | phabets                         |        |                       |
| Get 8% ca                 |                                  |                                 |        |                       |
| Services                  |                                  |                                 |        |                       |

# **Field Description**

| Field Name              | Description  |
|-------------------------|--|
| User Id                 | [Display]<br>This field displays the User Id of the user.                            |
| Password Type           | [Display]<br>This field displays the password type selected.                         |
| Existing password       | [Mandatory, Alphanumeric,20]<br>Type the Existing password of the user.              |
| New Password            | [Mandatory, Alphanumeric,20]<br>Type the New password for the user.                  |
| Confirm New<br>password | [Mandatory, Alphanumeric,20]<br>Type the new password again to confirm for the user. |



- 4. Click Change button. The system displays Verify Change Password screen.
  - OR

Click the **Close** button to close the screen. OR

Click the **Back** button to return to the previous screen.

Note: New password has to be as per the Password Policy displayed below the text fields.

## Verify Change Password

| iPad 🙃   | 4:31 PM                                    | 75 % 🖾                |
|--|--|-----------------------|
|  | Close Close                                | Log Off               |
| Welcome ASDF   | Narify Change Decounted                    | 57 GMT +0530          |
| Account I<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Con<br>Islamic<br>Service R<br>Reference No<br>12835250242<br>13294799723<br>75917443723<br>Corthor<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Current<br>Cure | De you want to change your login password? | Diffications<br>Tasks |

 Click Yes button. The system displays Confirm Change Password screen. OR
 Click the Close button to close the screen.

Click the **Close** button to close the screen. OR

Click the **Back** button to return to the previous screen.



## **Confirm Change Password**

| iPad 🛜                                   |                    | 4:31 PM                                    |       | 75 % 📾                |
|--|--------------------|--|-------|-----------------------|
|  | 2                  | ORACLE <sup>®</sup>                        | Close | Log Off               |
| Welcome ASDF                             | Confirm Change     |  | ок    | 57 GMT +0530          |
| Account F                                |                    | Password Changed Successfully. Please sele |       | otifications<br>Tests |
| tslamic                                  |                    |  |       |                       |
| stamic<br>R Islamic                      |                    | Message<br>Password Changed Successfully   |       |                       |
| Service R<br>Reference No<br>12835250242 |                    | ОК   |       |                       |
| 13294799723<br>75917443723               |                    |  |       |                       |
| Credit C<br>Gerstion<br>Traphon          |                    |  |       |                       |
| Services                                 | Password Changed S | uccessfully                                |       | *                     |

6. Click the **Close** button to close the screen. OR

Click the **OK** button. The initial **Change Password** screen is displayed.

Note: If the user has been provided access to multiple channels under the main group through channel grouping then the changed/new password will be applied to all the channels of the group. The system will display disclaimer as "The new password will be applicable for channels of group also".



# 33. Credit Card Details

This menu enables you to view the details of the Credit Card.

### To view the credit card details

- 1. Log on to the iPad Banking application.
- 2. Select **Account Relationship > Credit Card** from the dashboard/Landing screen of iPad. as shown below:

### **Credit Card**



# **Credit Card Details**

| iPad ᅙ  | 2:14 PM                               |  | 48%                             |
|---|---------------------------------------|--|---------------------------------|
|   | ORAC                                  | LE.  | Log Of                          |
| Welcome SAILAJA   |                                       |  | 02-05-2012 19:30:11 GMT +053    |
|   |                                       |  |                                 |
| Account Relationship  |                                       | 6  | List Of Accounts                |
| Islamic Term Deposits £ 52,200.0  | · ·                                   |  | nt Due Date Outstanding Balance |
| Jslamic Current and Savings £ -5,000.0  |                                       | 3420106751 20-02-201                             | 0 Rs 5,000.00                   |
| Term Deposits £ 208,531.2   | 8 >                                   |  |                                 |
| 🚺 Investment £ 7,723,678.5  | , , , , , , , , , , , , , , , , , , , |  |                                 |
| Credit Card   | <b>,</b>                              |  |                                 |
| Service Requests  |                                       |  |                                 |
| Reference No Description  | Status                                |  |                                 |
| 373121303103371 Activate Credit Card  | Request<br>Processi                   |  |                                 |
| 761462398439937 Account Closure   | Pending                               |  |                                 |
| 128352502428373 Account Closure   | Closed                                | Cre  | dit Card                        |
| Crief Carl<br>Get Acabiter's research<br>Subjete Shid Acabite<br>Verdioversity<br>Verdioversity | <b>1</b>                              | ECONOMICS<br>CONSTRUCTION<br>America Debits card |                                 |
| Services Offers Mutu:   | I Funds Transact                      | ion Activities Accoun                            | ts Transfers                    |

- 3. As you select **Credit Card** accounts from **Account Relationship**, list of all credit card accounts will be displayed in right hand side panel of the dashboard screen.
- 4. Select credit card account from List Of Accounts. The system will display Credit Card Details of selected account.



# **Credit Card Details**

| d                                | 2   |                     |                  | ount                    | Close        | 48%          |
|----------------------------------|---|---------------------|------------------|-------------------------|--------------|--------------|
| /elcome S/                       |   |                     |                  |                         |              | 11 GMT +05:  |
| Accou                            | unt l   | Card Number         | 5200123420106751 | Product Name            | GOLD REWARDS | Accounts     |
| Isle                             |   | Expiry Date         | 23-Jan-2012      | Reward Points Available | 1267         | ling Balance |
|                                  | amic  | Total Credit Limit  | Rs 90,000.00     | Available Credit Limit  | Rs 70,000.00 | þ            |
| **                               | rm D  | Total Cash Limit    | Rs 40,000.00     |                         |              |              |
|                                  |   |                     |                  |                         |              |              |
| Inv                              | restm   |                     |                  |                         |              |              |
| Cr                               | odit 🛺  | Credit Card Stateme | nt               |                         | • • •        |              |
| Servic                           | e R   | Reference No        | Amou             | Int Description         | Date         |              |
| Reference                        |   | 43451627            | Rs 4,287.0       | U LIFESTYLE, OBERO      | 1 18-04-2010 | -            |
| 7614623                          | 9843  | 24569167            | Rs 850.0         | 0 PIZZA HUT, POWA       | I 26-04-2010 |              |
| 12835250                         | 0242  | 12133657            | Rs 500.0         | 00 Airtell Refi         | I 05-04-2010 |              |
|                                  |   | 87256160            | Rs 985.0         | GOLDEN CHARIO           | r 09-04-2010 |              |
| Credit C<br>Get this<br>trighter | Card<br>ant book" a<br>r bill, 4 att<br>"rate |                     |                  |                         |              | Harris .     |
|                                  |   |                     |                  |                         |              |              |

# **Field Description**

| Field Name                 | Description   |
|----------------------------|---|
| Card Number                | [Display]<br>This field displays the credit card number for which the details are<br>displayed. |
| Product Name               | [Display]<br>This field displays the product name.  |
| Expiry Date                | [Display]<br>This field displays the expiry date.   |
| Reward Points<br>Available | [Display]<br>This field displays the reward points available.                                   |



| Field Name   | Description   |  |  |  |
|--|---|--|--|--|
| Total Credit Limit                                   | [Display]<br>This field displays the total credit limit.            |  |  |  |
| Available Credit<br>Limit                            | [Display]<br>This field displays the credit limit available to you. |  |  |  |
| Total Cash Limit                                     | [Display]<br>This field displays the total cash limit.              |  |  |  |
| 5. Click the <b>Close</b> button to close the screen |   |  |  |  |

Credit Card Details Screen also contains Credit Card Statements. Credit Card Statement is explained in Credit Card Statement section.

•



# 34. Credit Card Statement

This menu enables you to View the Statement of the Credit Card.

#### To view the credit card statement

- 1. Log on to the iPad Banking application.
- 2. Select **Account Relationship > Credit Card** from the dashboard/Landing screen of iPad. as shown below:

## **Credit Card**



| iPad 중   |  |                         | 2:14 PM                |                                    | 48 % 🔳                  |
|--|--|-------------------------|------------------------|------------------------------------|-------------------------|
|  |  |                         | RACLE                  |                                    | Log Off                 |
| Welcome SAILAJA  |  |                         |                        | 02-05-2                            | 2012 19:30:11 GMT +0530 |
|  |  |                         |                        |                                    |                         |
| Account Relations  | ship 🕚   |                         |                        | 6                                  | List Of Accounts        |
| slamic Term Depo   | osits £  | 52,200.00 🝾             | Credit Card No.        |                                    | Outstanding Balance     |
|  |  |                         | 5200123420106751       | 20-02-2010                         | Rs 5,000.00             |
| Islamic Current an   | id Savings !   | £ -5,000.00 <b>&gt;</b> |                        |                                    |                         |
| Term Deposits  | £ :  | 208,531.28 🔉            |                        |                                    |                         |
|  |  | 700 (70 50 .            |                        |                                    |                         |
| Investment   | £7,  | 723,678.59 🗲            |                        |                                    |                         |
| Credit Card  |  | <b>&gt;</b>             |                        |                                    |                         |
| Service Requests   |  |                         |                        |                                    |                         |
| Reference No   | Description  | Status                  |                        |                                    |                         |
| 595121563165371  | Activate Credit Card                                       | Request<br>Processi     |                        |                                    |                         |
| 761462398439937  | Account Closure  | Pending                 |                        |                                    |                         |
| 128352502428373  | Account Closure  | Closed                  |                        | Credit Card                        |                         |
| Credit Card<br>Cell to calibradi *an morie,<br>Independe Bil, 4 ad by bill<br>tondione apply | Whotheren the care Auto<br>Lare is the server<br>Form many |                         | Addition Date: Card    | Ithe watch shop 275 697<br>BE 1000 |                         |
| Services   | Offers   | Mutual Funds            | Transaction Activities | Accounts                           | Transfers               |

- 3. As you select **Credit Card** accounts from **Account Relationship**, list of all credit card accounts will be displayed in right hand side panel of the dashboard screen.
- 4. Select credit card account from List Of Accounts. The system will display Credit Card Details of selected account.

## **Credit Card Statement**



| iPad 중  | 81                  | 2:14 P           |                         |              | 48%          |
|---|---------------------|------------------|-------------------------|--------------|--------------|
|   | 2                   | Ассон            | unt                     | Close        | Log Off      |
| Welcome SAIL  | ₽                   |                  |                         |              | 11 GMT +0530 |
| Account F   | Card Number         | 5200123420106751 | Product Name            | GOLD REWARDS | Accounts     |
| samic Islamic   | Expiry Date         | 23-Jan-2012      | Reward Points Available | 1267         | ling Balance |
| 👰 Islamic   | Total Credit Limit  | Rs 90,000.00     | Available Credit Limit  | Rs 70,000.00 | 2            |
| Term D  | Total Cash Limit    | Rs 40,000.00     |                         |              |              |
|   |                     |                  |                         |              |              |
| investre  |                     |                  |                         |              |              |
| Credit  | Credit Card Stateme | nt               |                         | o 🖸 🔽        |              |
| Service R   | Reference No        | Amount           | Description             | Date         |              |
| Reference No  | 43451627            | Rs 4,287.00      | LIFESTYLE, OBEROI       | 18-04-2010   | _            |
| 76146239843   | 24569167            | Rs 850.00        | PIZZA HUT, POWAI        | 26-04-2010   |              |
| 12835250242   | 12133657            | Rs 500.00        | Airtell Refill          | 05-04-2010   |              |
|   | 87256160            | Rs 985.00        | GOLDEN CHARIOT          | 09-04-2010   |              |
| Credit Card<br>Ger stis cash bendit a<br>tricphone bit, 8 and<br>tric |                     |                  |                         |              | all second   |
| Services  |                     |                  |                         |              | *            |

# **Field Description**

| Field Name       | Description  |
|------------------|--|
| Reference Number | [Display]<br>This field displays the reference number.               |
| Amount           | [Display]<br>This field displays the credit amount.                  |
| Description      | [Display]<br>This field displays the description of the credit card. |
| Date             | [Display]<br>This field displays the transaction date.               |

5. Click the **Close** button to exit from the application.



-

# 35. Credit Card Payment

This menu enables you to pay out the credit card balances.

### To view the credit card statement

- 1. Log on to the iPad application based banking.
- 2. Navigate to the Accounts > Credit Card Payment.



| er 🔶     |                          |              | _     | 1:21 PM                             |         |                 |             | 100           |
|----------|--------------------------|--------------|-------|-------------------------------------|---------|-----------------|-------------|---------------|
|          |                          |              | C     | RACLE                               | _       |                 |             | Log           |
| lcome    | RETAIL1                  |              |       |                                     |         | 05-             | 11-2012 13: | 19:55 GMT +05 |
| Acc      | ount Relationship        |              |       |                                     | 0       |                 |             | Notifications |
| <b>5</b> | Current and Savings      | £ 173,907.60 | >     | Reminders Int<br>There Are No Remin |         | Bulletins       | Alert       | Tasks         |
|          | Islamic Term<br>Deposits | £ 25,500.00  | >     |                                     |         |                 |             |               |
| 8        | Term Deposits            | £ 695.00     | >     |                                     |         |                 |             |               |
|          | Credit Card              |              | >     |                                     |         |                 |             |               |
|          |                          |              |       |                                     |         |                 |             |               |
| Total    | Position                 | £ 200,102.60 |       |                                     |         |                 |             |               |
| Serv     |                          |              | atus  |                                     |         |                 |             |               |
| 450172   | Deposits                 |              | nding |                                     |         |                 |             |               |
| 450171   | Open Term Deposit        | >            | nung  |                                     |         |                 |             |               |
|          | 🌼 Deposit Redemption     | >            |       | **                                  | Today   | Week            | Month       | स्ति 🕅        |
|          | Credit Cards             |              |       |                                     | Touay   | Week            | WOTUT       |               |
|          | Credit Card Payment      | •            |       |                                     |         |                 |             |               |
|          |                          |              |       | = 0                                 |         | <b>1</b>        |             |               |
|          | ervices Accounts         | Offe         | 1     | Mutual Funds                        | Trancos | tion Activities | Transfe     | -             |

3. Click the **Credit Card Payment** tab. The system displays below Credit card Payment screen.



# **Credit Card Payment**

| Carrier 奈       |                                     | 1:22 PM  |          | 100%         |
|-----------------|-------------------------------------|--|----------|--------------|
|                 | 2                                   | ORACLE <sup>®</sup>                            | Close    | Log Off      |
| Welcome RETA    |                                     |  | Continue | 55 GMT +0530 |
| Account         | Credit Card Payment                 |  |          | otifications |
| Currer          | Step 1 of 2                         |  |          | Tasks        |
| Jslami<br>Depos |                                     |  | _        |              |
| Term (          | Choose One                          | Select Card                                    | >        |              |
|                 | Credit Card Number:                 | 5200123420101234                               | >        |              |
| Credit          | * Indicates mandatory fields. ** In | dicates mandatory if particular option is enal | bled.    |              |
|                 |                                     |  |          |              |
| Total Positic   |                                     |  |          |              |
| Service R       |                                     |  |          |              |
| Reference No    |                                     |  |          |              |
| 45017280104     |                                     |  |          |              |
|                 |                                     |  |          |              |
|                 |                                     |  |          |              |
|                 |                                     |  |          |              |
|                 |                                     |  |          |              |
|                 |                                     |  |          |              |
| Services        |                                     |  |          | *            |

# **Field Description**

| Field Name            | Description   |
|-----------------------|---|
| Select Card           | [Mandatory, Pop Over]<br>Select the option as Select Card OR New Card.  |
| Credit Card<br>Number | [Mandatory, Pop Over]<br>Select the credit card number from the pop over, for which<br>payment is to be made. |

4. Click the **Continue** button. The system displays below screen for Step2 - **Credit Card Payment**.



# Credit Card Payment – Step2

| Carrier 奈                                  |  | 1:22 PM  |       | 100% 📟                |
|--|--|--|-------|-----------------------|
| 2  |  | ORACLE   | Close | Log Off               |
|  | Credit Card Payment                                  | Submit   | Back  | 5 GMT +0530           |
|  | Step 2 of 2  |  |       | atifications<br>Tasks |
| Depos<br>Term I                            | From Account*:<br>Credit Card Number:                | 006005884 1111111257 Bank Futura -Branch 006<br>5200123420101234   |       |                       |
| Credit                                     | Payment Instruction                                  | Total Amount Due 5,000.00 INR                                      | >     |                       |
| Total Positic<br>Service R<br>Reference No | Payment Due Date: * Indicates mandatory fields. ** I | 20-02-2010<br>Indicates mandatory if particular option is enabled. | -1    |                       |
| 45017280104                                |  |  |       |                       |
|  |  |  |       |                       |
| Services                                   |  |  |       |                       |



# **Credit Card Payment**



### **Field Description**

| Field Name       | Description   |
|------------------|---|
| From Account     | [Mandatory, Pop Over]   |
|                  | Select the from account from the pop over. This account will be used as source account for credit card payment.                   |
| Credit Card      | [Display]   |
| Number           | This field displays the selected credit card number for which payment is to be made.  |
| Payment          | [Mandatory, Pop Over]   |
| Instruction      | Select payment instruction as Transfer full due amount OR minimum due amount OR Amount and enter any specific amount for payment. |
| Payment Due Date | [Display]   |
|                  | This field displays the payment due date.   |

5. Click the Submit button. The system display Credit Card Payment – Verify screen.



# **Credit Card Payment – Verify**

| Carrier 奈     |                     | 1:23 PM             |        | 100% 💷      |
|---------------|---------------------|---------------------|--------|-------------|
|               | 2                   | ORACLE <sup>.</sup> | Close  | Log Off     |
| Welcome RETA  | Card Payment Verify | Confirm             | Change | 5 GMT +0530 |
| Account       | Card Payment Verily |                     |        | tifications |
| Currer        | From Account:       | 1111111257          |        | Tasks       |
| Jami<br>Depos | Credit Card Number: | 5200123420101234    | _      |             |
| 🍝 Term I      | Amount:             | 5,000.00 INR        |        |             |
|               | Payment Due Date:   | 20-02-2010          |        |             |
| Credit        |                     |                     |        |             |
|               |                     |                     |        |             |
| Total Positic |                     |                     |        |             |
| Service R     |                     |                     |        |             |
| Reference No  |                     |                     |        |             |
| 45017280104   |                     |                     |        |             |
|               |                     |                     |        |             |
|               |                     |                     |        |             |
|               |                     |                     |        |             |
|               |                     |                     |        |             |
|               |                     |                     |        |             |
| Services      |                     |                     |        | *           |

6. Click the **Confirm** button. The system displays **Credit Card Payment – Confirm** screen.



## **Credit Card Payment – Confirm**



7. Click the OK button to navigate to the initial Credit Card Payment screen. OR

Click the Download PDF button to download the PDF containing credit card payment details.



# 36. Force Change Password

This option forces you to mandatorily change your password. Force Change Password screen comes in following scenarios.

- If you are login for the first time.
- If you have reset your password.
- If your password has expired.

#### To perform the forced change password

1. Log on to the iPad Banking application in the case of above scenarios. The system forces to change the password by displaying **Change Login Password** screen.



## Change Login Password

| Carrier 🔶 | 3:33 PM   | 100%  |
|-----------|---|---|
|           | Change Password Change  |   |
|           |   | 3   |
| 100       | Change Login Password   |   |
|           | User Id: MIRETAIL3  |   |
|           | Existing Password *:  |   |
|           | New Password*:  |   |
|           | Confirm New Password*:  | SIGN IN   |
|           | Message Policy to be followed for password  |   |
|           | You need to mandatorily change your login password to proceed.  | and the second se |
|           | You need to mandatorily change<br>your transaction password to  |   |
|           | proceed.  |   |
|           | ок  |   |
| /         |   |   |
|           |   |   |
|           |   |   |
|           | Welcome !!! Details of accounts which you need to access regularly (your favourites accounts) and   |   |
|           | communications send by the Bank at this space. Some of the transactions which are accessed by you regularly<br>can be marked as favourite. The favourite transactions are also listed below for your easy access. You can |   |
|           |   |   |
|           |   |   |
|           |   |   |

2. Click the OK button. The system displays screen for new password details.



## **Field Description**

| Field Name              | Description   |
|-------------------------|---|
| User ID                 | [Display]<br>This field displays your user id.  |
| Existing Password       | [Mandatory]<br>Type your existing password.   |
| New Password            | [Mandatory]<br>Type the new password.   |
|                         | Note: This new password should be as per Password Policy (displayed below the text fields in the above screen) set by the bank. |
| Confirm New<br>Password | [Mandatory]<br>Retype the new password for confirmation.  |

3. Click the **Change** button. The system displays the Confirmation message for **Login password change** as shown in below screen.

# Change Login Password – Confirm

| Carrier 🔶 | 3:33 PM  | 100% |
|-----------|--|------|
|           | Confirm Change Ok  |      |
|           | Password Changed Successfully. Please select OK to proceed.<br>Message<br>Password changed successfully.<br>OK |      |
|           | Password changed successfully.   |      |



| Carrier 🙃 | 3:34 PM   | 🖈 100 % 🖿 |
|-----------|---|-----------|
|           | Confirm Change  |           |
|           | Password Changed Successfully. Please select OK to proceed. |           |
|           |   |           |
|           |   |           |
|           | Message   |           |
|           | You have been successfully logged<br>off<br>OK              |           |
|           |   |           |
|           |   |           |
|           | Password changed successfully.                              |           |
|           |   |           |
|           |   |           |

4. Click the **OK** button. The system logs off the current session. You have to login again with the new password.

5. Login again into the application. The system asks for transaction password change, as shown in below screen.



| Carrier 🤶 |   | 3:36 PM                              |                              | 100%              |
|-----------|---|--------------------------------------|------------------------------|-------------------|
|           | Change Password                               |                                      | Change                       |                   |
|           |   |                                      |                              |                   |
|           | Change Transaction Password                   |                                      |                              | Ľ                 |
|           | User Id: MIRETAIL                             | 3                                    |                              |                   |
|           | Existing Password *:                          |                                      |                              |                   |
|           | New Password*:                                |                                      |                              |                   |
|           | Confirm New Password*:                        |                                      |                              | SIGN IN           |
|           | Policy to be followed for password            | lessage                              |                              |                   |
|           |   | mandatorily change                   |                              |                   |
|           | your trans                                    | action password to proceed.          |                              |                   |
|           |   | ок                                   |                              |                   |
|           |   | OK                                   |                              |                   |
| /         |   |                                      |                              |                   |
|           |   |                                      |                              |                   |
|           |   |                                      |                              |                   |
|           | Welcome III Details of accounts which you ne  | and to access regularly (your favour | tas accounts) and            | The second second |
|           | communications send by the Bank at this space | e. Some of the transactions which a  | re accessed by you regularly |                   |
|           |   |                                      |                              |                   |
|           |   |                                      |                              |                   |
|           |   |                                      |                              |                   |

# Change Password – Transaction Password Change

6. Click the OK button. The system displays screen for new password details.

# **Field Description**

| Field Name              | Description   |
|-------------------------|---|
| User ID                 | [Display]<br>This field displays your user id.  |
| Existing Password       | [Mandatory]<br>Type your existing password.   |
| New Password            | [Mandatory]<br>Type the new password.<br>Note: This new password should be as per Password Policy (displayed<br>below the text fields in the above screen) set by the bank. |
| Confirm New<br>Password | [Mandatory]<br>Retype the new password for confirmation.  |



7. Click the **Change** button. The system displays the Confirmation message for **Transaction Password change** as shown in below screen.

| Carrier 🔶 | 3:36 PM   |    | 100% 📼    |
|-----------|---|----|-----------|
|           | Confirm Change  | Ok |           |
|           | Password Changed Successfully. Please select OK to proceed.<br>Message<br>Password changed successfully<br>OK |    | SIGN IN D |

## Change Transaction Password – Confirm



| Carrier 🔶   | 3:36 PM   |    | 100% 🚍                  |
|---|---|----|-------------------------|
|   |   | Ok |                         |
|   | Confirm Change  | UK |                         |
|   |   |    |                         |
|   | Password Changed Successfully. Please select OK to proceed. |    | ¥                       |
|   |   |    |                         |
|   |   |    |                         |
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| N K E   |   |    |                         |
|   |   |    |                         |
|   |   |    | SIGN IN                 |
| and the second se |   |    |                         |
| THE R. P. LEWIS CO.   |   |    |                         |
| Sec.  |   |    |                         |
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|   |   |    | The second              |
|   | Password changed successfully.                              |    | $\Omega C$              |
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|   |   |    | The state of the second |
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8. Click the **OK** button. The system logs off the current session. You have to login again with the new password.

Note: If the user has been provided access to multiple channels under the main group through channel grouping then the changed/new password will be applied to all the channels of the group. The system will display disclaimer as "The new password will be applicable for channels of group also".



# **37. Contract Deposits**

This option allows you to view the contract term deposit details.

#### To view the contract Deposit details

- 1. Log on to the iPad Banking application.
- 2. Select **Account Relationship > Contract TD** from the dashboard/Landing screen of iPad. as shown below:

#### **Contract Deposits**



## **Contract Deposits**

| Carrie | er 渷                |                      |                     | 1:24 PM  |             | 100%                   |
|--------|---------------------|----------------------|---------------------|--|-------------|------------------------|
|        | s - 222 - 22 - 23   |                      |                     | RACLE  |             | Log Of                 |
| We     | Icome SAILAJA       |                      | _                   |  | 14-05-20    | 012 18:47:33 GMT +0530 |
|        | Account Relation    | nship                |                     |  | <b>6</b>    | List Of Accounts       |
|        | at Loan             | 2 810                | ),135.44 >          | Account No   |             | Current Balance        |
|        |                     |                      |                     | 001CDP1112480002                                   | 001000282   | £ 50.00                |
|        | 🥠 Islamic Term Dep  | posits £78           | ,200.00 >           | Bank Futura, 2nd Street Branch,                    |             |                        |
|        | A Islamic Current o | and                  |                     | 001CDP2120600002<br>Bank Futura, 2ndStreet Branch, | 001000282   | \$ 1,077.61            |
|        | Savings             | £ 3                  | ,000.00 >           | 001CDP2120600004                                   | 001000282   | \$ 0.00                |
|        | Term Deposits       | £ 25                 | ,094.68 >           | Bank Futura, 2nd Street Branch,                    |             | 3 0.00                 |
|        |                     |                      |                     | 001CDP2120600006                                   | 001000282   | \$ 10,776.22           |
|        | Contract TD         | £ 601                | ,645.61 >           | Bank Futura, 2nd Street Branch,                    |             |                        |
|        |                     |                      |                     | 004CDP2112480004                                   | 004002302   | £ 100,000.00           |
|        |                     |                      |                     | Bank Futura, Neethle Street,                       |             |                        |
| (      |                     |                      |                     | 004CDP2112480005                                   | 004002302   | £ 100,000.00           |
|        | Service Requests    |                      |                     | Bank Futura, Neethle Street,                       |             |                        |
|        | Reference No        | Description          | Status              | 004CDP2112480006<br>Bank Futura, Neethle Street,   | 004002302   | £ 100,000.00           |
|        | 595121563165371     | Activate Credit Card | Request<br>Processi | 004CDP2112480007                                   | 004002302   | £ 100,000.00           |
|        | 761462398439937     | Account Closure      | Pending             | Bank Futura, Neethle Street,                       |             | 2 100,000,000          |
|        | 701402370437737     | Account Closure      | rending             | 269CDP2120650002                                   | 269004376   | £ 100.849.32           |
|        | 128352502428373     | Account Closure      | Closed              |  | Contract TD |                        |

- 3. As you select **Contract TD** accounts from **Account Relationship**, list of all Contract Term Deposit accounts will be displayed in right hand side panel of the dashboard screen.
- 4. Select Contract Term Deposit account from List Of Accounts. The system will display Contract Deposit Details of selected account.

### **Contract Deposits**

# Contract Deposits

| Carr | ier रि                              | 2                     |   | 9 PM<br>t Deposits         | Close                | Log Off              |
|------|-------------------------------------|-----------------------|---|----------------------------|----------------------|----------------------|
| We   | elcome Retail                       |                       |   |                            |                      | 5 GMT +0530          |
|      | Account                             | Account Details       |   |                            |                      | Accounts             |
|      | Current                             | Customer Id           | 001000282                                     | Contract Deposit           | 001CDP2120600006     | t Balance<br>£ 50.00 |
|      | s Islamic                           | Product Name          | Interest bearing,<br>capitalised monthly with | Current Balance            | \$ 10,776.22         |                      |
|      | Term D                              | Deposit Details       |   |                            |                      | \$ 1,077.61          |
|      |                                     | Deposit Date          | 29-01-2012                                    | Maturity Date              | 28-02-2013           | \$ 0.00              |
|      | S Contro                            | Interest Rate         | 10.00%  | Interest Accrued Till Date | 796.89               | \$ 10,776.22         |
|      |                                     | Interest Instructions |   |                            |                      | £ 100,000.00         |
|      | Total Positio                       | Instructions          | Account Transfer                              | Account                    | 0014972727564        | 2 100,000.00         |
|      |                                     | Maturity Instructions |   |                            |                      | £ 100,000.00         |
|      | Service R<br>Reference No           | Rollover Instructions | Renew Principal                               | Rollover Instructions      | Rollover Not Allowed | £ 100,000.00         |
|      |                                     | Account Number        | 0014972727564                                 | Rollover Amount            | \$ 0.00              | £ 100,000.00         |
|      |                                     |                       |   |                            |                      |                      |
|      |                                     |                       |   |                            |                      |                      |
|      |                                     |                       |   |                            |                      |                      |
|      | Credit C.<br>Get 8% ca<br>sciephone |                       |   |                            |                      |                      |
|      | Services                            |                       |   |                            |                      |                      |

## **Field Description**

| Field Name       | Description   |
|------------------|---|
| Customer Id      | [Display]<br>This field displays the user id.                     |
| Contract Deposit | [Display]<br>This field displays the contract deposit number.     |
| Product Name     | [Display]<br>This field displays the product name.                |
| Current Balance  | [Display]<br>This field displays the balance of the term deposit. |
| Deposit Details  |   |



| Field Name                    | Description  |
|-------------------------------|--|
| Deposit Date                  | [Display]<br>This field displays the deposit date.   |
| Maturity Date                 | [Display]<br>This field displays the date on which deposit matures.  |
| Interest Rate                 | [Display]<br>This field displays the interest rate on the term deposit.<br>Interest Instructions and Maturity Instructions are also displayed<br>below this field. |
| Accrued Interest<br>Till Date | [Display]<br>This field displays the accrued interest till date.<br>Interest Instructions and Maturity Instructions are also displayed<br>below this field.        |
| Interest<br>Instructions      |  |
| Interest<br>Instructions      | [Display]<br>This field displays the interest instructions.  |
| Account                       | [Display]<br>This field displays the account number.   |
| Maturity Instructions         | 5  |
| Rollover<br>Instructions      | [Display]<br>This field displays the roll over instructions.   |
| Account Number                | [Display]<br>This field displays the account number.   |

Click the **Back** button to navigate to the previous screen. OR Click the **Close** button to exit from the application.



# 38. Buy Funds

This option allows you to buy the mutual funds.

The fund is open for purchase if:

- The fund is in the Initial Public Offering (IPO) stage
- The fund is allowed for subscriptions in the given period.

This information is available as part of fund rules definition.

An investor can select for subscription of a fund.

• One Time Single Fund Purchase

#### To buy mutual fund

- 1. Log on to the iPad Banking application.
- 2. Select **Mutual Funds > Buy Funds** from the menu. The system displays **Buy Funds** screen.



## **Buy Funds**

| iPad ᅙ                              |                    | 4:20 PM  |             | 71 % 🖾                |
|-------------------------------------|--------------------|--|-------------|-----------------------|
| 1                                   | 2                  | ORACLE   | Close       | Log Off               |
| Welcome ASDF                        | Buy Funds          |  | Submit      | 57 GMT +0530          |
|                                     | Unit Holder*:      |  | <b>&gt;</b> | otifications<br>Tasks |
| Store Islamic                       | Fund AMC*:         |  | <b>&gt;</b> |                       |
| iloan 🏶                             |                    |  |             |                       |
| slamic 🖗 Islamic                    |                    |  |             |                       |
| Service R<br>Reference No           |                    |  |             |                       |
| 12835250242                         |                    |  |             |                       |
| 13294799723<br>75917443723          |                    |  |             |                       |
|                                     |                    |  |             |                       |
| Credit Co<br>Get #% co<br>telephone | You can buy mutual | fund units of a mutual fund scheme using this op | btion.      | -                     |
| Services                            |                    |  |             | *                     |

## **Field Description**

| Field Name            | Description  |
|-----------------------|--|
| Unit Holder           | [Mandatory, Pop Over]<br>Select the unit holder.                   |
| Fund AMC              | [Mandatory, Pop Over]<br>Select the Fund AMC for buying the funds. |
| 3 Click the <b>Su</b> | <b>Ibmit</b> button. The system displays <b>Buy Funds</b> screen   |

 Click the Submit button. The system displays Buy Funds screen. OR Click the Close button to close the screen.



## **Buy Funds**

| iPad   |              | 4:21 PM                     |       | 72 % 🖾                |
|--|--------------|-----------------------------|-------|-----------------------|
|  | 2            | ORACLE                      | Close | Log Off               |
| Welcome ASDF   | Buy Funds    | Back Fund Details           |       | 57 GMT +0530          |
|  | Unit Holder: | 00000000263 (HRISHI1 MANEY) |       | otifications<br>Tasks |
|  | Fund AMC:    | AMCST                       |       |                       |
| Islamic  | Fund Name*:  | К1                          | >     |                       |
| kan Loan   |              |                             |       |                       |
| 🥠 Islamic  |              |                             |       |                       |
| 🐙 Islamic  |              |                             |       |                       |
| Service R<br>Reference No  |              |                             |       |                       |
| 12835250242  |              |                             |       |                       |
| 13294799723  |              |                             |       |                       |
| 75917443723  |              |                             |       |                       |
| Credit Cr |              |                             |       |                       |
| Services   |              |                             |       |                       |

## **Field Description**

| Field Name      | Description  |
|-----------------|--|
| Fund Name       | [Mandatory, Pop Over]                                    |
|                 | Select the fund name.                                    |
| 4. Click the Fu | nd Details button. The system displays Buy Funds screen. |

 Click the Fund Details button. The system displays Buy Funds screen OR Click the Back button to navigate to the previous screen. OR

Click the **Close** button to close the screen.



## **Buy Funds**

| iPad হ                             |                        | 4:21 PM  |              | 72% 📾                 |
|------------------------------------|------------------------|--|--------------|-----------------------|
| 2                                  |                        | ORACLE   | Close        | Log Off               |
| Welcome ASDF                       | Buy Funds              | Back Place Order                               | <b>\$</b> \$ | 57 GMT +0530          |
|                                    | Place Order            |  |              |                       |
| Account F                          | Investment Type*:      | >  |              | otifications<br>Tasks |
| Curreni                            | Amount Or Unit*:       |  |              |                       |
| Islamic                            | Dividend Re-investment | <b>&gt;</b>                                    |              |                       |
| i Loan                             | Fund Information       |  |              |                       |
| see Islamic                        | Unit Holder:           | 00000000263 (HRISHI1 MANEY)                    |              |                       |
| Je Islamic                         | Fund AMC:              | AMCST  |              |                       |
|                                    | Fund Name:             | кı   |              |                       |
| Service R<br>Reference No          | Minimum Amount:        | 1.00 ZAR                                       |              |                       |
| 12835250242                        | Minimum Units:         | 1.00   |              |                       |
| 13294799723                        |                        | Use of this service implies that you have read |              |                       |
| 75917443723                        |                        |  |              | H H                   |
|                                    |                        |  |              |                       |
| Credit G<br>Get Nicen<br>zelsphone |                        |  |              |                       |
| Services                           |                        |  |              | *                     |

| Field Name          | Description   |  |  |
|---------------------|---|--|--|
| Investment Type     | [Mandatory, Pop Over]   |  |  |
|                     | Select the invest type. The options are:  |  |  |
|                     | Amount  |  |  |
|                     | • Units   |  |  |
| Amount or Unit      | [Mandatory, Numeric, 15]<br>Enter the amount or number of units as per the selected<br>investment type. |  |  |
| <b>Dividend Re-</b> | [Mandatory, Pop Over]   |  |  |
| Investment          | Select the dividend re-investment options. The options are:   |  |  |
|                     | • Yes   |  |  |
|                     | • No  |  |  |



| Field Name   | Description  |  |  |  |
|--|--|--|--|--|
| Fund Information   |  |  |  |  |
| Unit Holder  | [Display]<br>This field displays the unit holder id.                                   |  |  |  |
| Fund AMC   | [Display]<br>This field displays the fund AMC.   |  |  |  |
| Fund Name  | [Display]<br>This field displays the fund name.  |  |  |  |
| Minimum Amount   | [Display]<br>This field displays the minimum amount required to buy the funds.         |  |  |  |
| Minimum Units  | [Display]<br>This field displays the minimum units of which funds can be<br>purchased. |  |  |  |
| <ol> <li>Click the Place Order button. The system displays Buy Funds – Verify screen.<br/>OR<br/>Click the Back button to navigate to the previous screen.<br/>OR</li> </ol> |  |  |  |  |

Click the **Close** button to close the screen.



## **Buy Funds – Verify**

| iPad   |   | 4:22 PM                              |         |          | 72% 🛤                 |
|--|---|--------------------------------------|---------|----------|-----------------------|
| 2  |   | ORACLE                               |         | Close    | Log Off               |
| Welcome ASDF                                 | Buy Funds-Verify                                | Change                               | Confirm | <b>S</b> | 57 GMT +0530          |
| Account F                                    | Unit Holder:<br>Fund AMC:                       | 00000000263 (HRISHI1 MANEY)<br>AMCST |         |          | otifications<br>Tasks |
| Loan Islamic                                 | Fund Name:<br>Amount:<br>Dividend Re-investment | K1<br>1,000.00 ZAR<br>Yes            |         |          |                       |
| R Islamic                                    |   |                                      |         |          |                       |
| Service R<br>Reference No<br>12835250242     |   |                                      |         |          |                       |
| 13294799723<br>75917443723                   |   |                                      |         |          | III III               |
| Credit C<br>Grafica<br>Nicolaria<br>Services |   |                                      |         |          |                       |

 Click the Confirm button. The system displays Buy Funds - Confirm screen. OR

Click the  $\ensuremath{\textbf{Close}}$  button to close the screen. OR

Click the **Change** button to navigate to the previous screen.



# Buy Funds – Confirm

| iPad ᅙ                    |   | 4:22 PM  |       | 72 % 😎                |
|---------------------------|---|--|-------|-----------------------|
|                           | 2   | ORACLE   | Close | Log Off               |
| Welcome ASDF              |   |  | ОК    | 57 GMT +0530          |
|                           | Buy Funds-Confirm                           |  |       |                       |
| Account F                 | Unit Holder:                                | 00000000263 (HRISHI1 MANEY)                      |       | otifications<br>Tasks |
| Current                   | Fund AMC:                                   | AMCST  |       |                       |
| Islamic                   | Fund Name:                                  | К1   |       |                       |
| ster Loan                 | Amount:                                     | 1,000.00 ZAR                                     |       |                       |
| 🧀 Islamic                 | Dividend Re-investment                      | : Yes  |       |                       |
| Ju Islamic                |   |  |       |                       |
| Service R<br>Reference No |   |  |       |                       |
| 12835250242               |   |  |       |                       |
| 13294799723               |   |  |       |                       |
| 75917443723               |   |  |       |                       |
| Credit Ca                 |   |  |       |                       |
| Get Bluca<br>telephone    |   |  |       |                       |
| Services                  | Transaction Saved<br>Transaction having ref | erence 122603243438986 has been Auto Authorized. |       | *                     |

7. Click the **Close** button to close the screen. OR

Click the  $\mathbf{OK}$  button to navigate to the Buy Funds screen.



# 39. Redeem Funds

This option allows you to redeem mutual fund holdings. You may select to redeem full/part of the investment made in mutual fund by this option. The fund should be open for redemption.

A fund is open for redemption if:

- The fund is allowed for redemption in the given period. This information is available as part of fund prospectus.
- The fund is not in book closure.

The redemption process comprises of the following stages:

- Indicating the fund unit holder and the fund to be redeemed.
- Specifying redemption details including product, redemption type, transaction currency and payout mode.
- Verifying the details where user can confirm the information specified.

#### To redeem mutual fund

- 1. Log on to the iPad Banking application.
- 2. Select **Mutual Funds > Redeem Funds** from the menu. The system displays **Redeem Funds** screen.



## **Redeem Funds**

| 000 |                           |                      | iOS Simulator - iPa          | d / iOS 5.0 (9A334) |               |       |               |
|-----|---------------------------|----------------------|------------------------------|---------------------|---------------|-------|---------------|
|     |                           |                      |                              |                     |               |       |               |
|     | Carrier 守                 |                      | 11:3                         | 3 AM                |               |       | 100 %         |
|     | R                         |                      | ORA                          | CLE.                |               | Close | Log Off       |
|     | Welcome Retail            |                      |                              |                     | View Holdings |       | 9 GMT +0000   |
|     | Account                   | Redeem Funds         |                              | -                   |               |       | otifications  |
|     | Current                   | Unit Holder*         |                              |                     | >             |       | Tasks         |
|     | Islamic                   |                      | (                            |                     |               |       |               |
|     |                           |                      |                              |                     |               |       |               |
|     | Contraction D             |                      |                              |                     |               |       |               |
|     |                           |                      |                              |                     |               |       |               |
|     |                           |                      |                              |                     |               |       |               |
| 0   |                           |                      |                              |                     |               |       |               |
|     | Total Positic             |                      |                              |                     |               |       |               |
|     | Service R<br>Reference No |                      |                              |                     |               |       |               |
|     |                           |                      |                              |                     |               |       |               |
|     |                           |                      |                              |                     |               |       |               |
|     |                           |                      |                              |                     |               |       | ( T T ( T T ) |
|     |                           |                      |                              |                     |               |       |               |
|     | Credit C                  |                      |                              |                     |               |       |               |
|     | Get Photos                | You can redeem the m | utual fund units held by you | using this option.  |               |       |               |
|     | <u>. 191</u>              |                      |                              |                     |               |       | <b>1</b>      |
|     | Services                  |                      |                              |                     |               |       |               |
|     |                           |                      |                              |                     |               |       |               |

| Field Name                       | Description   |
|----------------------------------|---|
| Unit Holder                      | [Mandatory, Pop Over ]<br>Select the Unit holder from the unit holders available.   |
| OR<br>Click the <b>Hom</b><br>OR | <b>Holdings</b> button. The system displays <b>Redeem Funds</b> screen.<br><b>e</b> button to navigate to the menu screen.<br><b>e</b> button to exit from the application. |



### **Redeem Funds**

| 0.00 | )              |              | iOS Simulator - iPad / iOS 5.0 (9A334) |             |       |             |
|------|----------------|--------------|--|-------------|-------|-------------|
|      |                |              |  |             |       |             |
|      | Carrier 奈      |              | 11:33 AM                               |             |       | 100%        |
|      | 2              |              | ORACLE                                 |             | Close | Log Off     |
|      | Welcome Retail |              |  | Disessortes | 0     | 9 GMT +0000 |
|      | Account        | Redeem Funds | Back                                   | Place Order |       | tifications |
|      | Current        | -            |  |             |       | Tasks       |
|      |                | Unit Holder: | 00000000293 (NUHT011NUHT011NUH         |             |       |             |
|      | stamic stamic  | Fund Name:*  |  | >           |       |             |
|      | Term D         |              |  |             |       |             |
|      |                |              |  |             |       |             |
|      |                |              |  |             |       |             |
| 6    |                |              |  |             |       |             |
| e    | Total Positio  |              |  |             |       |             |
|      | Service R      |              |  |             |       |             |
|      | Reference No   |              |  |             |       |             |
|      |                |              |  |             |       |             |
|      |                |              |  |             |       |             |
|      |                |              |  |             |       | H DI        |
|      |                |              |  |             |       |             |
|      | CreditC        |              |  |             |       |             |
|      | Get Hins       |              |  |             |       |             |
|      | <u>. 9 -</u>   |              |  |             |       | <b>*</b>    |
|      | Services       |              |  |             |       |             |
|      |                |              |  |             |       |             |

#### **Field Description**

Field Name

**Fund Name** 

[Mandatory, Pop Over]

Description

Select the fund name from the funds available for the unit holder.

4. Click the Place order button. The system displays Redeem Funds screen. OR
Click the Back button to navigate to the previous screen. OR
Click the Home button to navigate to the menu screen. OR
Click the Class button to avit from the application

Click the **Close** button to exit from the application.



### **Redeem Funds**

| 100%                                    |
|---|
| Log Off<br>99 GMT +0000<br>btifications |
| 9 GMT +0000                             |
| otifications                            |
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| <b>*</b>                                |
|   |
|   |

| Field Name  | Description   |
|-------------|---|
| Unit Holder | [Display]<br>This field displays the unit holder of the fund. |
| Fund Name   | [Display]<br>This field displays the fund name selected.      |
| Units Held  | [Display]<br>This field displays the units held.              |
| Amount      | [Display]<br>This field displays the fund name selected.      |
| Place Order |   |



| Field Name   | Description   |  |  |  |  |
|--|---|--|--|--|--|
| Redeem type  | [Mandatory, Pop Over ]                                  |  |  |  |  |
|  | Select the type of redemption to be done. Options are:  |  |  |  |  |
|  | Amount  |  |  |  |  |
|  | • Units   |  |  |  |  |
| Amount or Units  | [Mandatory, Numeric, 15]                                |  |  |  |  |
|  | Type the amount or units as per the selection criteria. |  |  |  |  |
| <ol> <li>Click the Place Order button. The system displays Redeem Funds - Verify scree<br/>OR</li> </ol> |   |  |  |  |  |
| Click the Back   | button to navigate to the previous screen.              |  |  |  |  |

OR Click the **Home** button to navigate to the menu screen. OR

Click the **Close** button to exit from the application.

## **Redeem Funds – Verify**

| 000 |                |                 | iOS Simu   | lator - iPad / iOS 5.0 (9A334) |         |       |             |
|-----|----------------|-----------------|------------|--------------------------------|---------|-------|-------------|
|     |                |                 |            |                                |         |       |             |
|     | Carrier 奈      |                 |            | 11:34 AM                       |         |       | 100% 📟      |
|     | 2              |                 |            | ORACLE                         |         | Close | Log Off     |
|     | Welcome Retail |                 |            |                                |         | 0     | 9 GMT +0000 |
|     |                | Redeem Funds-Ve | erify      | Change                         | Confirm |       | tifications |
|     | Current        | _               |            |                                |         |       | Tasks       |
|     |                | Unit Holder:    | 0000000029 | 3 (NUHT011NUHT011NUH           |         |       |             |
|     | s Islamic      | Fund Name:      | A2A3DT     |                                |         |       |             |
|     | Term D         | Amount:         | 100.00 ZAR |                                |         |       |             |
|     |                |                 |            |                                |         |       |             |
|     |                |                 |            |                                |         |       |             |
| 0   |                |                 |            |                                |         |       |             |
| e   | Total Positic  |                 |            |                                |         |       |             |
|     | Service R      |                 |            |                                |         |       |             |
|     | Reference No   |                 |            |                                |         |       |             |
|     |                |                 |            |                                |         |       |             |
|     |                |                 |            |                                |         |       |             |
|     |                |                 |            |                                |         |       | III III     |
|     |                |                 |            |                                |         |       |             |
|     | Gredit         |                 |            |                                |         |       |             |
|     | Get 2% at      |                 |            |                                |         |       |             |
|     |                |                 |            |                                |         |       |             |
|     | Services       |                 |            |                                |         |       |             |
|     |                |                 |            |                                |         |       |             |

6. Click the **Confirm** button. The system displays **Redeem Funds - Confirm** screen. OR



Click the **Back** button to navigate to the previous screen. OR Click the **Close** button to exit from the application. OR Click the **Home** button to navigate to the menu screen. OR

Click the **Menu** button to return to the sub menu screen.

### Redeem Funds – Confirm

| 000    |                    |                  | iOS Simulator - iPad / iOS 5.0 (9A334)                       |          |         |
|--------|--------------------|------------------|--|----------|---------|
|        |                    |                  |  |          |         |
|        | Carrier 🔶          |                  | 11:34 AM   |          | 100%    |
|        | 2                  |                  | ORACLE   | Close    | Log Off |
|        | Welcome Retail     |                  |  | OK 99 GM | T +0000 |
|        | Account i          | Redeem Funds-C   | onfirm   |          | tions   |
|        | Current            | Unit Holder:     | 00000000293 (NUHT011NUHT011NUH                               | Ta       | aks     |
|        | se Islamic         | Fund Name:       | A2A3DT   |          |         |
|        | Term D             | Amount:          | 100.00 ZAR   |          |         |
|        |                    |                  |  |          |         |
|        |                    |                  |  |          |         |
| 0      |                    |                  |  |          |         |
| $\sim$ | Total Positic      |                  |  |          |         |
|        | Service R          |                  |  |          |         |
|        | Reference No       |                  |  |          |         |
|        |                    |                  |  |          |         |
|        |                    |                  |  |          |         |
|        |                    |                  |  |          |         |
|        | Credit             |                  |  |          |         |
|        | Service<br>sighter | Transaction Save | ed<br>ng reference 168591710245186 has been Auto Authorized. |          |         |
|        | Services           |                  |  |          | *       |
| l      |                    |                  |  |          |         |

7. Click the Home button to get back to the Menu screen.

OR Click the **Close** button to exit from the application. OR Click the **View Messages** button to view the messages. OR Click the **OK** button to navigate to the Redeem Funds screen. OR

Click the **Menu** button to return to the sub menu screen.



# 40. Portfolio

This option allows you to view the details of all the mutual fund holdings.

## To view the portfolio

- 1. Log on to the iPad Banking application.
- 2. Select **Mutual Funds > Portfolio** from the menu. The system displays **Portfolio** screen.



## Portfolio

| 000 | )                                 |  | iOS Simulator - iPad / iOS 5.0 (9A334)                 |                            |              |
|-----|-----------------------------------|--|--|----------------------------|--------------|
|     |                                   |  |  |                            |              |
|     | Carrier 🙃                         |  | 4:45 PM  |                            | 100%         |
|     |                                   | 1  | ORACLE <sup>®</sup>                                    | Close                      | Log Off      |
|     | Welcome Retail                    |  |  |                            | 6 GMT +0000  |
|     |                                   | Portfolio  |  | View Holdings              |              |
|     | Account                           |  |  |                            | otifications |
|     |                                   | Unit Holder*   |  |                            |              |
|     | 🦛 Islamic                         |  |  |                            |              |
|     | Term D                            |  |  |                            |              |
|     |                                   |  |  |                            |              |
|     |                                   |  |  |                            |              |
|     |                                   |  |  |                            |              |
| 0   |                                   |  |  |                            |              |
|     |                                   |  |  |                            |              |
|     | Service R                         |  |  |                            |              |
|     | Reference No                      |  |  |                            |              |
|     |                                   |  |  |                            |              |
|     |                                   |  |  |                            |              |
|     |                                   |  |  |                            |              |
|     |                                   |  |  |                            |              |
|     | Credit C                          |  |  |                            | (A)          |
|     | Credit C<br>Get 2% and<br>Subpoor | You can view Mutual fund por<br>subscribed by you.   | rtfolio using this option. The details are displayed t | or the mutual fund schemes |              |
|     | 191                               |  |  |                            |              |
|     | Services                          | Contraction of the local division of the loc |  |                            |              |
|     |                                   |  |  |                            |              |

| Field Name                       | Description  |
|----------------------------------|--|
| Unit Holder                      | [Mandatory, Pop Over]<br>Select the unit holder from the list of unit holders available.   |
| OR<br>Click the <b>Hon</b><br>OR | oldings button. The system displays <b>Portfolio Details</b> screen.<br>ne button to navigate to the menu screen.<br>se button to exit from the application. |



## **Portfolio Details**

| 0 |                     |                     | iOS Simulator - iPad / iOS 5.0 (9A334) |       | _            |
|---|---------------------|---------------------|--|-------|--------------|
| C | Carrier 중           |                     | 4:45 PM                                |       | 100%         |
|   | 2                   |                     | ORACLE                                 | Close | Log Off      |
|   | Welcome Retail      | Portfolio Details   |  | Back  | 06 GMT +0000 |
|   | Account             | Portiono Details    |  |       | otifications |
|   | Current             | Unit Holder :       | 00000000293 (NUHT011NUHT011NUH         |       |              |
|   | 🦛 Islamic           | Holding Fund De     | etails                                 |       |              |
|   | 👸 Term D            | Fund Name :         | A2A3DT                                 |       |              |
|   |                     | Fund Type :         | Growth Fund                            |       |              |
|   |                     | Fund Currency :     | ZAR                                    |       |              |
|   |                     | Units Held :        | 232,026.6800                           |       |              |
|   | Total Positic       | Amount in Fund Curr | ency2;320,266.80                       |       |              |
|   | Service R           |                     |  |       |              |
|   | Reference No        |                     |  |       |              |
|   |                     |                     |  |       |              |
|   |                     |                     |  |       |              |
|   |                     |                     |  |       |              |
|   | Credit C            |                     |  |       |              |
|   | Gerzien<br>Regeland |                     |  |       |              |
|   | 12                  |                     |  |       | *            |
|   | Services            |                     |  |       |              |

| Field Name          | Description   |
|---------------------|---|
| Portfolio Details   |   |
| Unit Holder         | [Display]<br>This field displays the name of the unit's holder. |
| Holding Fund Detail | S   |
| Fund Name           | [Display]<br>This field displays the fund name.                 |
| Fund Type           | [Display]<br>This field displays the fund type.                 |



| Field Name                          | Description   |
|-------------------------------------|---|
| Fund Currency                       | [Display]<br>This field displays the fund currency.   |
| Units Held                          | [Display]<br>This field displays the number of units held.  |
| Amount in Fund<br>Currency          | [Display]<br>This field displays the amount in fund currency.   |
| OR<br>Click the <b>Back</b> b<br>OR | button to get back to the <b>Menu</b> screen.<br>button to navigate to the previous screen.<br>button to exit from the application. |



# 41. Switch Funds

This option allows you to switch investment in one mutual fund to another type of mutual fund using mobile banking. You can switch only a part or the entire investment made in the selected fund.

A fund is open for switch if

- Fund is allowed for switch in the given period. Current date is between switch start date and switch close date. This information is available as part of Fund Rule definition.
- Fund is not in book closure.

#### To switch mutual fund

- 1. Log on to the iPad Banking application.
- 2. Select **Mutual Funds > Switch Funds** from the menu. The system displays **Switch Funds** screen.



### **Switch Funds**

| 0.00 |                           |                     | iOS Simulator - iPac            | / iOS 5.0 (9A334) |               |          |              |
|------|---------------------------|---------------------|---------------------------------|-------------------|---------------|----------|--------------|
|      |                           |                     |                                 |                   |               |          |              |
|      | Carrier 奈                 |                     | 11:37                           | AM                |               |          | 100% 📟       |
|      |                           | 2                   | ORA                             | CLE.              |               | Close    | Log Off      |
|      | Welcome Retail            |                     |                                 |                   | View Holdings |          | 9 GMT +0000  |
|      | Account                   | Switch Funds        |                                 |                   |               |          | otifications |
|      |                           | Unit Holder*        |                                 |                   | >             |          | Tasks        |
|      | s Islamic                 |                     |                                 |                   |               | <u> </u> |              |
|      |                           |                     |                                 |                   |               |          |              |
|      | S Term D                  |                     |                                 |                   |               |          |              |
|      |                           |                     |                                 |                   |               |          |              |
|      |                           |                     |                                 |                   |               |          |              |
| 0    |                           |                     |                                 |                   |               |          |              |
|      | Total Positic             |                     |                                 |                   |               |          |              |
|      | Service R<br>Reference No |                     |                                 |                   |               |          |              |
|      |                           |                     |                                 |                   |               |          |              |
|      |                           |                     |                                 |                   |               |          |              |
|      |                           |                     |                                 |                   |               |          |              |
|      |                           |                     |                                 |                   |               |          |              |
|      | (redit)                   |                     |                                 |                   |               |          |              |
|      | Credit C<br>Get Num       | You can switch mutu | al fund units held by you using | this option.      |               |          |              |
|      | <u>. 19.</u>              |                     | _                               |                   | _             |          | *            |
|      | Services                  |                     |                                 |                   |               |          |              |
|      |                           |                     |                                 |                   |               |          |              |

| Field Name                       | Description  |
|----------------------------------|--|
| Unit Holder                      | [Mandatory, Pop Over]<br>Select the unit holder from the list of unit holders available.   |
| OR<br>Click the <b>Hom</b><br>OR | Holdings button. The system displays Switch Funds screen.<br>e button to navigate to the menu screen.<br>e button to Close the screen. |



### **Switch Funds**

| 0.0.0         | )                                 |              | iOS Simulator - iPad | / iOS 5.0 (9A334) |             |       |              |
|---------------|-----------------------------------|--------------|----------------------|-------------------|-------------|-------|--------------|
| $\mathcal{C}$ |                                   |              |                      |                   |             |       |              |
|               | Carrier 奈                         |              | 11:37                | AM                |             |       | 100%         |
|               | 2                                 |              | ORAC                 | ILE'              |             | Close | Log Off      |
|               | Welcome Retail                    |              |                      | Back              | Place Order |       | 99 GMT +0000 |
|               | Account                           | Switch Funds |                      |                   |             |       | otifications |
|               | Current                           | Unit Holder: | 000000000293 (NUHT01 | I 1NUHT011NUH     |             |       | Tasks        |
|               | 📣 Islamic                         | Fund Name:*  |                      |                   | >           |       |              |
|               | Term D                            |              |                      |                   |             |       |              |
|               | 0                                 |              |                      |                   |             |       |              |
|               |                                   |              |                      |                   |             |       |              |
| 6             |                                   |              |                      |                   |             |       |              |
| e             | Total Positic                     |              |                      |                   |             |       |              |
|               | Service R                         |              |                      |                   |             |       |              |
|               | Reference No                      |              |                      |                   |             |       |              |
|               |                                   |              |                      |                   |             |       |              |
|               |                                   |              |                      |                   |             |       |              |
|               |                                   |              |                      |                   |             |       |              |
|               |                                   |              |                      |                   |             |       |              |
|               | Credit C<br>Get I's an<br>subpoor |              |                      |                   |             |       |              |
|               |                                   |              |                      |                   |             |       |              |
|               | Services                          |              |                      |                   |             |       |              |
|               |                                   |              |                      |                   |             |       |              |

| Field Name                    | Description   |
|-------------------------------|---|
| Unit Holder                   | [Display]   |
|                               | This field displays the selected unit holder.             |
| Fund Name                     | [Mandatory, Pop Over]                                     |
|                               | Select the fund name from the list.                       |
| 4. Click the <b>Pla</b><br>OR | ce Order button. The system displays Switch Funds screen. |
| Click <b>Back</b> b           | outton to navigate to the previous screen.                |
| OR                            |   |
|                               | me button to navigate to the menu screen.                 |
| OR<br>Oliala tha <b>O</b> la  |   |
|                               | <b>se</b> button to Close the screen.                     |



### **Switch Funds**

| Ca | rrier 🔶        |                  | 4:46 PM                     |       | 100% 🛲       |
|----|----------------|------------------|-----------------------------|-------|--------------|
|    | 2              |                  | ORACLE                      | Close | Log Off      |
| M  | Velcome Retail | Switch Funds     | Back Place Order            |       | 06 GMT +0000 |
|    | Account        | Fund Information | on                          |       | otifications |
|    | Current        | Unit Holder:     | 00000000263 (HRISHI1 MANEY) |       |              |
|    | 🐢 Islamic      | Fund Name:       | DIVYA3                      |       |              |
|    | Term D         | Amount:          | 102,499,252.50 ZAR          |       |              |
|    |                | Units:           | 10249925.25                 |       |              |
|    |                | Place Order      |                             |       |              |
|    |                | Switch Type:*    |                             | >     |              |
|    | Total Positic  | Amount Or Unit:* |                             |       |              |
|    | Service R      | Switch To        |                             |       |              |
|    | Reference No   | Fund Name:*      |                             | >     |              |
|    |                |                  |                             |       |              |
|    |                |                  |                             |       |              |
|    |                |                  |                             |       |              |
|    | Credit C       |                  |                             |       |              |
|    | Ger angen      |                  |                             |       |              |
|    | 121            |                  |                             |       | *            |

| Field Name      | Description  |
|-----------------|--|
| Switch Type     | [Mandatory, Pop Over]<br>Select the Switch type. Options are:<br>• Switch Amount<br>• Switch Units |
| Amount Or Units | [Mandatory, Numeric, 15]<br>Type the amount or units to be switched.                               |
| Fund Name       | [Mandatory, Pop Over]<br>Select the fund name from the list.                                       |



 Click the Place Order button. The system displays Switch Funds - Verify screen. OR

Click  $\ensuremath{\textbf{Back}}$  button to navigate to the previous screen. OR

Click the **Home** button to navigate to the menu screen.

OR

Click the **Close** button to close the screen.

## Switch Funds – Verify

| Carrier 🤶    |                |              | 4:46 PM            |         |       | 100% 📟      |
|--------------|----------------|--------------|--------------------|---------|-------|-------------|
|              | 2              |              | ORACLE             |         | Close | Log Off     |
| Welcome Reta |                |              | Change             | Confirm |       | 6 GMT +0000 |
| Account      | Switch Funds-V | erity        |                    |         |       | tifications |
|              | Unit Holder:   | 000000002    | 63 (HRISHI1 MANEY) |         |       |             |
| 🚕 Islami     | Fund Name:     | DIVYA3       |                    |         |       |             |
| Tarm 1       | Switch To:Fund | Name: MFUND2 |                    |         |       |             |
|              | Amount:        | 100.00 ZAR   |                    |         |       |             |
|              |                |              |                    |         |       |             |
|              |                |              |                    |         |       |             |
|              |                |              |                    |         |       |             |
|              | -              |              |                    |         |       |             |
| Service I    |                |              |                    |         |       |             |
|              | 2              |              |                    |         |       |             |
|              |                |              |                    |         |       |             |
|              |                |              |                    |         |       |             |
|              | -              |              |                    |         |       |             |
|              |                |              |                    |         |       |             |
| Credit       |                |              |                    |         |       |             |
| Get In       |                |              |                    |         |       |             |
|              |                |              |                    |         |       |             |

 Click Confirm button. The system displays Switch Funds - Confirm screen. OR Click Change button to navigate to the previous screen.

OR Click the **Close** button to close the screen.

OR

Click the **Home** button to navigate to the menu screen.



### Switch Funds – Confirm

| 0.0.0 |                            |                         | iOS Simulator - iPad / iOS 5.0 (9A334)          |       |             |
|-------|----------------------------|-------------------------|---|-------|-------------|
|       |                            |                         |   |       |             |
|       | Carrier 🙃                  |                         | 4:47 PM   |       | 100%        |
|       | 2                          |                         | ORACLE <sup>.</sup>                             | Close | Log Off     |
|       | Welcome Retail             |                         |   | 01    | 6 GMT +0000 |
|       | Account                    | witch Funds-Confirm     |   | ОК    | tifications |
|       | Current                    |                         |   | E     | Ameanons    |
|       | <u> </u>                   |                         | 00000000263 (HRISHI1 MANEY)                     |       |             |
|       | se Islamic                 | Fund Name:              | DIVYA3  |       |             |
|       | Term D                     | Switch To:Fund Name:    | MFUND2  |       |             |
|       |                            | Amount:                 | 100.00 ZAR                                      |       |             |
|       |                            |                         |   |       |             |
| 6     |                            |                         |   |       |             |
| C     | Total Positic              |                         |   |       |             |
|       | Comitor P                  |                         |   |       |             |
|       | Service R<br>Reference No. |                         |   |       |             |
|       |                            |                         |   |       |             |
|       |                            |                         |   |       |             |
|       |                            |                         |   |       |             |
|       |                            |                         |   |       |             |
|       | Credit C                   |                         |   |       |             |
|       | Gettina<br>Skylow          | Transaction Saved       |   |       |             |
|       |                            | Transaction having refe | rence 213528520259580 has been Auto Authorized. |       |             |
|       | Services                   |                         |   |       |             |
|       |                            |                         |   |       |             |

7. Click the **Home** button to get back to the **Menu** screen. OR

Click the **Close** button to close the screen. OR Click the **View Messages** button to view the messages.

OR Click the **Ok** button. The initial **Switch Funds** screen is displayed. OR

Click the Menu button to return to the sub menu screen



# 42. Order Status

You may place several purchase orders across various AMCs. An order goes through various stages of transfer i.e. placement, processing, allotment, authorization etc. This option displays the status details of the placed order.

#### To view the order status

- 1. Log on to the iPad Banking application.
- 2. Select **Mutual Funds > Order Status** from the menu. The system displays **Order Status** screen.



#### **Order Status**

| 00 |                           | iC                               | OS Simulator - iPad / iOS 5.0 (9A3)  | 34)                      |       |             |
|----|---------------------------|----------------------------------|--------------------------------------|--------------------------|-------|-------------|
|    |                           |                                  |                                      |                          |       |             |
|    | Carrier 奈                 |                                  | 11:20 AM                             |                          |       | 100% 📟      |
|    | 2                         |                                  | ORACLE                               |                          | Close | Log Off     |
|    | Welcome SAILA             |                                  |                                      | Submit                   |       | 1 GMT +0530 |
|    | ELIVEL ELIVEL             | Order Status                     |                                      |                          |       |             |
|    | Account I                 | Unit Holder*                     |                                      | >                        |       | tifications |
|    | Current                   | Transaction Ref. No.*            |                                      |                          |       | Tasks       |
|    | Islamic                   | Status:*                         |                                      | >                        |       |             |
|    | toan                      |                                  |                                      | , · ·                    |       |             |
|    | Loon                      |                                  |                                      |                          |       |             |
|    | 🦛 Islamic                 |                                  |                                      |                          |       |             |
| 0  | Re Islamic<br>Saving      |                                  |                                      |                          |       |             |
|    |                           |                                  |                                      |                          |       |             |
|    | Service R<br>Reference No |                                  |                                      |                          |       |             |
|    | 59512156314               |                                  |                                      |                          |       |             |
|    | 76146239843               |                                  |                                      |                          |       |             |
|    | 12835250242               |                                  |                                      |                          |       |             |
|    |                           |                                  |                                      |                          |       | <b>H</b>    |
|    |                           |                                  |                                      |                          |       |             |
|    |                           | you can view latest order status | for Mutual Funds transactions done b | y you using this option. |       |             |
|    | 101                       |                                  |                                      |                          |       |             |
|    | Services                  |                                  |                                      |                          |       |             |
| J  |                           |                                  |                                      |                          |       |             |

| Field Name              | Description   |
|-------------------------|---|
| Unit Holder             | [Mandatory, Pop Over]<br>Select the unit holder from the list.  |
| Transaction Ref.<br>No. | [Mandatory, Alphanumeric, 16]<br>Type the transaction reference number for which order status is to<br>be viewed. |



| Field Name    | Description   |
|---------------|---|
| Status        | [Mandatory, Pop Over]   |
|               | Select the status. Options are:   |
|               | Allotted  |
|               | Completed   |
|               | Processed   |
|               | Unprocessed   |
|               | Authorized  |
|               | Unauthorized  |
| 3. Click Subm | it button. The system displays order status details in the Order Status |

 Click Submit button. The system displays order status details in the Order Status screen.

OR

Click the **Close** button to close the screen.

## **Order Status**

| Ca | rrier 🤶                           |                        | 4:50 PM  |            | 100% 🖃  |
|----|-----------------------------------|------------------------|--|------------|---------|
|    | Z                                 |                        | ORACLE   | Close      | Log Off |
| W  | Velcome Retail                    | Order Status           | Back   |            | +0000   |
|    | Account F                         |                        |  | otificatio | ons     |
|    | Current                           | Unit Holder*           | 00000000293 (NUHT011NUHT011NUHT011)                                    | >          |         |
|    | 🐢 Islamic                         | Transaction Ref. No.*  | 0420080090000302   |            |         |
|    | Term D                            | Status:*               | Authorised   | >          |         |
|    |                                   |                        |  |            |         |
|    |                                   | Request received on :  | 12-05-2012 16:58:05  |            |         |
|    |                                   | Transaction Detail     | s  |            |         |
|    | Total Positic                     | Unit Holder :          | 00000000293 (NUHT011NUHT011NUH   |            |         |
|    | Service R                         | Fund Id :              | NFUND1   |            |         |
|    | Reference No                      | Transaction Mode :     | A  |            |         |
|    |                                   | Transaction Type :     | Switch   |            |         |
|    |                                   | Transaction Amount :   | 50.00 USD  |            |         |
|    |                                   | Payment Details        |  |            |         |
|    |                                   | Payment Type :         |  |            |         |
|    | Credit C<br>Get 8% ca<br>sriphone | you can view latest or | er status for Mutual Funds transactions done by you using this option. |            |         |
|    |                                   |                        |  |            |         |



| Field Name                 | Description   |
|----------------------------|---|
| Requested<br>Received On   | [Display]<br>This field displays the date and time of the request received. |
| Transaction Details        |   |
| Unit Holder                | [Display]<br>This field displays the name of the unit holder.               |
| Fund Id                    | [Display]<br>This field displays the fund id.                               |
| Transaction Mode           | [Display]<br>This field displays the transaction mode.                      |
| Transaction Type           | [Display]<br>This field displays the transaction type.                      |
| Transaction<br>Amount      | [Display]<br>This field displays the transaction amount.                    |
| Payment Details            |   |
| Payment Type               | [Display]<br>This field displays the payment type.                          |
| Payment Mode               | [Display]<br>This field displays the payment mode.                          |
| Transfer Branch            | [Display]<br>This field displays the bank branch.                           |
| Transfer Account           | [Display]<br>This field displays the account number used for transfer.      |
| Payment Amount             | [Display]<br>This field displays the amount of payment.                     |
| Drawee Bank                | [Display]<br>This field displays the drawee bank.                           |
| 4. Click the <b>Back</b> b | putton to navigate to the previous screen.                                  |

 Click the **Back** button to navigate to the previous screen. OR
 Click the **Close** button to close the screen.



# 43. Transaction Password Behavior

Transaction password is added security measure in mobile banking required for safer execution of any transaction. When transaction password is configured for any transaction, then while accessing that transaction, after selecting Confirm option on the verification screen, the system asks for transaction password.

Following two kind of the transaction password can be configured for Mobile Banking as per requirement:

- Random Transaction Password
- Transaction password

#### To perform the transaction for which transaction password is configured

- 1. Log on to the iPad Banking application.
- 2. Access any transaction for which transaction password is configured. (Below shown is for Pay Bills transaction).
- 3. Select **Bill Payments > Pay Bill** from the menu. The system displays **Pay Bills** screen.



## Pay Bills

| iPad ᅙ  |                                  | 12:40 PM  |     |       | 13 % 🕒                |
|---|----------------------------------|---|-----|-------|-----------------------|
| 2   |                                  | ORACLE  |     | Close | Log Off               |
| Welcome SAILA   | Pau Pilla                        |   | St. | ıbmit | 21 GMT +0530          |
|   | Pay Bills                        |   |     |       |                       |
| Account F   | Select Biller*:                  |   |     | >     | otifications<br>Tasks |
| Curreni   | Bill Number*:                    |   |     |       |                       |
| Islamic   | Bill Generation Date(dd-         |   |     |       |                       |
| steen Loan  | Payment Amount*:                 |   |     |       |                       |
| s Islamic   | Source Account*:                 |   |     | >     |                       |
|   |                                  |   |     |       |                       |
| Islamic   |                                  |   |     |       |                       |
| Service R<br>Reference No   |                                  |   |     |       |                       |
| 12835250242   |                                  |   |     |       |                       |
| 13294799723   |                                  |   |     |       |                       |
| 75917443723   |                                  |   |     |       |                       |
|   |                                  |   |     |       |                       |
| Gredit Card<br>Gredit Card<br>Gredit Card bank "o<br>Brightere bit, & att |                                  |   |     |       |                       |
|   | biller using Register Biller opt | ay the bills online for different companies. As<br>tion before making a payment to a particular |     |       | B COMPANY TH          |
| Services  | option                           |   |     |       | *                     |

| Field Name              | Description  |
|-------------------------|--|
| Select Biller           | [Mandatory, Pop Over]<br>Select the Name of the Biller Radio button.                 |
| Bill Number             | [Mandatory, Alphanumeric,15]<br>Type the Bill number for which payment is to be made |
| Bill Generation<br>Date | [Mandatory, Alphanumeric, 10]<br>Type the date on which the Bill payment is due.     |
| Payment Amount          | [Mandatory, Alphanumeric,15]<br>Type the amount of payment being done.               |
| From Account            | [Mandatory, Pop Over]<br>Select the account number from which payment is to be done. |



- 4. Click Submit button. The system displays Pay Bill Verify screen.
  - OR

Click the **Home** button to navigate to the menu screen.

OR Click the **Close** button to close the screen.

## Pay Bill Verify

| iPad   |                       | 12:42 PM                                   | 12 % 🗔                |
|--|-----------------------|--|-----------------------|
| 2  |                       | ORACLE' Close                              | Log Off               |
| Welcome SAILA  | ay Bill Verify        | Change Confirm                             | 21 GMT +0530          |
|  | Customer Id:          | WB3004356                                  | otifications<br>Tasks |
|  | Biller:               | Reliance                                   |                       |
| Islamic  | Bill Number:          | 52526                                      |                       |
| 🧆 Loan   | Bill Generation Date: | 29-03-2012                                 |                       |
| sa Islamic   | Payment Amount:       | 1,900.00 GBP                               |                       |
| Am theat   | Source Account:       | 00400166402 004                            |                       |
| RE Islamic   |                       | * Indicates mandatory fields. ** Indicates |                       |
| Service R<br>Reference No  |                       |  |                       |
| 12835250242  |                       |  |                       |
| 13294799723  |                       |  |                       |
| 75917443723  |                       |  | 141 141               |
| Credit Cad<br>Green ana basing<br>Credit Cad<br>Green and Cad<br>Green |                       |  | prince (              |

5. Click the **Confirm** button. The system displays **Transaction Initiation Authorization** screen for the transaction password to be entered.

OR Click the **Close** button to close the screen. OR Click the **Home** button to navigate to the menu screen. OR Click the **Change** button to navigate to previous screen.



| Velcome Retri     Account     Image: Conservice Retrie     Transaction Initiation     Transaction Number:     198     Transaction Number:     198     Transaction Pin:     Total Postic     Service Retrie     Reference No     Total Postic     Service Retrie     Total Postic     Total Postic <th>_</th> <th></th> <th></th> <th></th> <th>iPad / iOS 5.0 (9A334)</th> <th>iOS Sin</th> <th></th> <th>_</th> <th></th> <th>0</th>  | _     |             |       |        | iPad / iOS 5.0 (9A334) | iOS Sin |                       | _ |                  | 0  |
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| Correction     Velcome Retail     Account     Transaction Initiation     Close     Submit     Transaction Number:     198     Transaction Pin:     Total Postic     Service R   Reference No     Total Postic     Service R   Reference No     Total Postic     Service R     Reference No     Total Postic     Service R     Reference No     Total Postic     Service R     Reference No     Total Postic     Service R     Total Postic     Total Postic     Total Postic     Total Postic     Total Postic     Total Postic  |       |             |       |        |                        |         |                       |   |                  |    |
| Correcter Correcter     Welcome Retail     Correcter     Correcter     Transaction Initiation     Correcter     Transaction Number:     198     Transaction Pin:     Total Postion     Service R   Reference No     Transaction Pin:     Transaction Pin:     Total Postion     Transaction Pin:     Total Postion     Total Postion     Total Postion <th></th>   |       |             |       |        |                        |         |                       |   |                  |    |
| Welcome Retail     Accounti     Come     Submit     Transaction Number:     1498     Transaction Pin:     Total Positic     Service R   Reference No     Service R     Reference No  | 0%    | 100%        |       |        | 2:05 PM                |         |                       | - | er 🙃             | Ca |
| Welcome Retail     Accounti     Content     Transaction Number:     1498     Transaction Pin:     Total Postitic     Service R   Reference No  | g Off | Log         | Close |        | ACLE                   |         |                       | 2 |                  |    |
| Account   Current   Transaction Number:   1498   Transaction Pin:     Transactio   |       |             |       |        |                        |         |                       |   | _                |    |
| Account   Image: Current  | 000   | 18 GMT +000 |       | Submit | Close                  |         | Transaction Initiatio |   | Icome Ketail     | ~  |
| Contraction Number: 1498<br>Transaction Pin:<br>Total Position<br>Reference No<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Carter<br>Cart   |       | tifications |       |        |                        |         | Transaction initiatio |   | Account F        |    |
| Total Positic<br>Service R<br>Reference No<br>Contraction of the service of the servi   |       | Tasks       |       |        |                        | 1498    | Transaction Number :  |   |                  |    |
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|  |       |             |       |        |                        |         |                       |   | Gerna<br>sighter |    |
|  | *     |             |       |        |                        |         |                       |   | 191              |    |
| Services   |       |             |       |        |                        |         |                       |   | Services         |    |
|  |       |             |       |        |                        |         |                       |   |                  |    |

## **Transaction Initiation Authorization**

- 6. Enter the Transaction Pin provided.
- Click the Submit button. The system displays Pay Bills Confirm screen. OR Click the Close button to close the Transaction Initiation Authorization pop up screen.



# **Pay Bill Confirm**



 Click the Close button to close the screen. OR

Click the  $\mathbf{Ok}$  button. The initial  $\mathbf{Pay}$   $\mathbf{Bill}$  screen is displayed.



# 44. ATM Branch Locator

This transaction allows you to view the address and the location of ATM/ branch location.

### To view the location and address of the ATM and branch

- 1. Log on to the iPad Banking application.
- 2. Select Services >ATM Branch Locator from the menu. The system displays ATM Branch Locator map.





## Branch/ATM Locator Map – Standard View

- 3. Click the **Satellite** tab to view the satellite view.
- 4. Click the Close button to close the Map screen.



# 45. Offers

#### **Location Based Offers:**

Business user will be able to receive the offers from the bank based on their physical location. Business user while on move will be able to get the offers available in the specific geo location.

The system will be able to identify the user's geo location using the GPS option available in the iPad. Location will be maintained in terms of latitude and longitude. Based on the location identified, the offers available in the area will be identified and displayed to the user.

The offers received can have hyperlinks to display more data. On clicking on an offer that has more details, a separate screen external to the user's login window / application will be opened to display the details.

#### Personalized / Targeted Offers:

Targeted offers or advertisements relevant to the user will be displayed in Personalized Offers section. These offers will be based on the user's details and activity.



### To access the Offers options

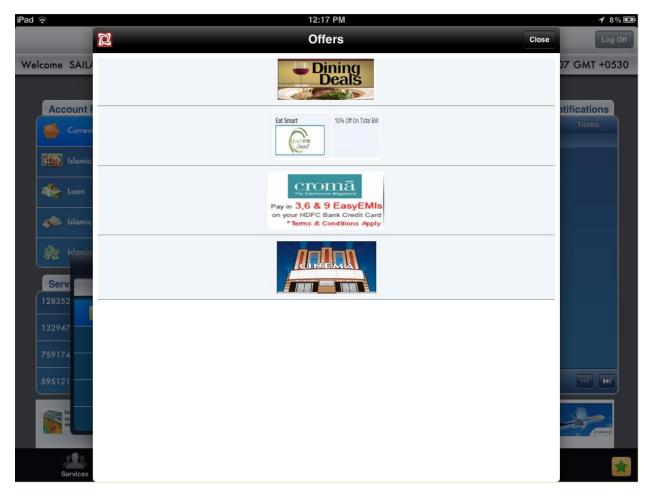
1. Log on to the iPad Banking application.



2. Select **Offers >Location Based Offers** from the menu, as shown in above screen. The system displays **Offers** screen.



#### **Location Based Offers**



- 3. Click any of the offers to view offer details. The system will open that particular offer in a new screen/browser page.
- 4. You can view personalized or Targeted offers on lower panel of dashboard/main screen, as encircled/highlighted in red border, in below screen.



# **Personalized Offers**

| arrier 渷 |  |                             |                           | 6:09 PM  | <b>√</b> 100% 🛙   |
|----------|--|-----------------------------|---------------------------|--|-------------------|
|          |  |                             | 0                         | RACLE  | Log Off           |
| Velcome  | RETAIL1  |                             |                           | 06-12-2012 18  | 3:06:14 GMT +0530 |
| Aco      | count Relations                                      | ship 🧕                      |                           | 0  | Notifications     |
|          | Current and Sav                                      | rings £-4                   | 16,353.64 🗲               | Reminders Interaction Bulletins Alert<br>There Are No Reminders Set For You. | t Tasks           |
| *        | Loan   | £ 9                         | 91,666.67 >               |  |                   |
| *        | Islamic Term<br>Deposits                             | ٤ 14                        | 15,500.00 >               |  |                   |
| ١        | Term Deposits  |                             | £ 795.00 🗲                |  |                   |
|          | Credit Card  |                             | >                         |  |                   |
| Total    | Position   | £ 19                        | 91,608.03                 |  |                   |
| Ser      | vice Requests  |                             |                           |  |                   |
| Refere   | nce No   | Description                 | Status                    |  |                   |
| 34748    | 8077188216   | Reissue Transaction Pass    | word Pending              |  |                   |
| 45017    | 2801042581   | Reissue Transaction Pass    | word Pending              |  |                   |
|          |  |                             |                           | Today Week Month   |                   |
|          | Credit Card<br>Get 8% cosh bon<br>triephone bills, d | k*on movies, Loan is the an | e car, our Auto<br>naver. | S 400<br>SH BACK<br>M GOAL FIGHT   |                   |
|          | Services   | Accounts                    | Offers                    | Mutual Funds Transaction Activities Tran                                     | sfers             |

5. Click any of the offers to view offer details. The system will open that particular offer in a new screen/browser page.



# 46. Live Help

This option enables you to interact with bank officials / call centre executives for any queries.

1. Click icon to request for a call. The system will display screen for live chat or call.



# Live Chat/Call

| 2       | ORACLE  | Close    |
|---------|---|----------|
| :       |   |          |
|         |   |          |
|         | Welcome   |          |
|         | Click to Chat                                     |          |
|         | Need Help?<br>We'll call you right away for free. |          |
|         | CALL ME powered by eStara                         |          |
|         |   |          |
|         |   |          |
|         |   |          |
|         |   |          |
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|         |   |          |
|         |   | $\equiv$ |
|         |   |          |
|         |   |          |
| Note: T | ne Call icon 🙆 is available on required screens.  |          |





Oracle FLEXCUBE Direct Banking User Manual iPad Application Based Banking October 2012 Version Number: 12.0.1.0.0

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